



TouchFlip

Operator's Manual

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Safety Information

Welcome to Opel Mobile and thanks for purchasing our products. For the best performance, we recommend you read this manual carefully, especially the "safety instructions". This will take you a few minutes, but it will save you time later and will allow you to enjoy all the features on your device.

THIS MODEL MEETS INTERNATIONAL GUIDELINES FOR EXPOSURE TO RADIO WAVES

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves recommended by international guidelines. These guidelines were developed by the independent scientific organization ICNIRP and include safety margins designed to assure the protection of all persons, regardless of age and health.

The guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2 W/kg and the highest SAR value for this device when tested at the ear was 0.594 W/kg*. As mobile devices offer a range of functions, they can be used in other positions, such as on the body as described in this user guide**. In this case, the highest tested SAR value is 1.758 W/kg*.

As SAR is measured utilizing the devices highest transmitting power the actual SAR of this device while operating is typically below that indicated above. This is due to automatic changes to the power level of the device to ensure it only uses the minimum level required to reach the network.

The World Health Organization has stated that present scientific information does not indicate the need for any special precautions for the use of mobile devices. They note that if you want to reduce your exposure then you can do so by limiting the length of calls or using a 'hands-free' device to keep the mobile phone away from the head and body.

Additional Information can be found on the website of the World Health Organization

**The tests are carried out in accordance with international guidelines for testing.*

***For body worn operation, this phone has been tested and meets the RF exposure guidelines when used with the Opel Mobile accessories supplied or designated for this product. Use of other accessories may not ensure compliance with RF exposure guidelines*

How to handle and preserve your device?

- Trying to modify, disassemble or repair the device or the charger yourself will make the warranty invalid. Only certified repairers may install or repair phone equipment.
- Avoid hitting or shaking your phone.
- The warranty of this phone may be annulled if you use unauthorised accessories. To prevent this from happening and to keep your phone working properly use only the battery charger and Micro USB cable that originally comes with the device.
- Make sure the device does not get wet. To avoid possible, short-circuit, electric shock or corrosion keep your phone away from rain, water splash, sweat or moisture. You must not use your device with your hands wet or immerse it in water. In case it gets wet keep the phone off and do not try to use a microwave to dry it.
- Do not use your phone when entering areas that are near flammable liquids.
- Observe all local laws and regulations on the use of mobile phones. Turn off the device before entering petrol stations, oil refineries or chemical plants.
- This product should not be used in extremely hot, cold, dusty, or humid spaces. It also should not be exposed to long periods of sunshine or strong magnetic fields.
- If you have a pacemaker keep the phone at least a 20cm distance from the place it is located. This phone may cause interference to some hearing aids and other electronic devices.
- Avoid all heat sources, ovens or other appliances (including amplifiers) that produce heat or have hot surfaces.
- Switch off the phone when entering an aircraft.
- Do not use a hand-held phone when operating any motor vehicles, heavy equipment or moving objects.
- Excessive high-volume levels or noise may affect your hearing. To prevent this from happening use an adequate volume in your earphones when you are listening to music or employing any of the multimedia features on the phone.
- You are fully responsible for keeping your information backed up and we do not take any legal responsibility for data that is damaged or lost. It is possible to erase or interfere with the information stored in your phone by a magnetic device when using your phone. To avoid this issue, keep your phone clear from magnetic devices.
- Pointing the torch into your own or another person's eyes will cause damage and may result in blindness.

Hearing Aid Compatible

- This device can reach to highest HAC standard: M4/T4 rating of the ANSI C63.19 test method.
- Most hearing aids on the market should be compatible with this phone but compatibility is not guaranteed. Please consult with your doctor or hearing aid manufacturer before using a hearing aid with this product.
- Adjust the right position of phone nearby the hearing device when using the phone, so it can achieve the best effect of hearing.

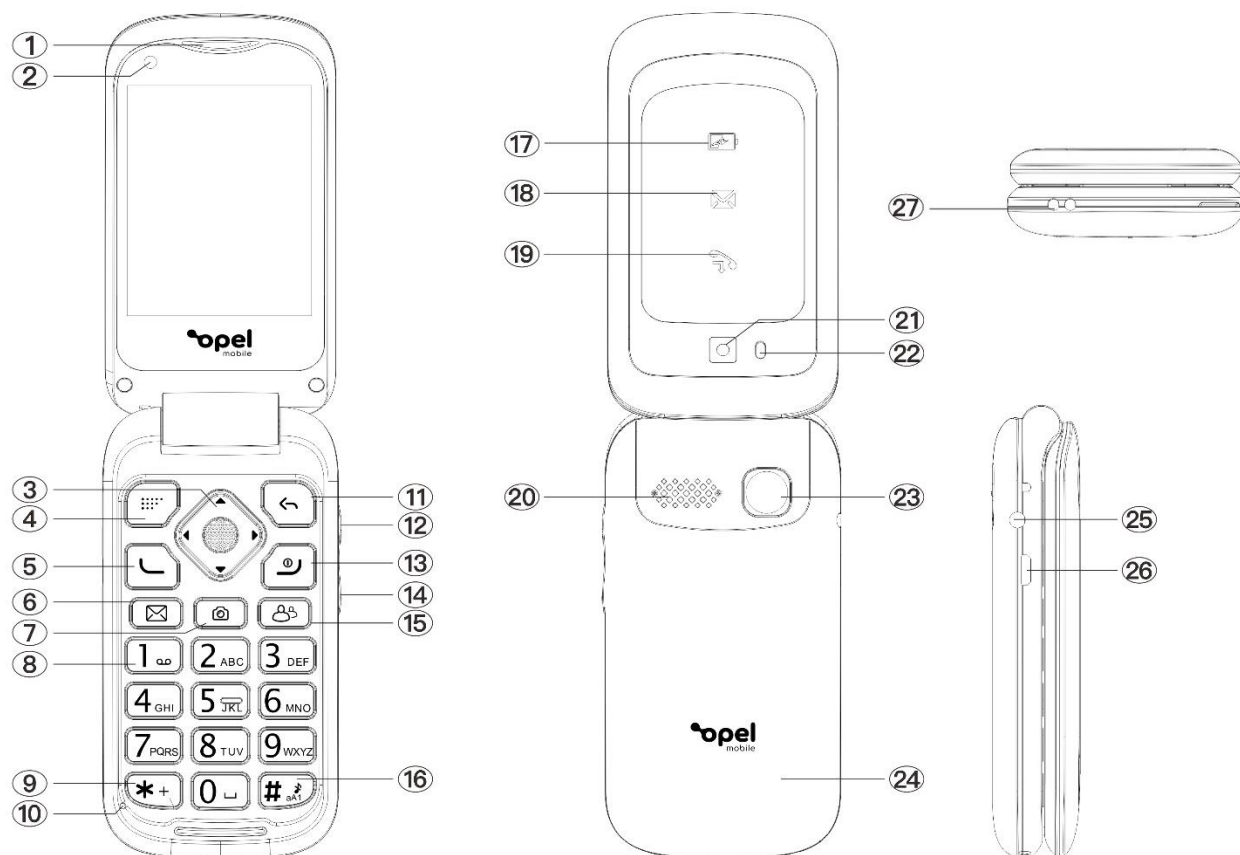
Safety recommendations for accessories

- Use only Opel Mobile accessories or chargers that came with this phone.
- Be careful when handling the battery. The lithium-ion battery can be put into use immediately after being unpacked. Use only the Opel Mobile battery that came with the device. We recommend charging the battery as soon as possible once the phone has been switched on.
- **CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. ENSURE YOU ALWAYS ONLY USE THE OPEL MOBILE BATTERY THAT IS SPECIFIED FOR THIS DEVICE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.**
- Immediately stop using the battery charger if you smell an odour or overheats or a crack or swelling appears in the casing.
- In case you notice the cable, or the plug have suffered any damage, discontinue using it and contact Opel Mobile support line as soon as possible for advice.
- The optional memory card should be protected from strong shocks and static electricity. Handle with care.

Usage conditions and restrictions

- All packaging materials, especially plastic ones, must be disposed of properly. The lack of this procedure may cause a suffocation danger to children. Any packaging must be kept out of children's reach.
- This device is not a toy and not designed for children and strict adult supervision must be adhered to at all times. Keep the phone and the accessories beyond children's reach.
- This device can be recycled. To dispose of this device properly remember to follow local regulations. Local authorities may guide you on finding appropriate facilities to this end. The battery must never be disposed of in a fire.
- If this phone is lost or has been stolen, please notify your network service provider as soon as possible and ask for the SIM card to be deactivated.
- You are fully responsible for any damage caused by not following these instructions or for improper use of the device. We do not accept any liability for any improper use or mishandling on this device.
- In any event we are not liable for any direct or indirect personal injury or death liability damages due to the performance of the device or the Telecommunication service, if your device is not working as its intended, we recommend you stop using it immediately and contact customer support.
- This device is not intended to be a life saving device; If you are in a life-threatening medical emergency, we recommend you call emergency 000 immediately.

Overview of the phone



1	Earpiece
2	Front camera
3	Cursor and OK keys
4	Left selection key
5	Answer key
6	Messages shortcut key
7	Camera shortcut key
8	Numeric keypad
9	* (star) / + (plus) key
10	Mic
11	Right selection key
12	Volume up button / Torch (press and hold for 3 seconds to turn it on/off)
13	Power / end call key

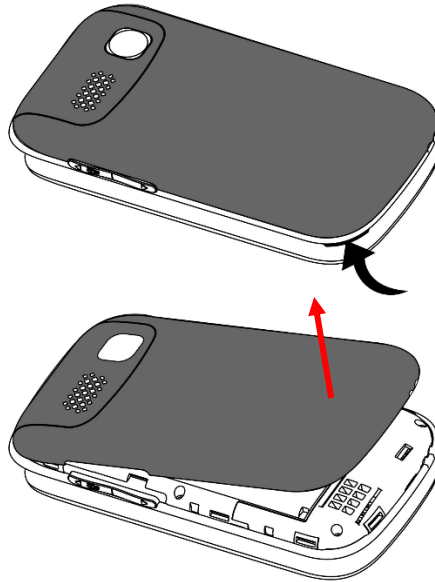
14	Volume down button
15	Photo contacts shortcut key
16	# (hash) / silent mode shortcut key
17	Low battery / charging indicator
18	Unread messages indicator
19	Missed calls indicator
20	Loudspeaker
21	Main camera
22	LED Torch
23	SOS button (press 3 times in quick succession)
24	Battery cover
23	3.5mm headphone jack
23	Micro-USB charging connector
23	Charging cradle connector

Quick Setup Guide

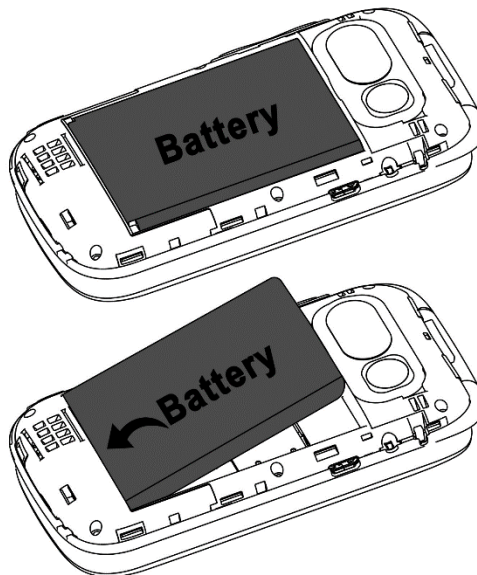
1. Unpack all the contents out of the packaging and have your SIM card ready to insert into the phone.

(Please note this phone supports a Nano sized SIM card, if you do not have a Nano sized SIM card, please contact your SIM card provider as they will be able to supply one for you)

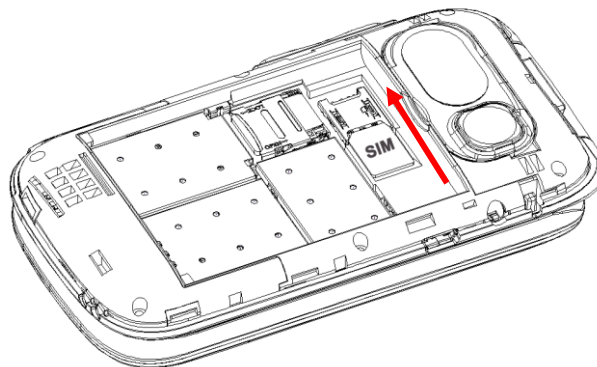
2. Remove the back cover from the phone by inserting your fingernail in the lower left corner of the battery cover where there is a little opening and click the back cover off.



3. Remove the battery from the phone by lifting from the top and pulling out.

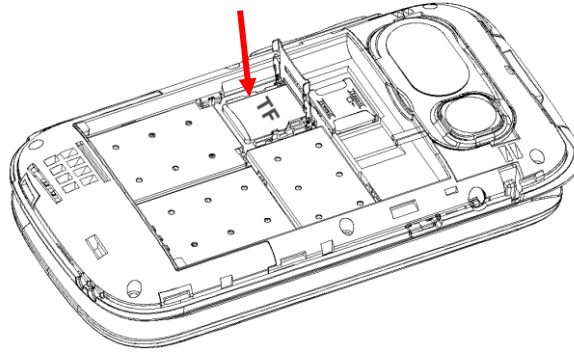


4. Slide your SIM card into the SIM tray (**sliding in until it does not go in any further**), ensure the gold plates are facing downwards and the cornered edge is in the lower left-hand corner.

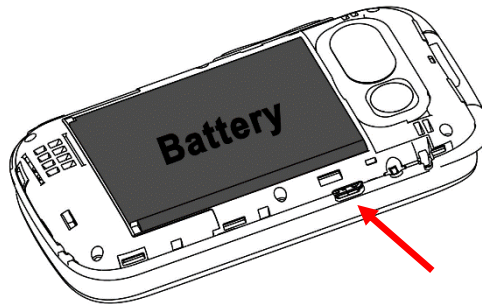


Please note: This phone supports a Nano sized SIM card. If you do not have a Nano sized SIM card, please contact your SIM card provider as they will be able to supply one for you.

5. If you wish to insert an optional SD memory card for extra phone storage, insert it into the SD card slot, ensure the gold plates are facing downwards when inserting it into the phone.



6. Re-insert the battery back into the phone. Ensuring the gold plates on the battery and the phone are aligned
7. Replace the back cover, push down on the outer edges until it has clicked into place.
8. Place the phone on charge using the charging cradle provided or insert the Micro-USB into the phones charging port located on the left side of the phone.



Please note: Charge the phone for at least 3 hours prior to use. To ensure long battery life.

Turning the phone on for the first time

After charging, turn the phone on by holding down the power key.

The phone will begin to boot, once finished booting, your phone is ready to be used. If your sim card is inserted and is active the time and date will be automatically set based on your location.

Powering the Device on and off

1. To power the device on hold down the power key for 3 seconds.
2. To turn the phone off, hold the power button down for 3 seconds, the phone will then prompt you to power off.

Quick User Guide

Answer a call

To answer an incoming call, flip open the phone and the call will be answered. You can turn off the “Flip answer” function in the Settings menu. If this is turned off, to answer a call press the green “Answer” key or touch the on-screen button.



End a call

To end a call, close the flip phone or press the red “End call” key.



Silence an incoming call

To silence an incoming call, press the Volume up or down buttons once on the right-hand side of the phone

Quick adjust Ringtone volume

While in home screen, press the Volume up or down buttons to adjust the ringtone volume up or down

Turning on and off the Torch (LED light)

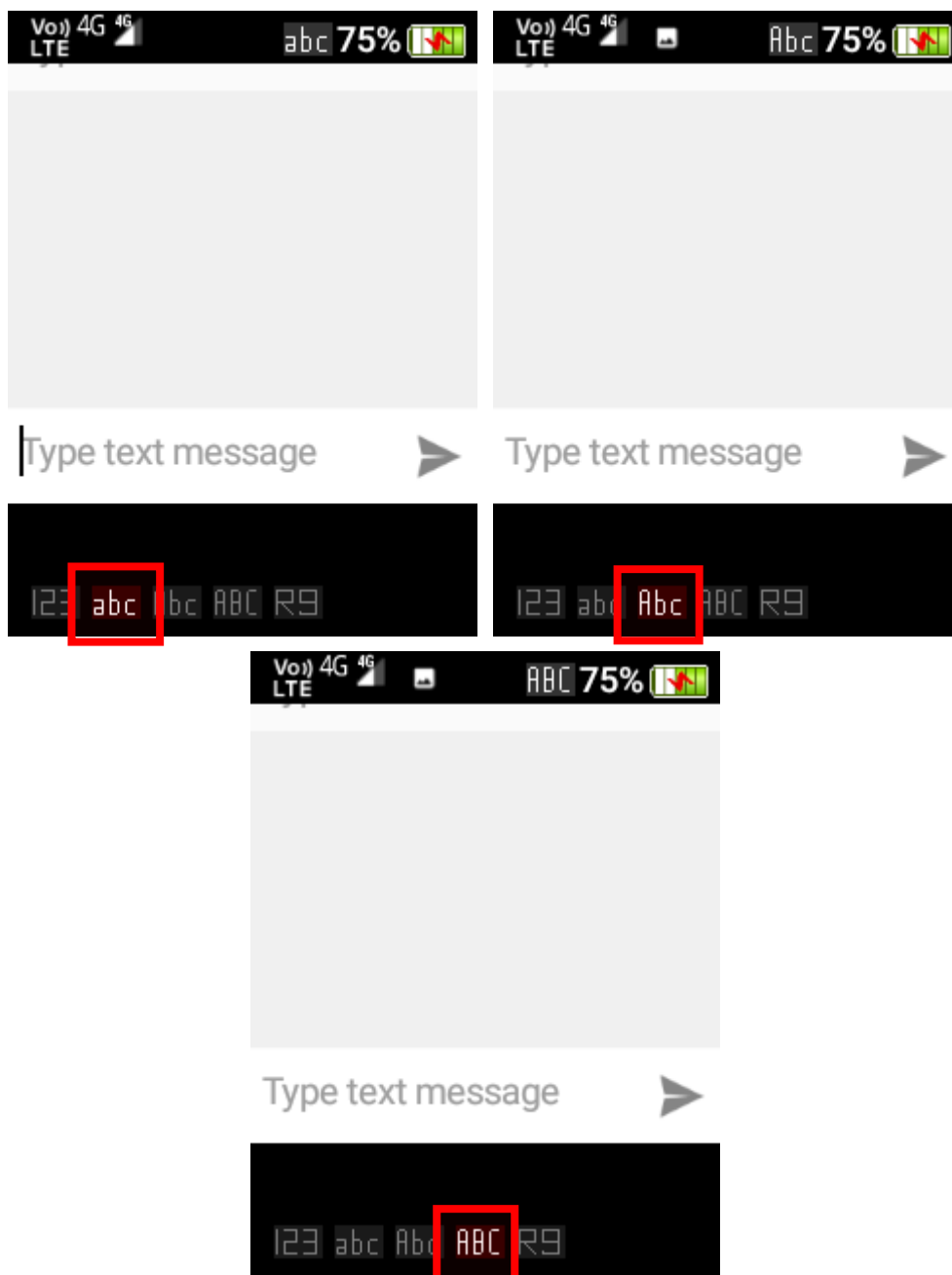
To turn the torch on or off, press and hold down the Volume up button for 3 seconds.

Dialling and using keypad numbers (123 mode)

1. To dial a phone number, press the numbers on the keypad then press the green “Answer” key to dial.
2. To type numbers while creating a contact or writing a message, press the # (hash) key until “123” mode appears.

Typing Letters (en/En/EN/EnKT9 modes)

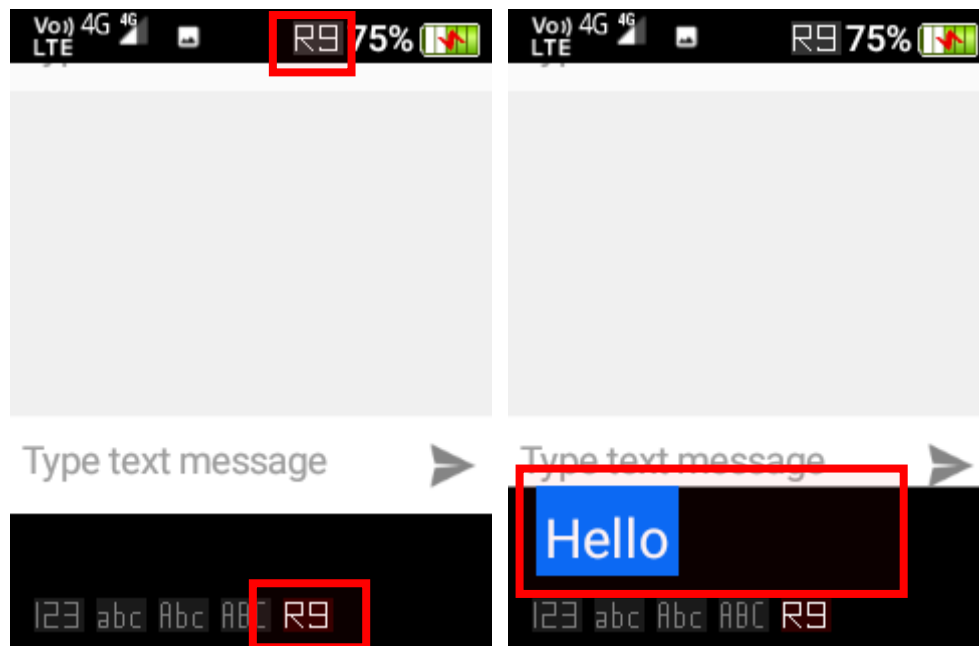
1. To type in letters, press the “Hash” # key to choose between abc, Abc, ABC, R9.
2. R9 is the predictive text mode (See predictive text below).
3. abc/Abc/ABC are standard text modes. E.g., When in this mode to type the letter “c,” press the “2 ABC” key 3 times until the letter “c” comes up.



Predictive text (R9 mode)

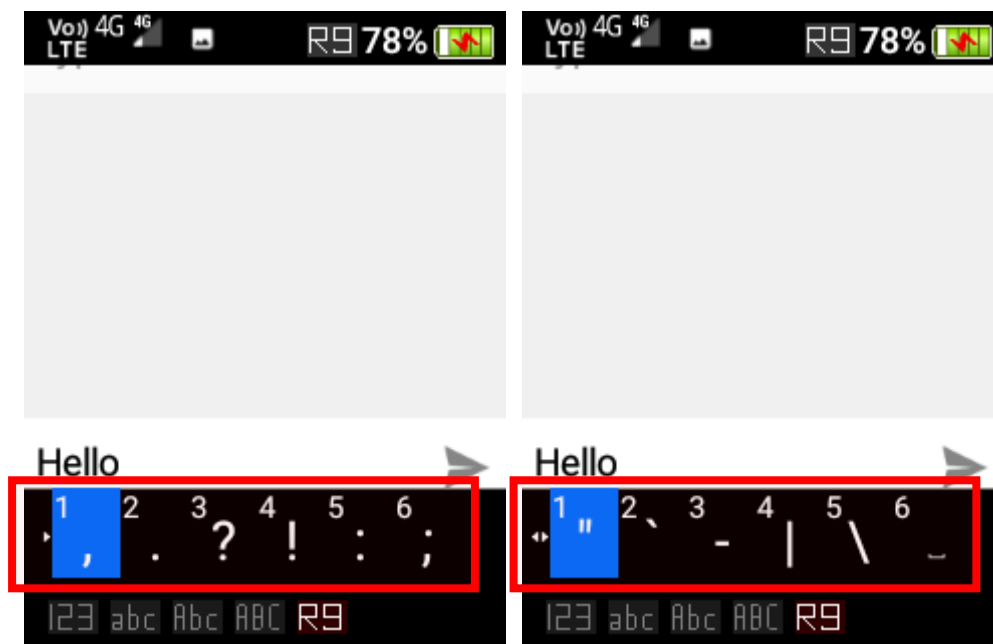
Predictive text is a smart way to type messages. This feature can make typing easier by suggesting words based on what you are typing.

1. Use the keypad to type the word without pressing the same key multiple times. E.g., To type “hello,” press the “4, 3, 5, 5, 6” keys once and the word “hello” will show up for selection. It also suggests other word options like what has been typed in.
2. To choose another candidate word, use the cursor keys to highlight it and then press the “OK” key or the “Space” 0 key to select the word.



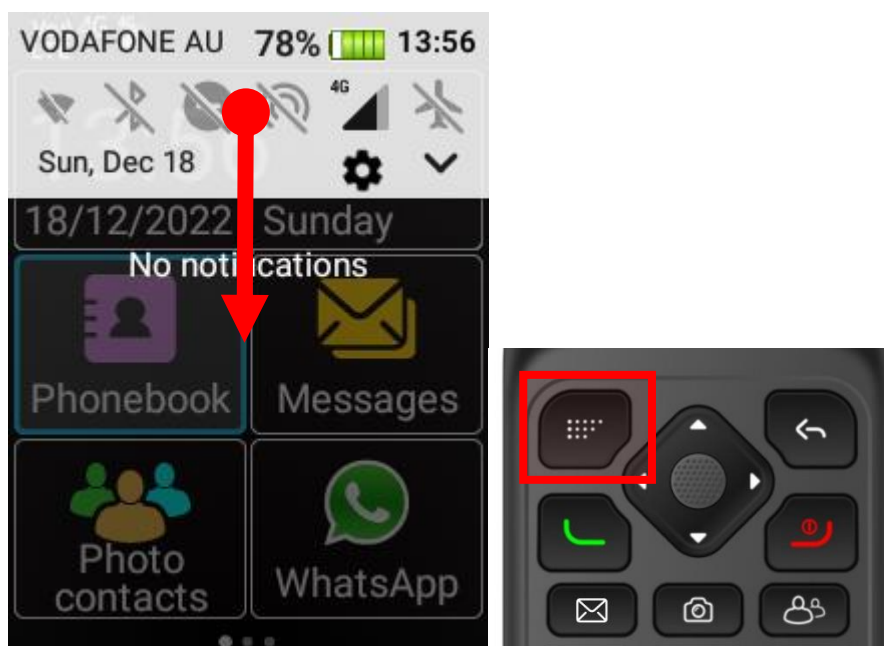
Symbols

To add symbols like dot, comma, question mark, etc., press the * (star) key and scroll using the cursor keys to choose the symbol you wish to use. Confirm your selection with the “OK” Key.

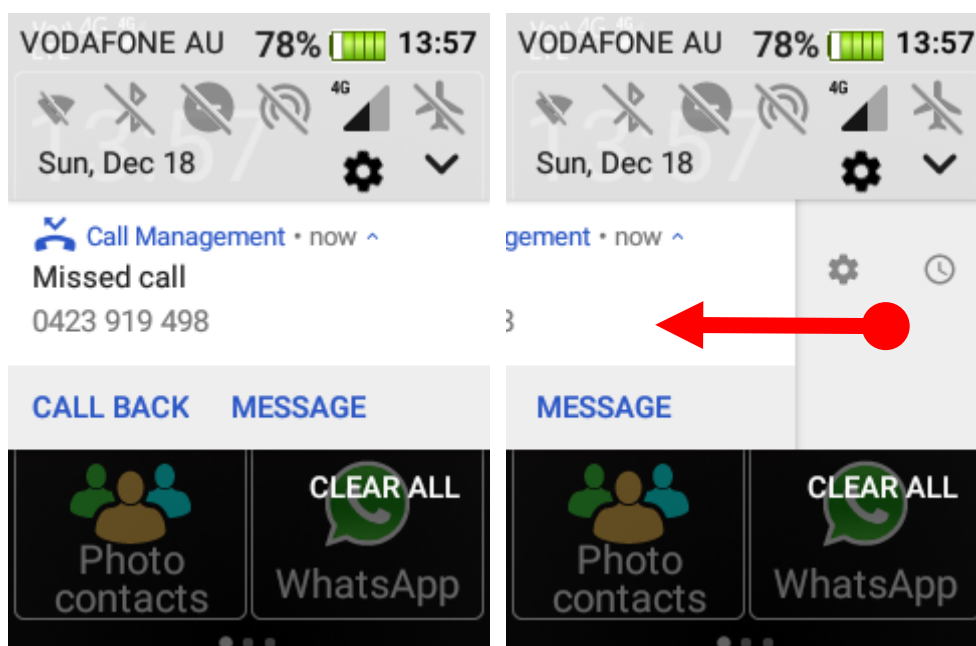


Notification bar and system shortcut buttons

To access the notifications and system shortcut buttons, press-and-hold the left selection key, or swipe down from the top of the screen using your finger.

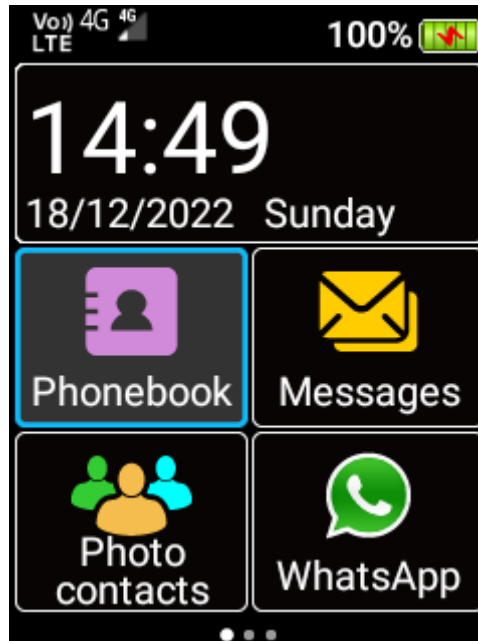


To clear a notification, swipe left or right on it using your finger.



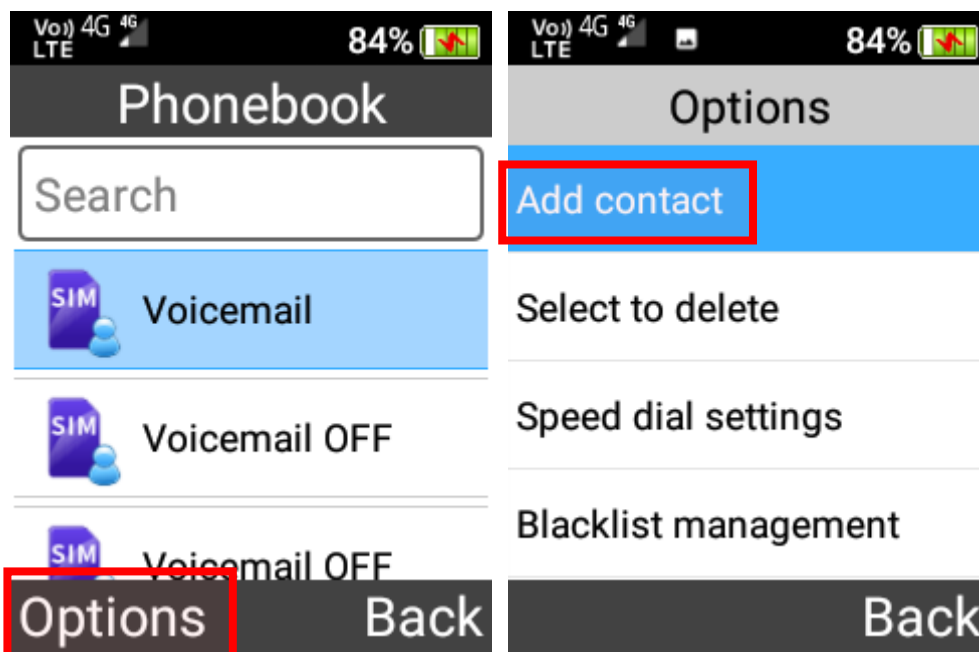
Phonebook

To access Phonebook, scroll across the home screen using the cursor keys and press OK key on the Phonebook menu icon.

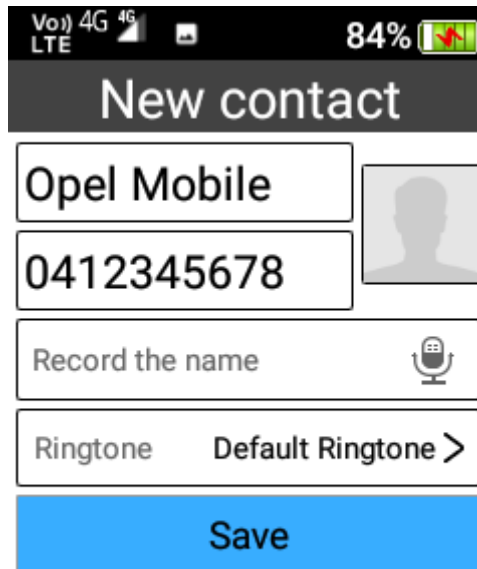


Adding a contact

1. To add a contact, press the left selection key and select Add contact from the menu. Then select saving the contact To Phone or To SIM memory.

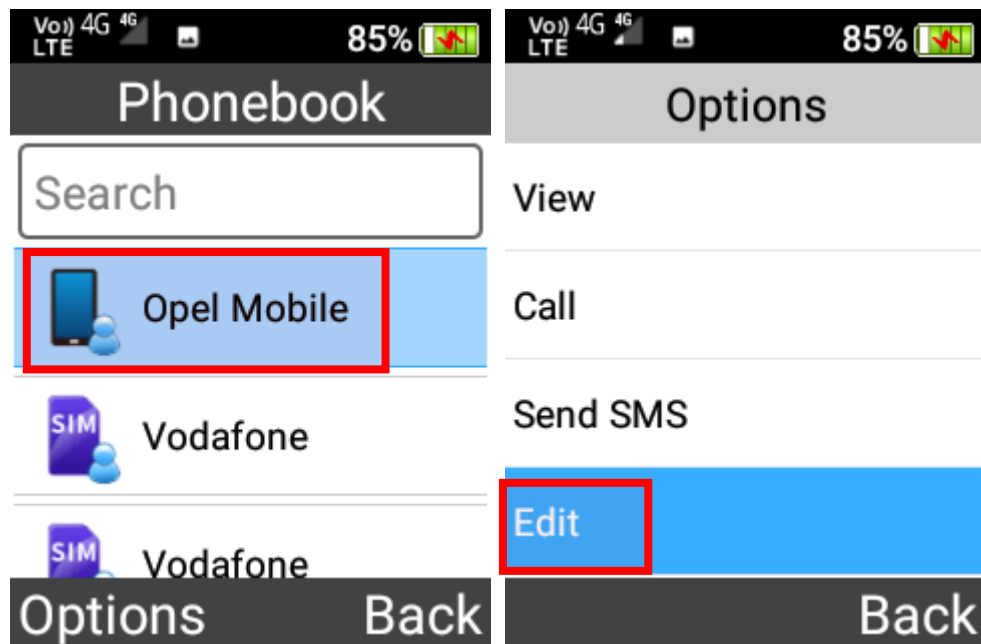


2. Enter in the contact details, then highlight Save button and press the OK key to save this contact.

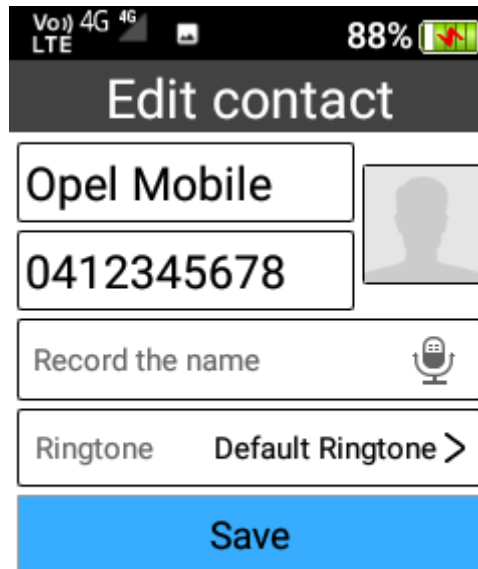


Edit a contact

1. To edit a contact, highlight the contact using the cursor keys then press the OK key, and select to Edit from the menu.

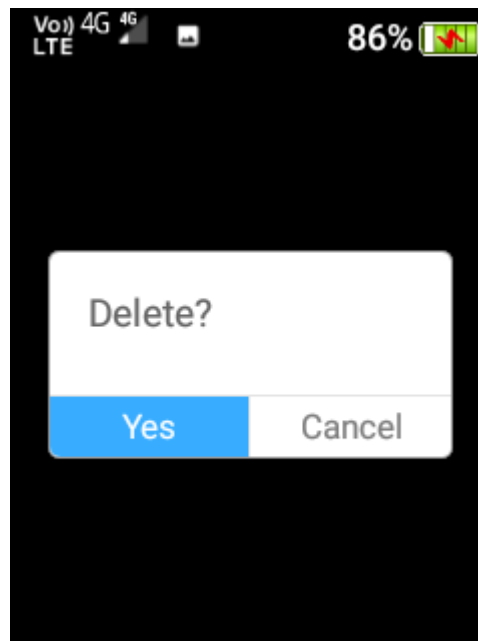
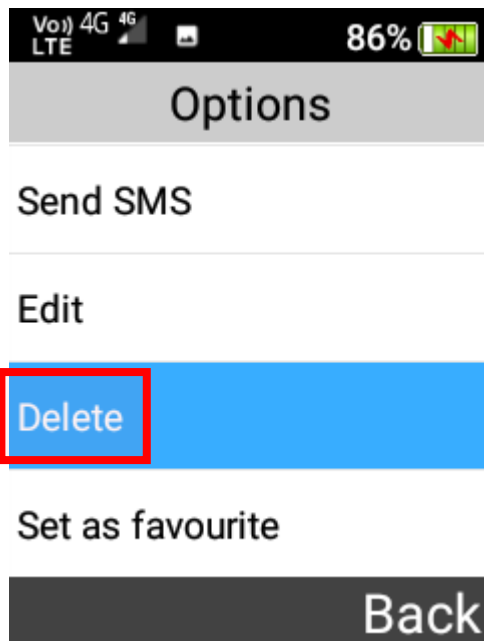


2. You can add or amend any information on that contact. Once completed, highlight Save button and press the OK key to save this contact.



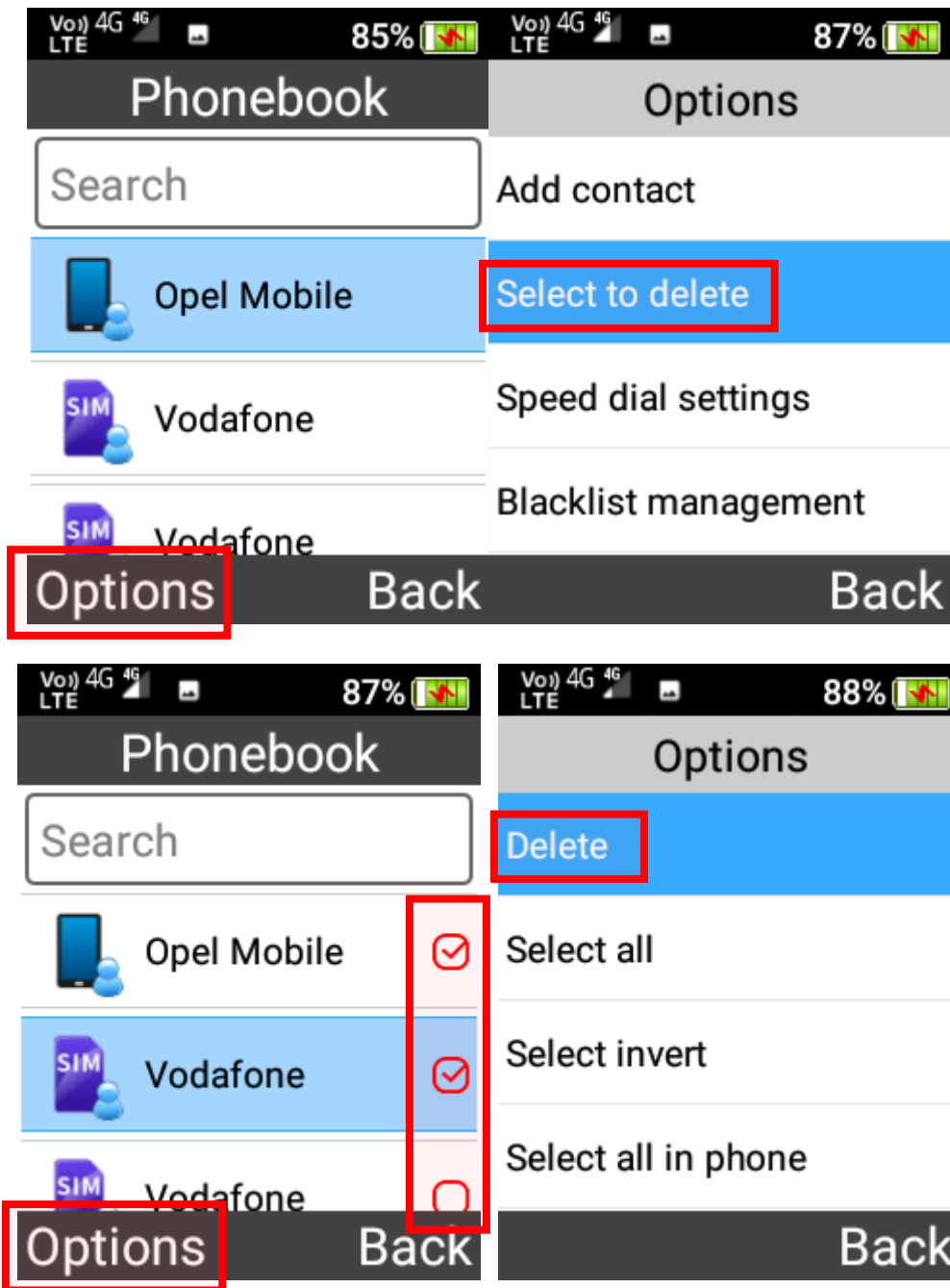
Delete a contact

To delete a contact, highlight the contact using the cursor keys then press the OK key, and select to Delete from the menu. Then select Yes to confirm deletion.



Delete multiple contacts

To delete multiple contacts, press the left selection key and click Select to delete from the menu. You can select multiple contacts to delete by the OK key and then press the left selection key to select Delete to confirm deletion.



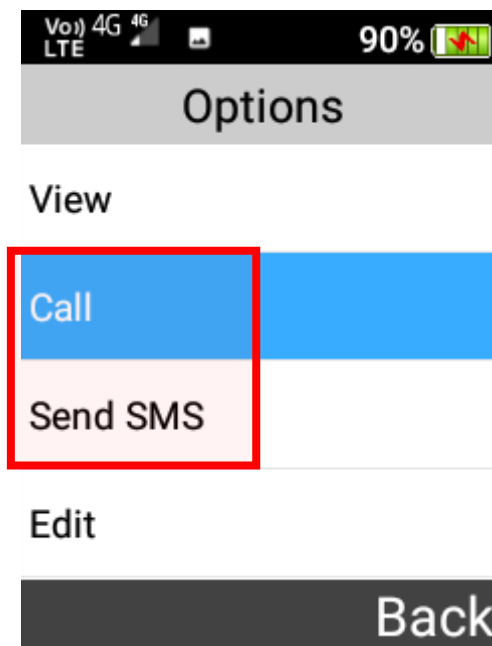
Searching contacts

To search for a contact, highlight the search box using the cursor keys then type in the name of the contact's name you wish to find. It will then show you contacts with that name.



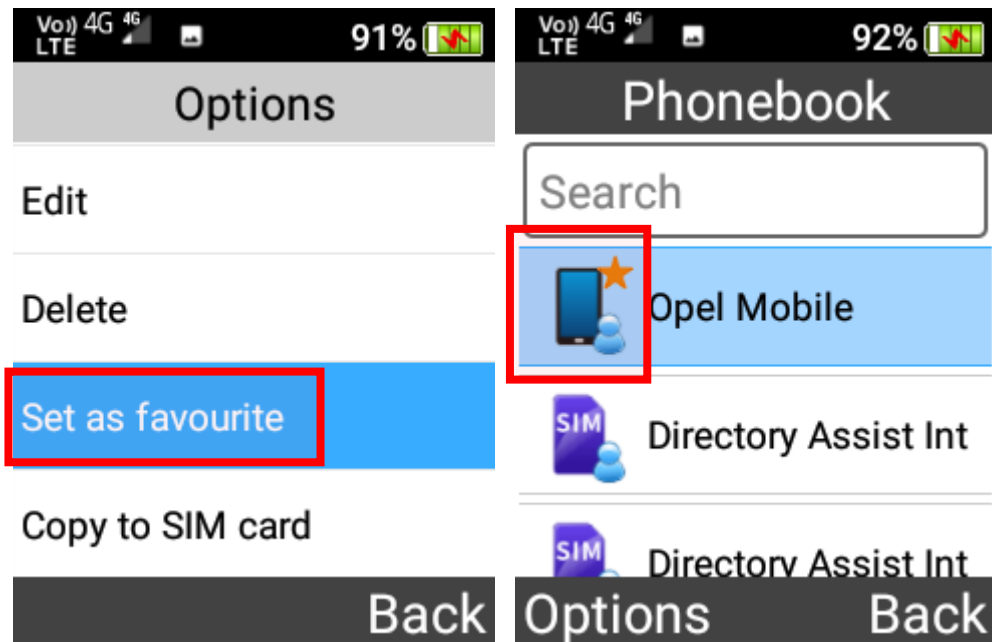
Calling and Messaging Contacts

To call or message a contact, highlight the contact using the cursor key then press the OK key, and select to Call or Send SMS from the menu.



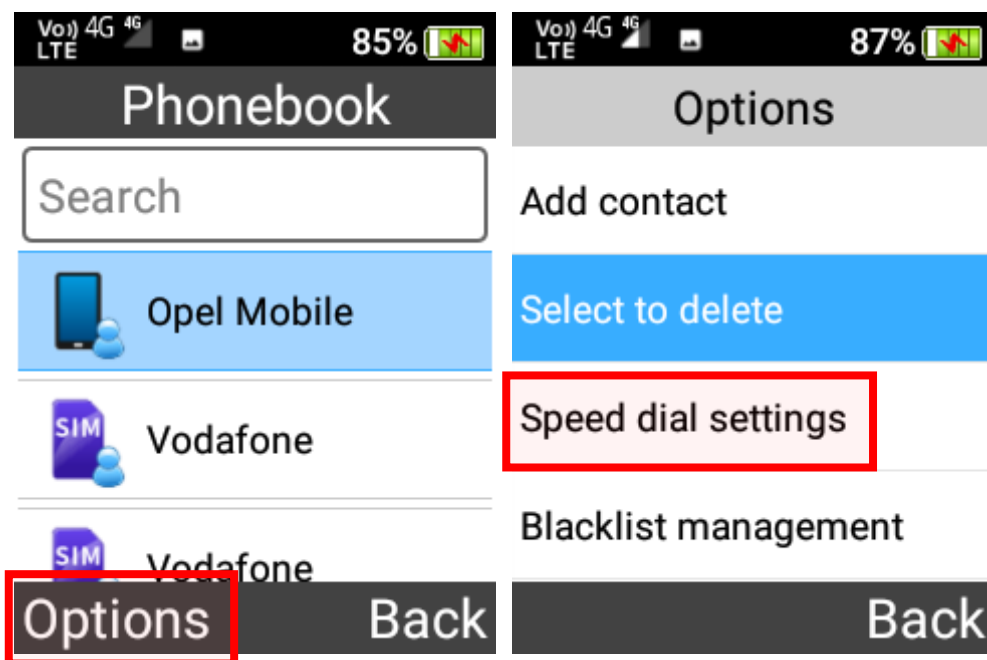
Pin favourite contact to the top

To set a contact as favourite and pin it to the top of the phonebook, highlight the contact using the cursor keys then press the OK key, and select Set as favourite from the menu.



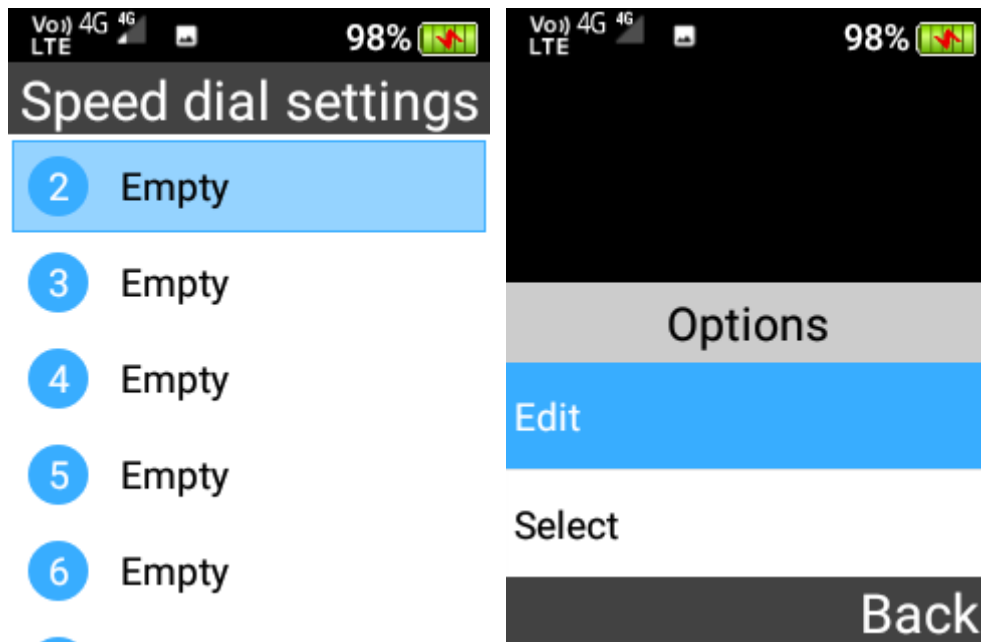
Speed Dial

Speed Dial is a quick and easy way to call the people that you may contact on a regular basis. Up to 8 contact shortcuts can be added to Speed Dial. To setup Speed dial, press the left selection key and select Speed dial settings from the menu.



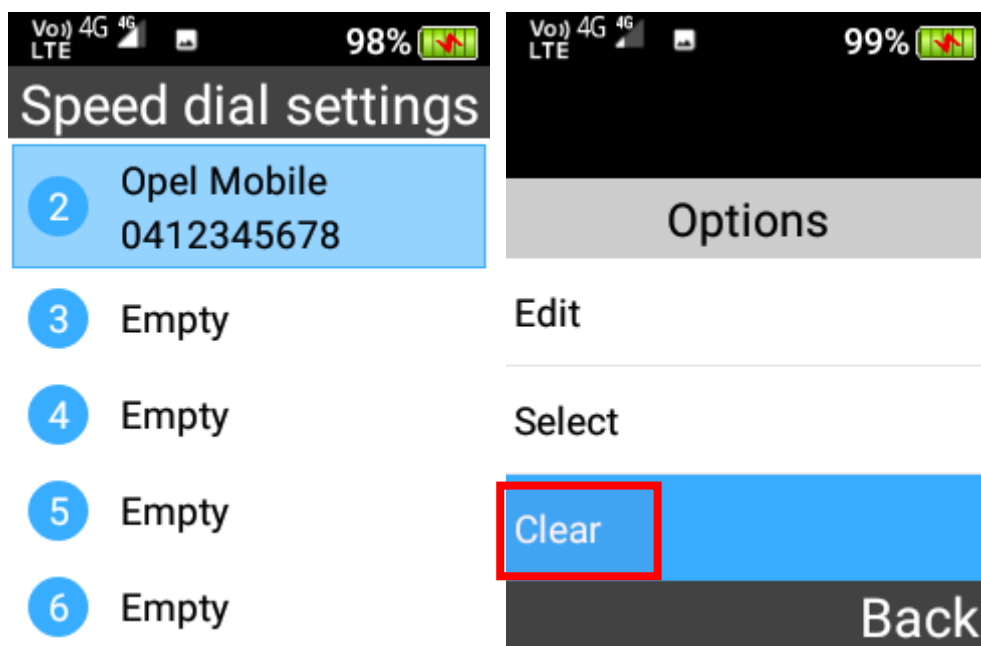
1. Add a speed dial

To add a phone number to speed dial, highlight the empty slot, then press the OK key to Edit a phone number or select an existing contact from your phonebook.



2. Remove a speed dial

To remove a phone number from speed dial, highlight it and press OK key to select Clear to remove it.

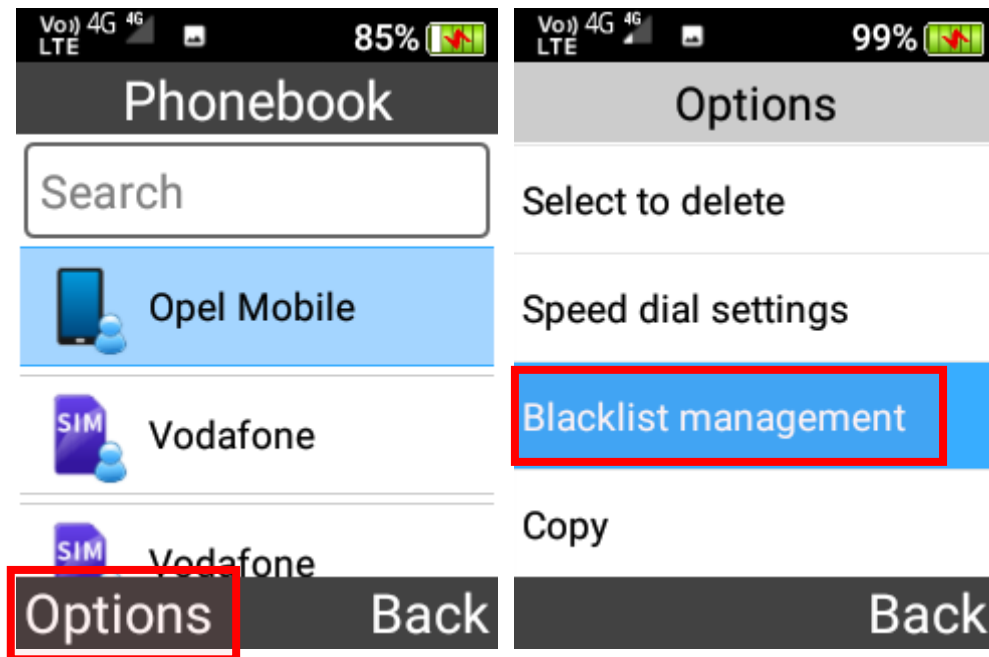


3. Call a speed dial

To call any of your Speed dial contacts from the home screen, press and hold down the respective keypad number for 3 seconds, it will then call that number.

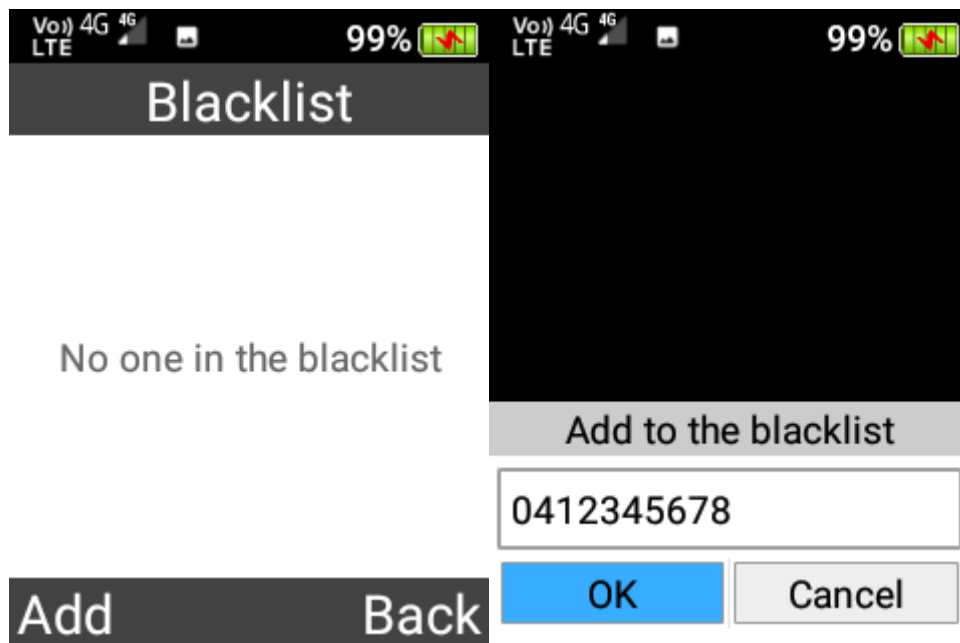
Blacklist

In the Blacklist app you can add phone numbers so that this number is blocked and cannot call you. To setup Blacklist, press the left selection key and select Blacklist management from the menu.



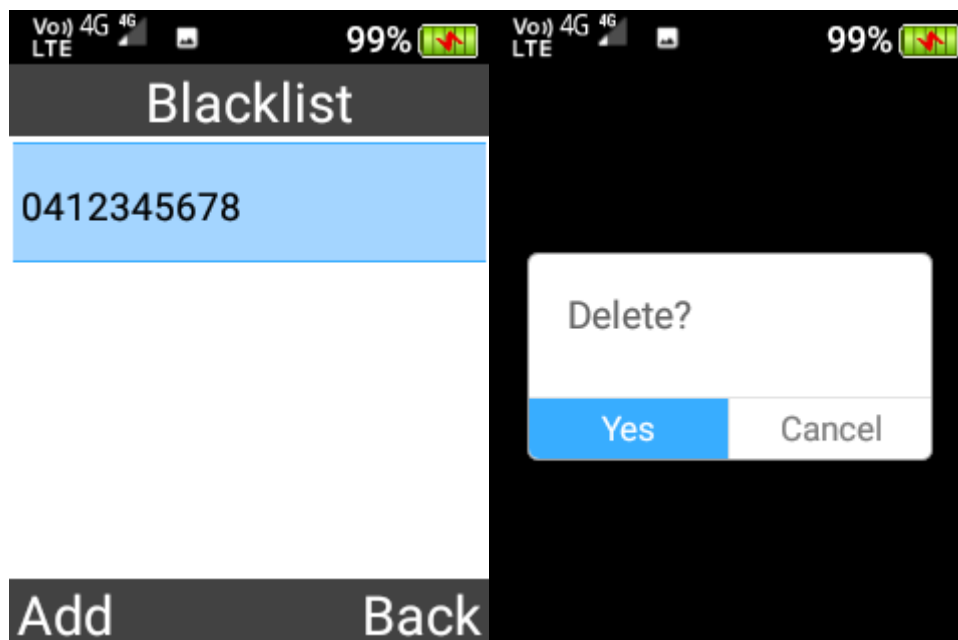
1. Add a number to blacklist

To add a phone number to blacklist, press the left selection key to Add a phone number and then select OK to save.



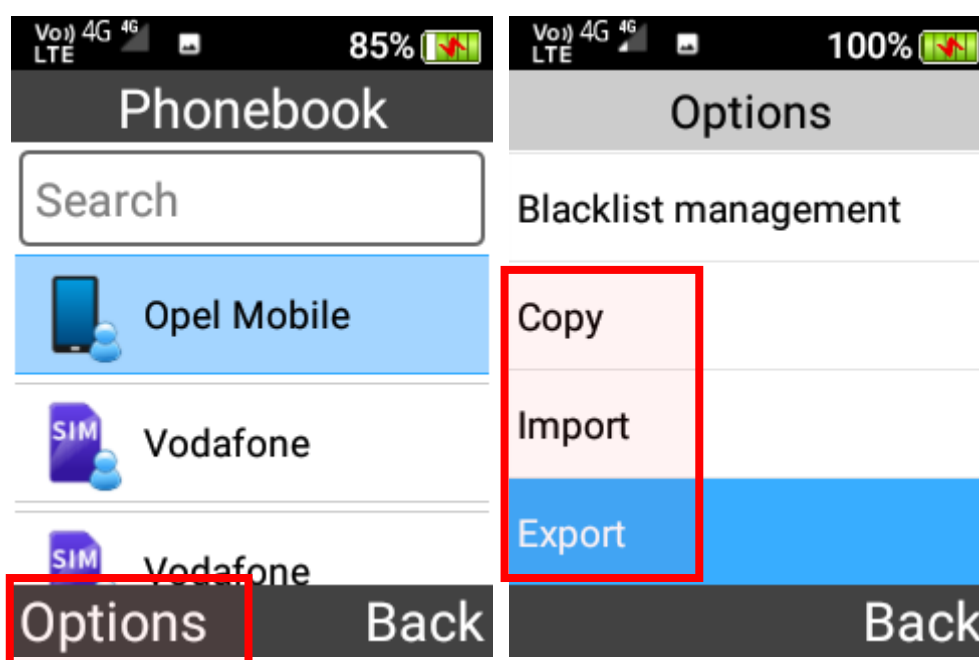
2. Remove a number from blacklist

To remove a phone number from blacklist, highlight it and press OK key to remove it.



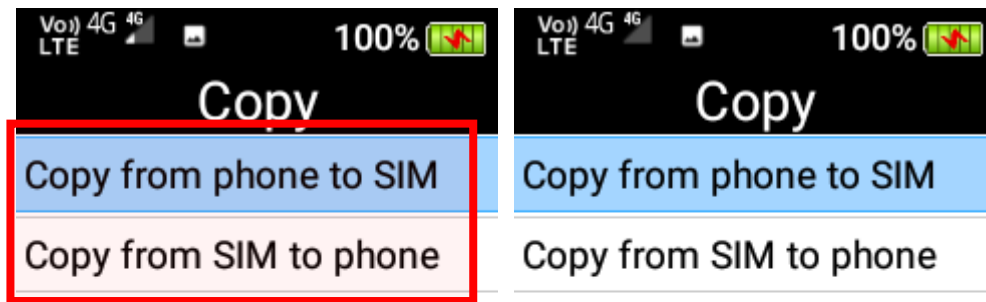
Import/Export contacts

To copy/import/export contacts, press the left selection key and select Copy/Import/Export from the menu.



1. Copy

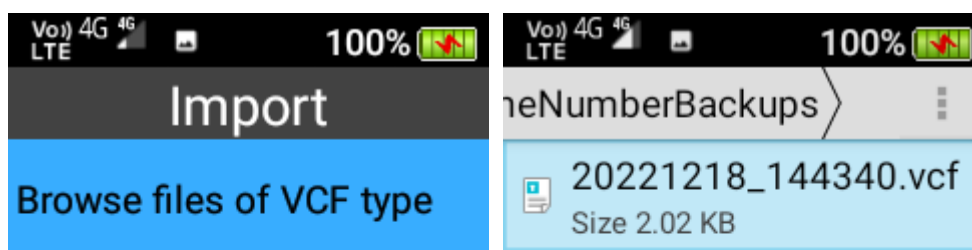
To copy all contacts between SIM card and phone's internal memory, select "Copy from phone to SIM" or "Copy from SIM to phone" from the menu.



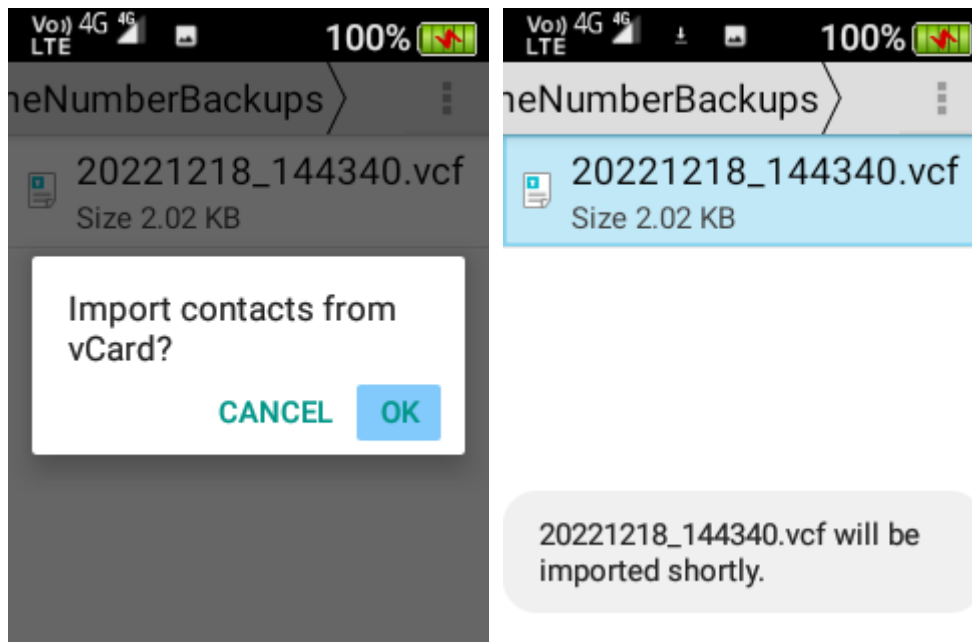
Copy done.

2. Import

Within Import, you can import contacts from your internal file system or external memory card to phone's internal memory.

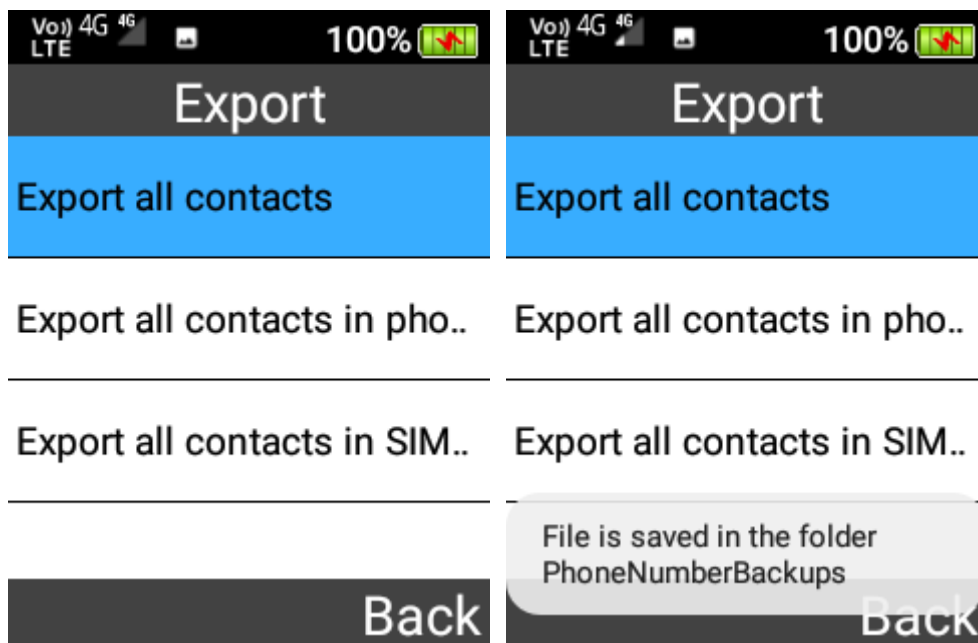


Back



3. Export

Within Export, you can export all contacts from the phone's internal memory or SIM card memory to internal file system or external memory card.



Messages

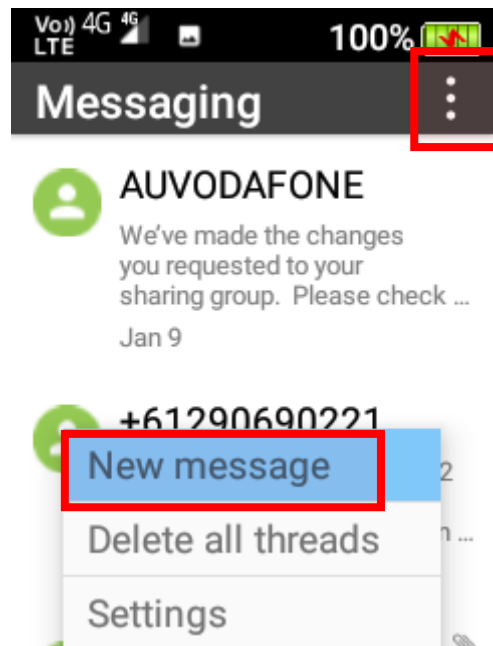
To access SMS and MMS messages, scroll across the home screen using the cursor keys and press OK key on the Messages menu icon, or simply press Messages shortcut key on the keypad.

Here you can view previous conversations and messages or create new messages to message your friends and family. Messages from the same contact or phone number will be grouped into one thread, so it is easy for you to follow conversations.

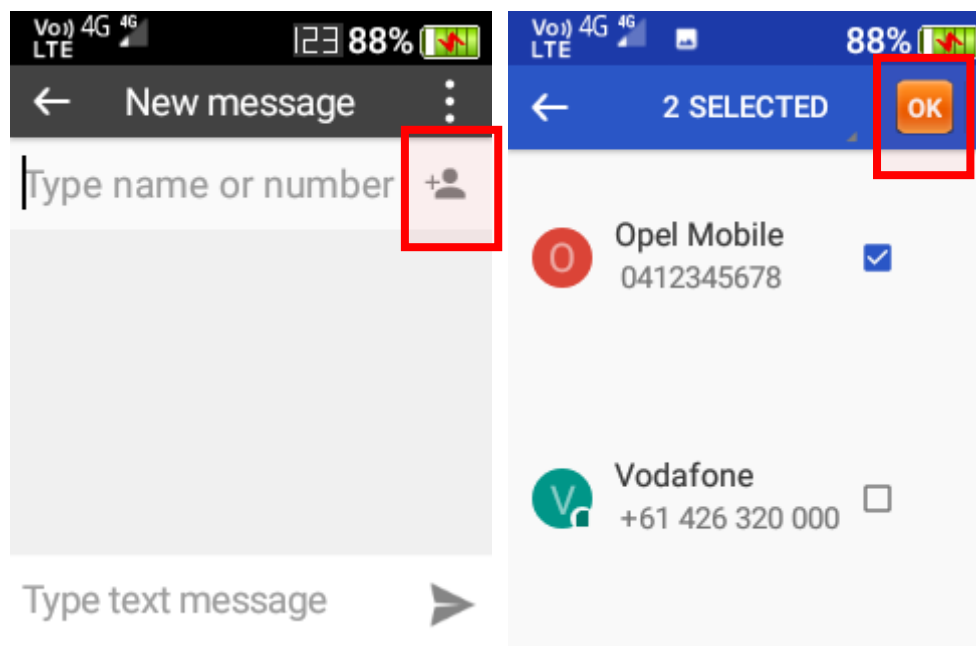


Creating a new message

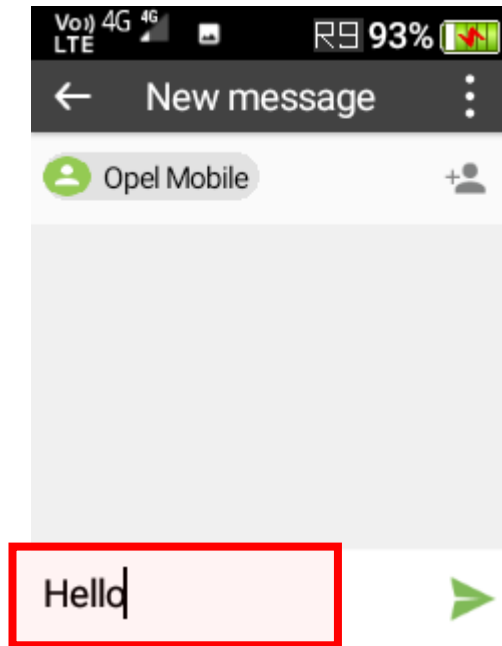
1. In the Messaging app, press the left selection key to open the menu.
2. Select New message using the OK key



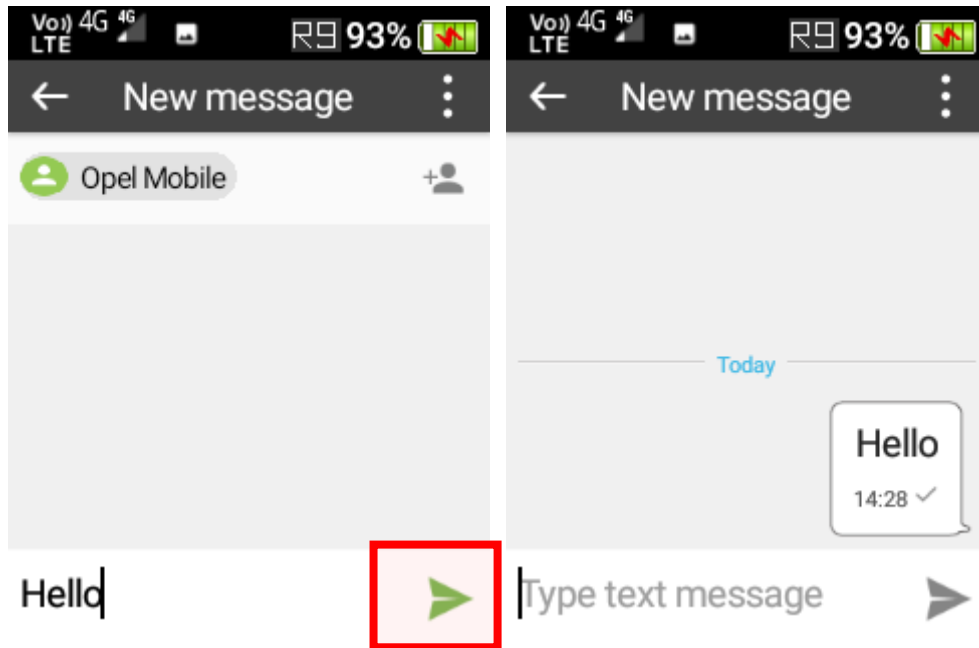
3. Type in the name or phone number of the person you wish to message using the keypad. Or select a contact from the Phonebook by using the right cursor button to select the “Add recipient” icon.



4. Then scroll down to type your message using the keypad.

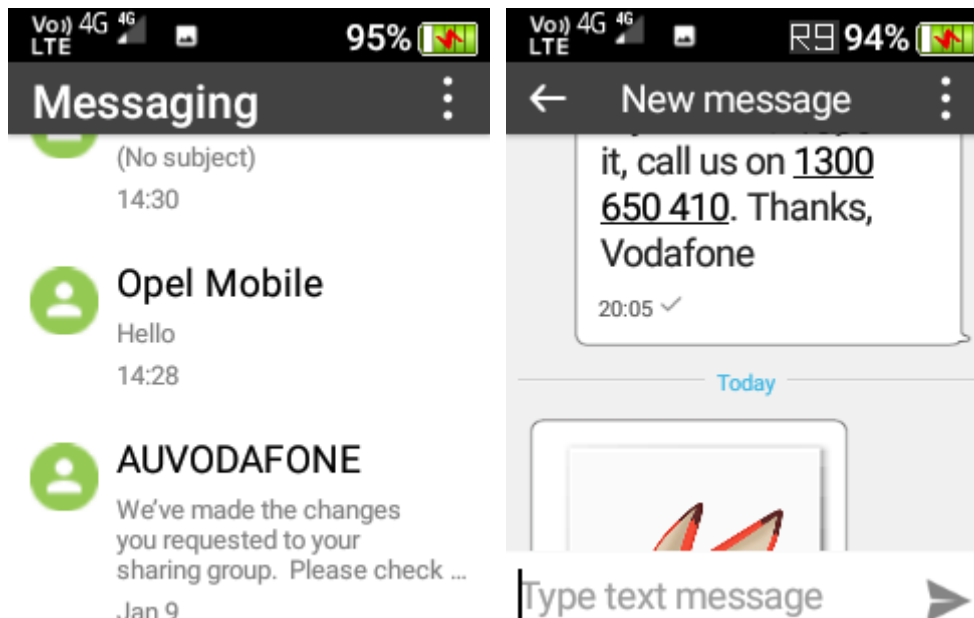


5. To send the message, use the right cursor keys and select the “Send” icon.



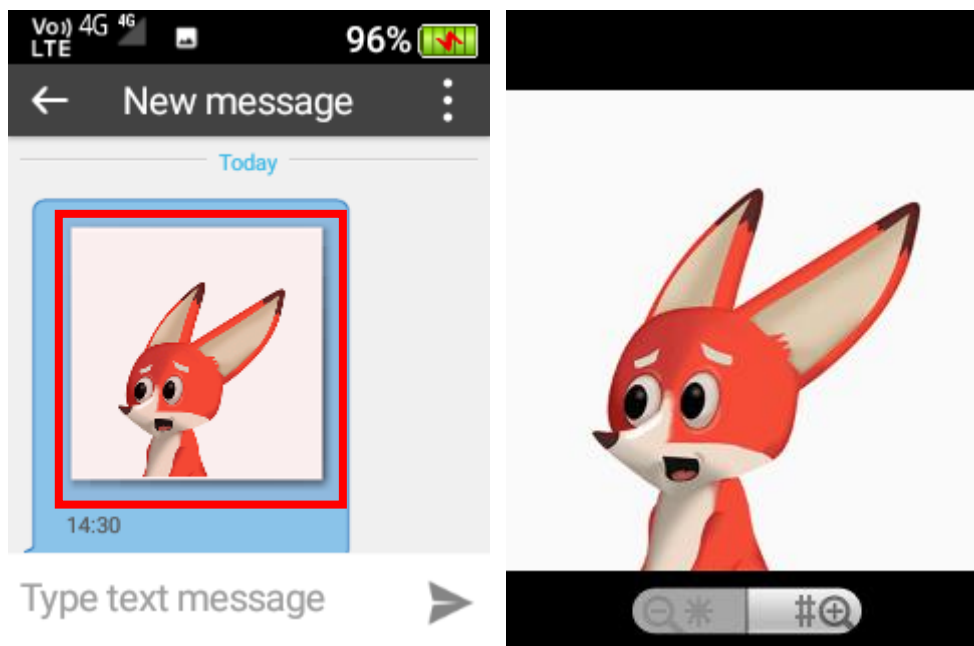
View messages

To view a new message or a previous conversation, press the OK key on the conversation you wish to view. Once opened you can scroll up and down the message conversation to read or view attachments that have been sent to you.

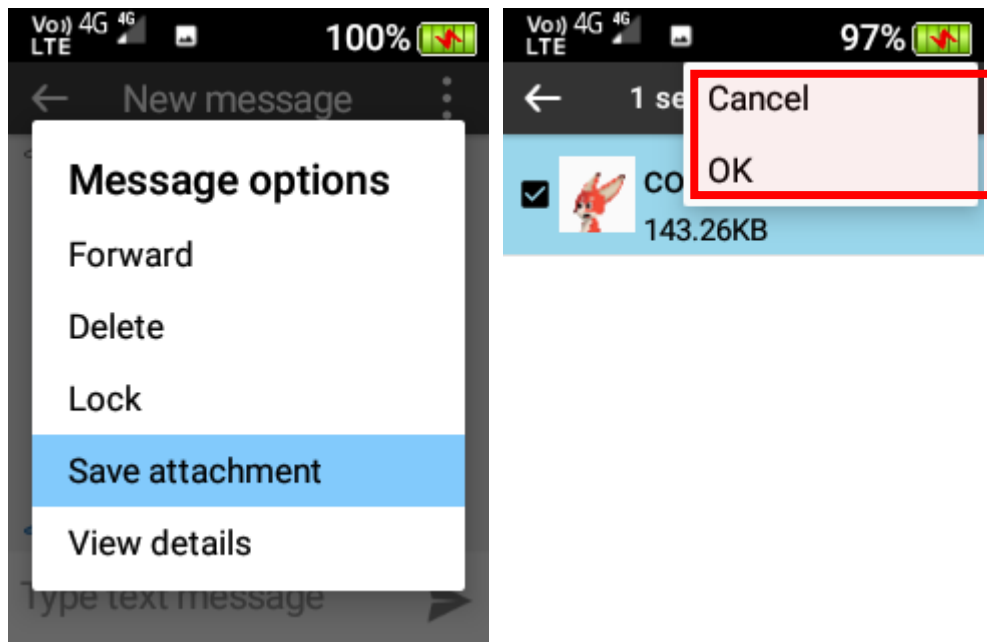


View or save the attachments of MMS messages

To view the image, video or audio of an MMS message that has been sent to you, open the message that contains the item, and then touch the attachment on the screen to view it.

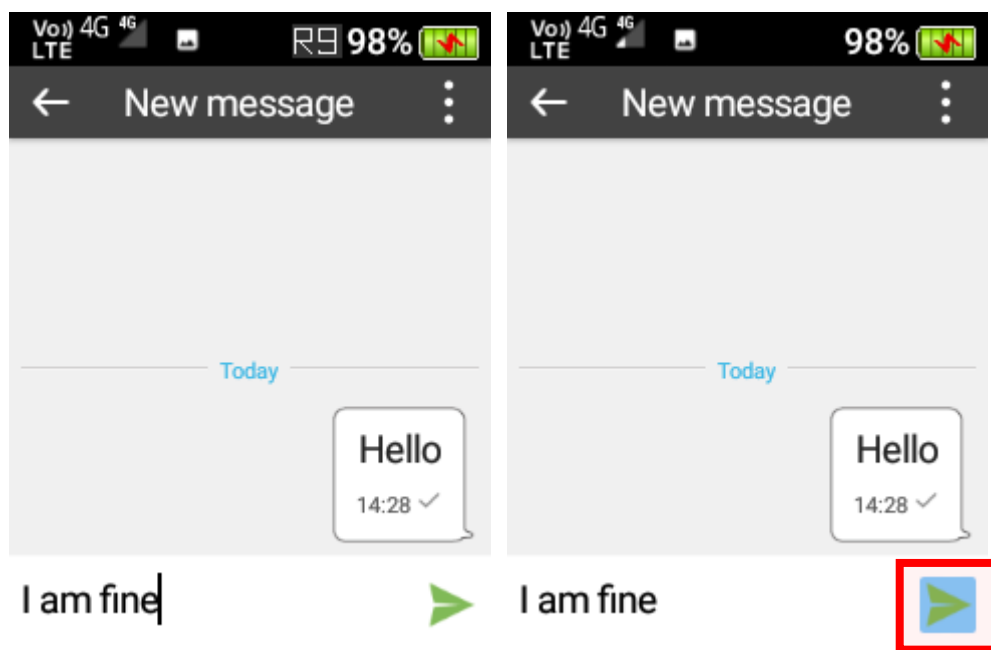


To save the image, video or audio of an MMS message that has been sent to you, press-and-hold the message that contains the item using the OK key, and then select Save attachment.



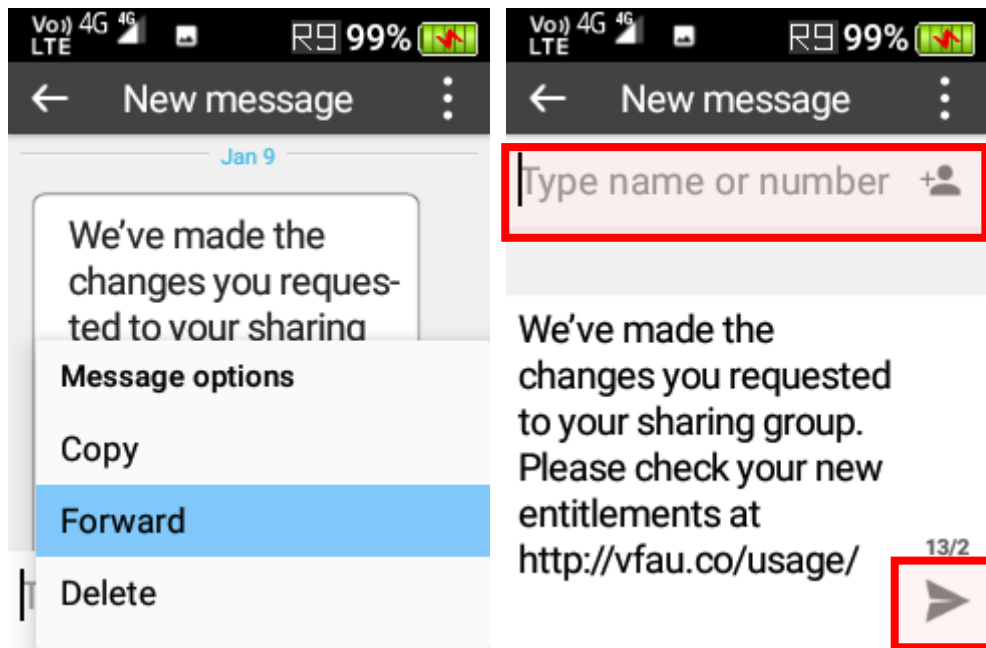
Reply messages

To reply to a message, scroll down to the “Type text message” box then type the message using the keypad. Once complete use the right cursor keys to select the “Send” icon.



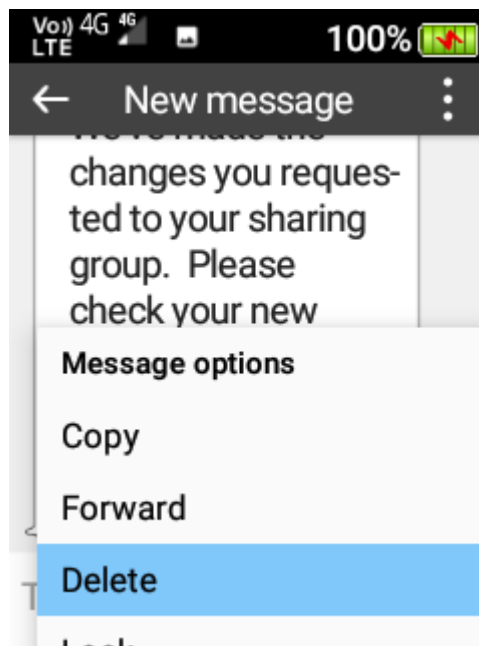
Forward a message

To forward a message, press-and-hold the message using the OK key to open the Message options menu. Select “Forward” from the menu to forward it to another contact. Once complete use the right cursor button to select the “Send” icon.

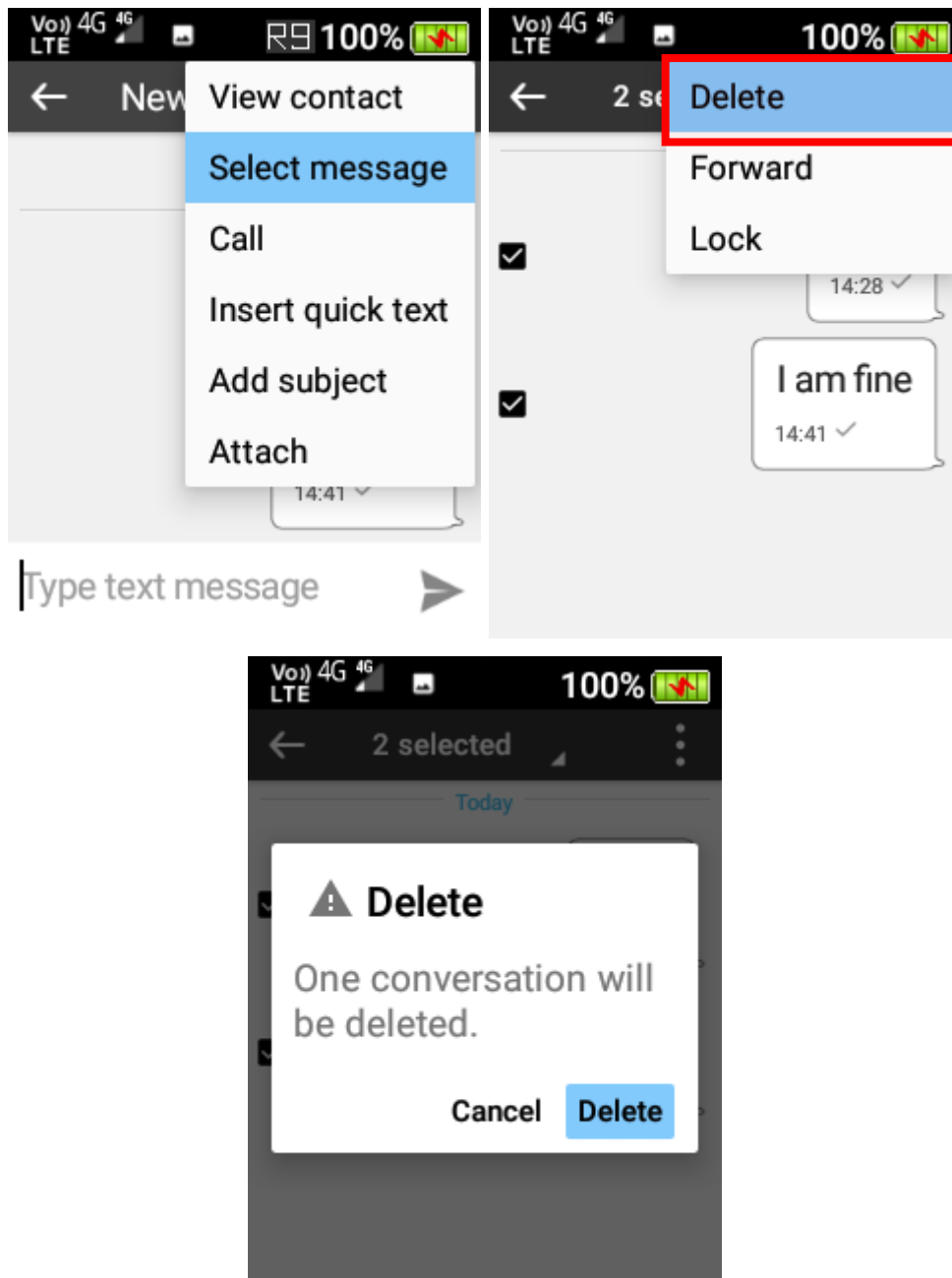


Delete messages

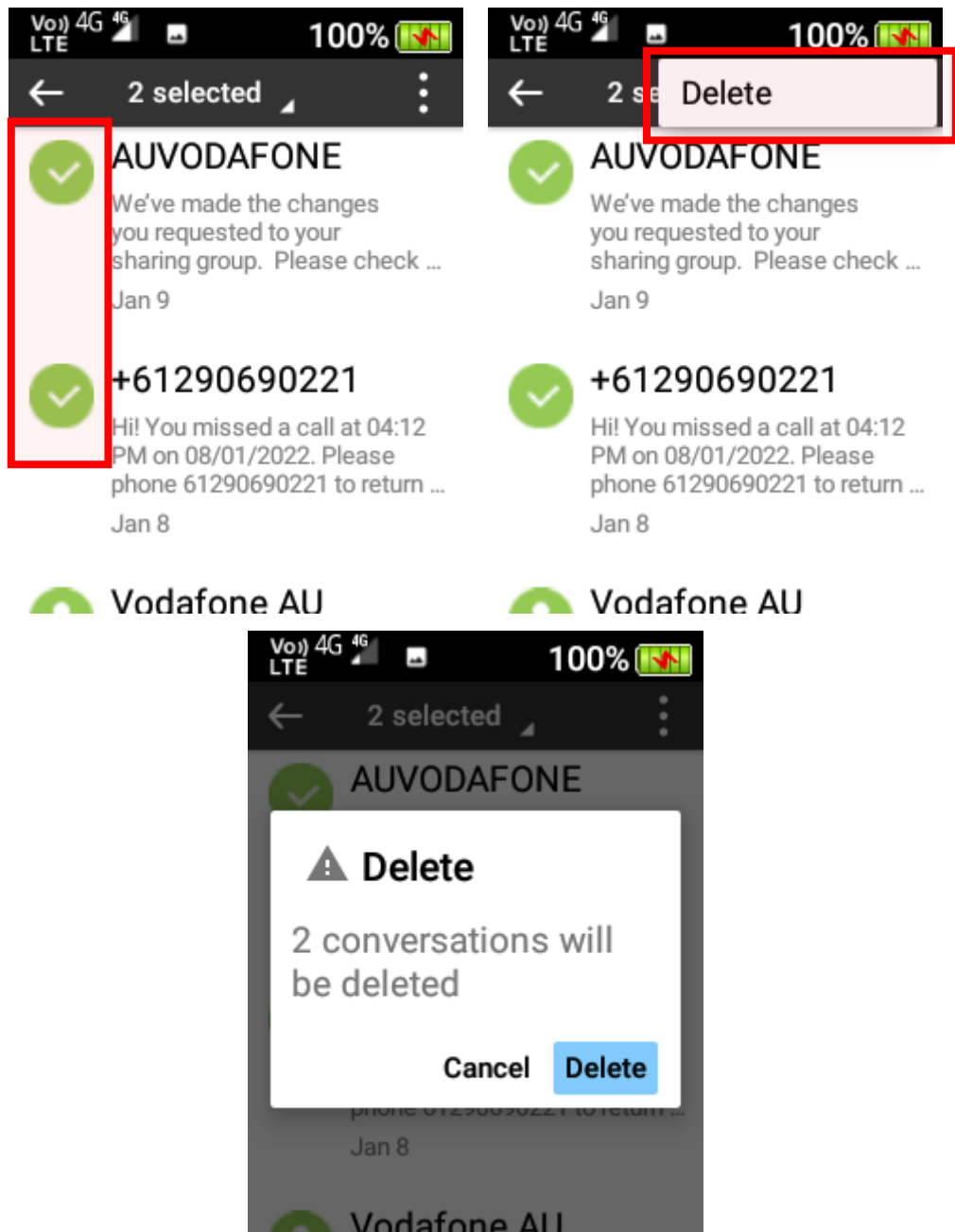
1. To delete a message, press-and-hold the OK key on it to open the Message options menu and select "Delete."



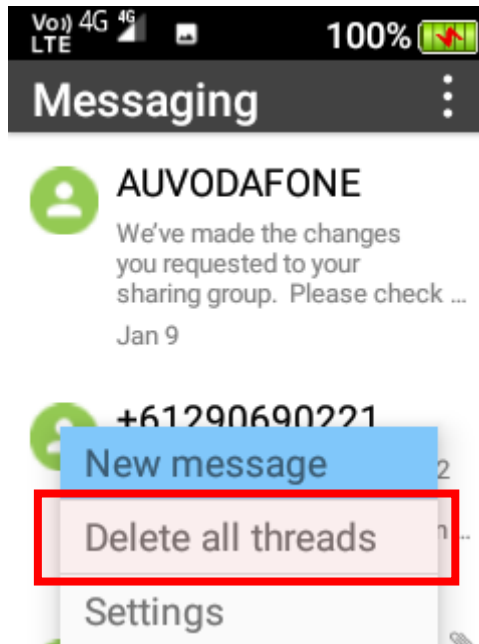
2. To delete multiple messages, press the left selection key to open the menu and then select "Select message." You can select multiple messages to delete by the OK key and press the left selection key again and select Delete to confirm deletion.



3. To delete multiple message threads, while at the main interface of Messaging, select them by holding the OK key until the tick icon appears, and then touch upper right button on the screen and select Delete to confirm deletion.



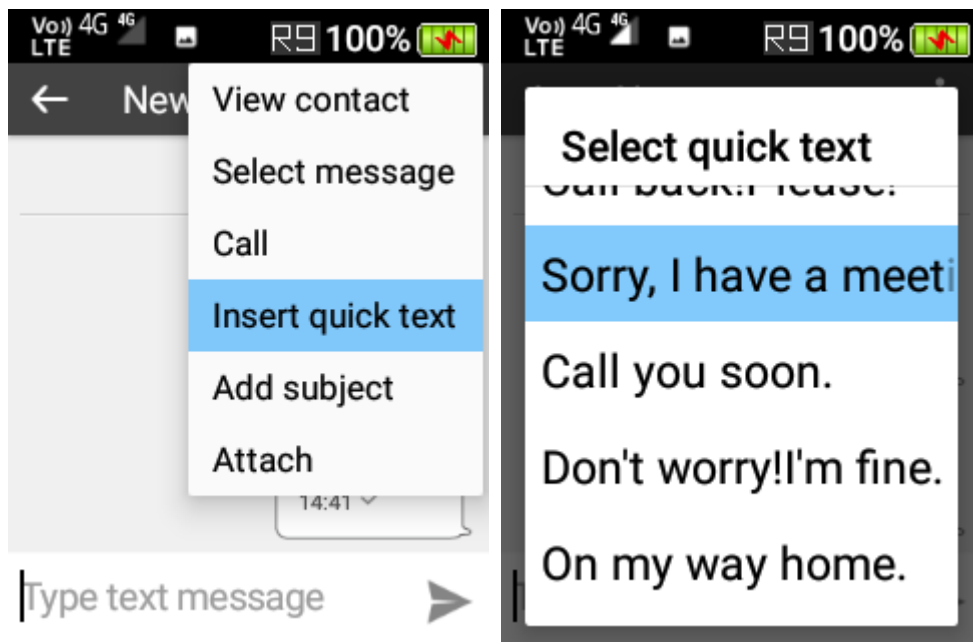
4. To delete all message threads, while at the main interface of Messaging, press the left selection key to open the menu, and then select Delete all threads.



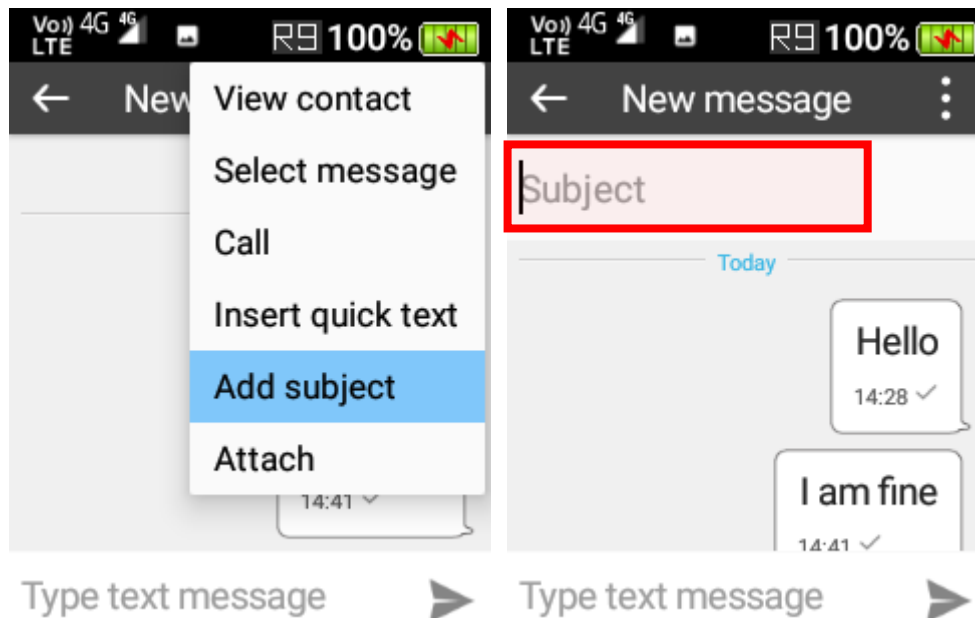
SMS/MMS Message options

When writing a message, press the left selection key to open the menu to select various options, such as: Insert quick text, attach a picture, video or audio, or add a subject.

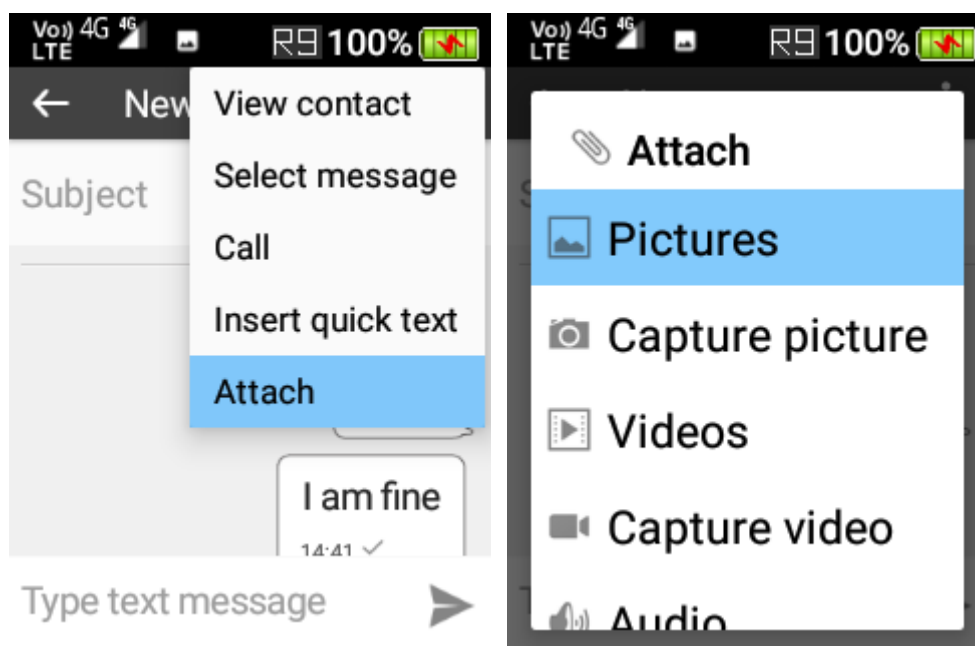
1. **Insert quick text** – Choose a predefined quick text by pressing the OK key.



2. **Add Subject** – Add a subject to your message and convert it to MMS.

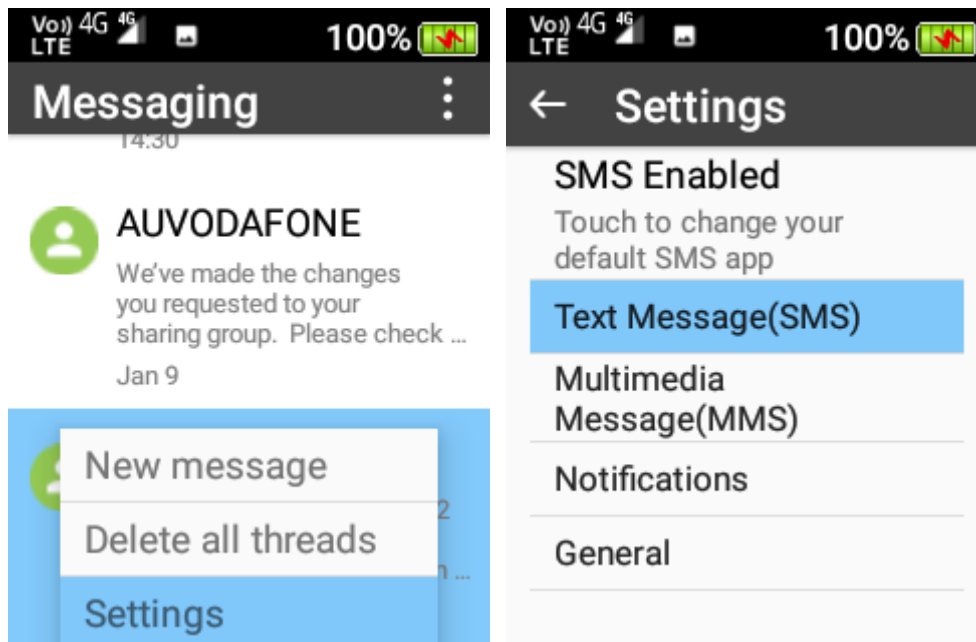


3. **Attach** – Attach a picture, video or record an audio clip, or capture a picture/video for attaching to the message. The maximum size of an attached object is 300KB (network dependence).



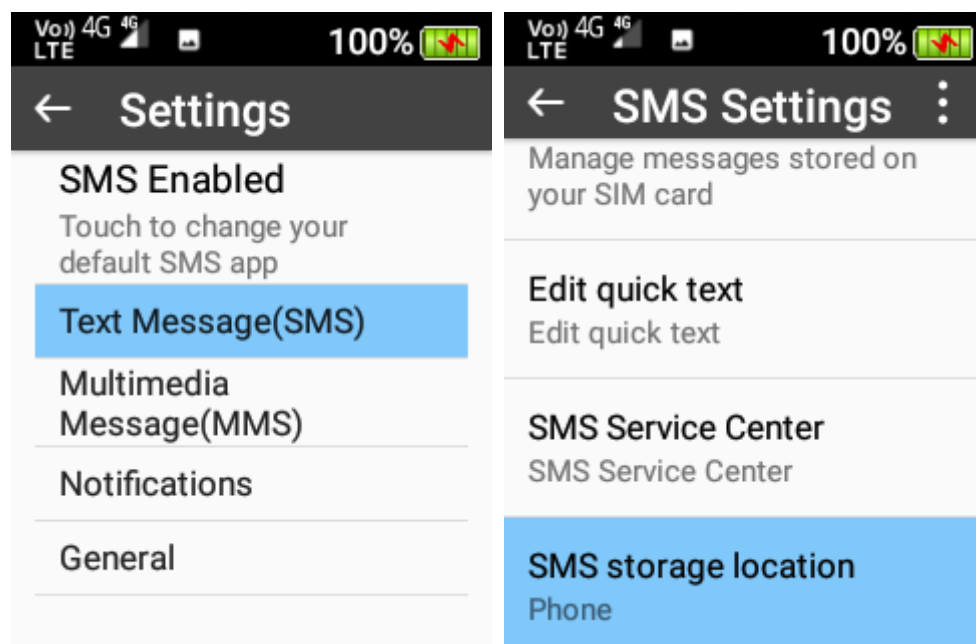
Message settings

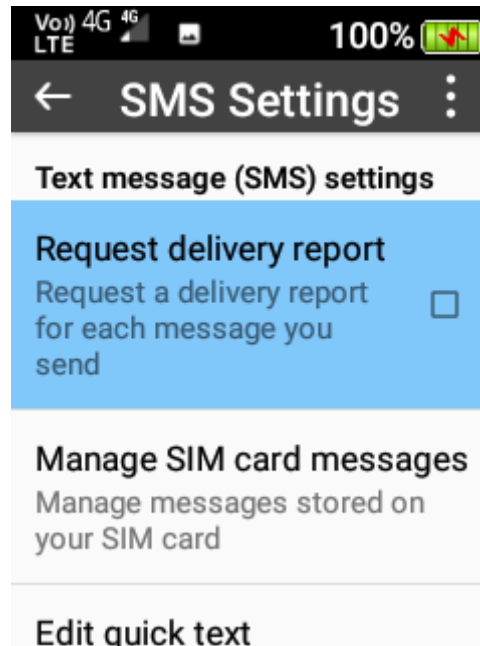
To open message settings, while at the main interface of messages, press the left selection key to open the menu and select Settings.



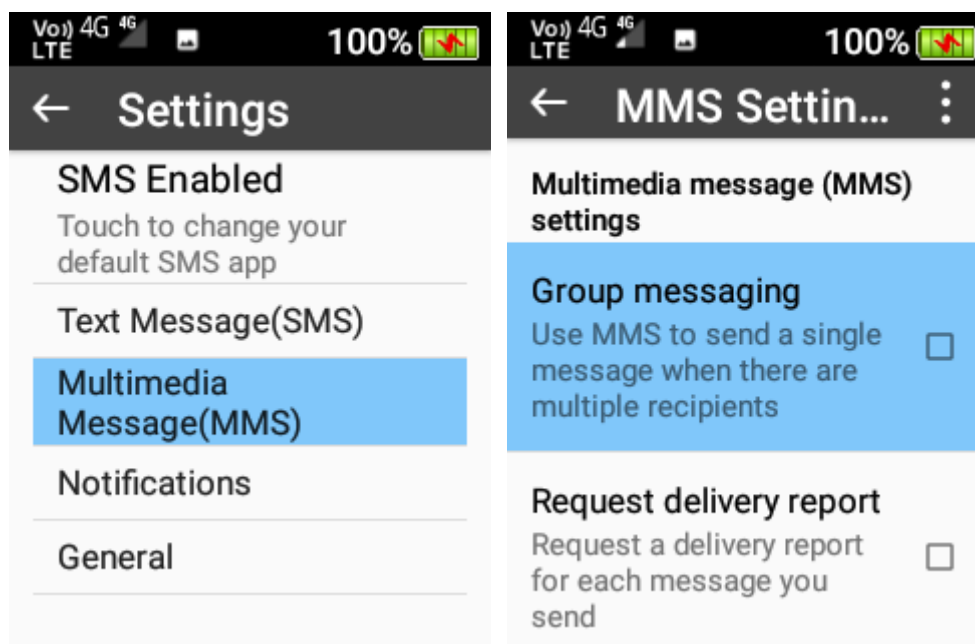
You can adjust the SMS and MMS settings, change the notification options, message font size options and configure cell broadcast.

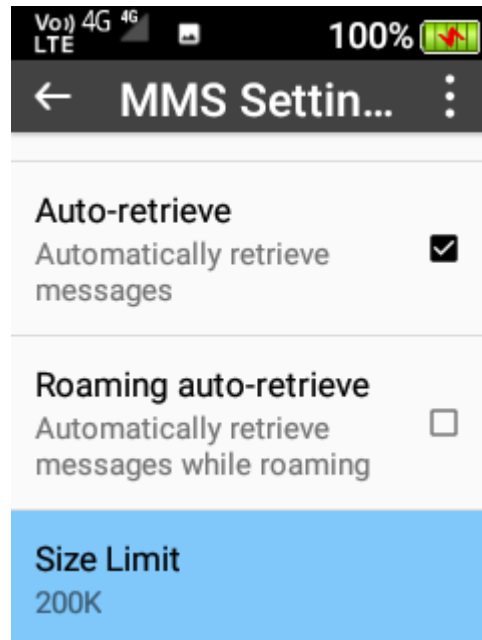
1. **Settings – Text Message (SMS)** – You can turn on and request a delivery report for each message you send, manage your SIM card messages, edit, and add quick text options (to add just type in the quick text you want to add and click Add icon), and change the SMS storage location.



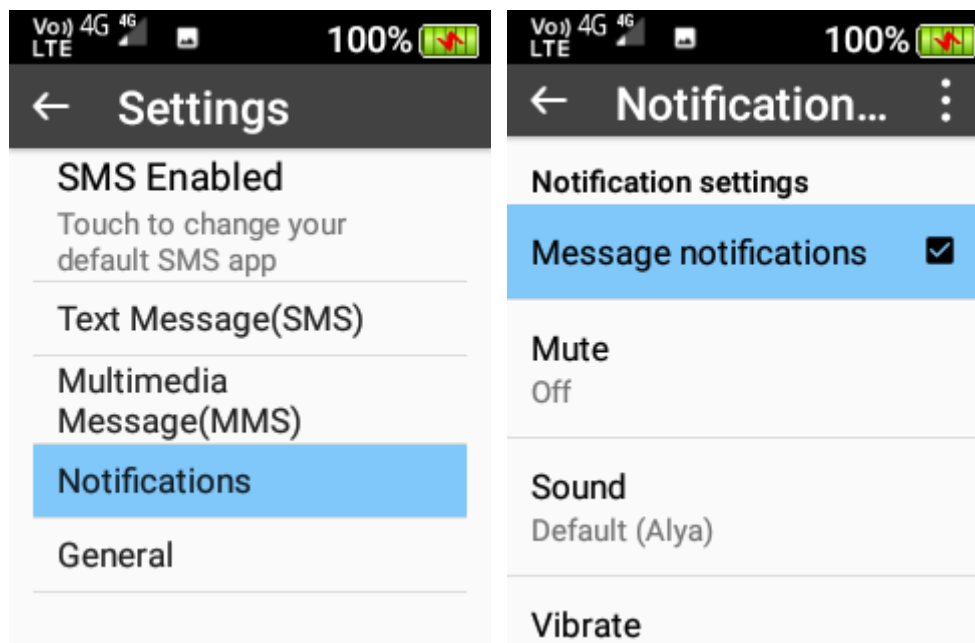


2. **Settings – Multimedia Message (MMS)** – You can enable group messaging, request delivery reports for each message you send, request a read report, send a read report, turn auto-retrieve messages on or off, turn on/off roaming auto-retrieve messages and adjust the size limit of MMS messages.





3. **Settings – Notification settings** – You can turn on/off notifications, select ringtone for message notifications, turn on/off vibrate, turn on/off popup notification.



4. **Settings – General settings** – You can change message font size, delete old messages when size limits are reached and configure cell broadcast.

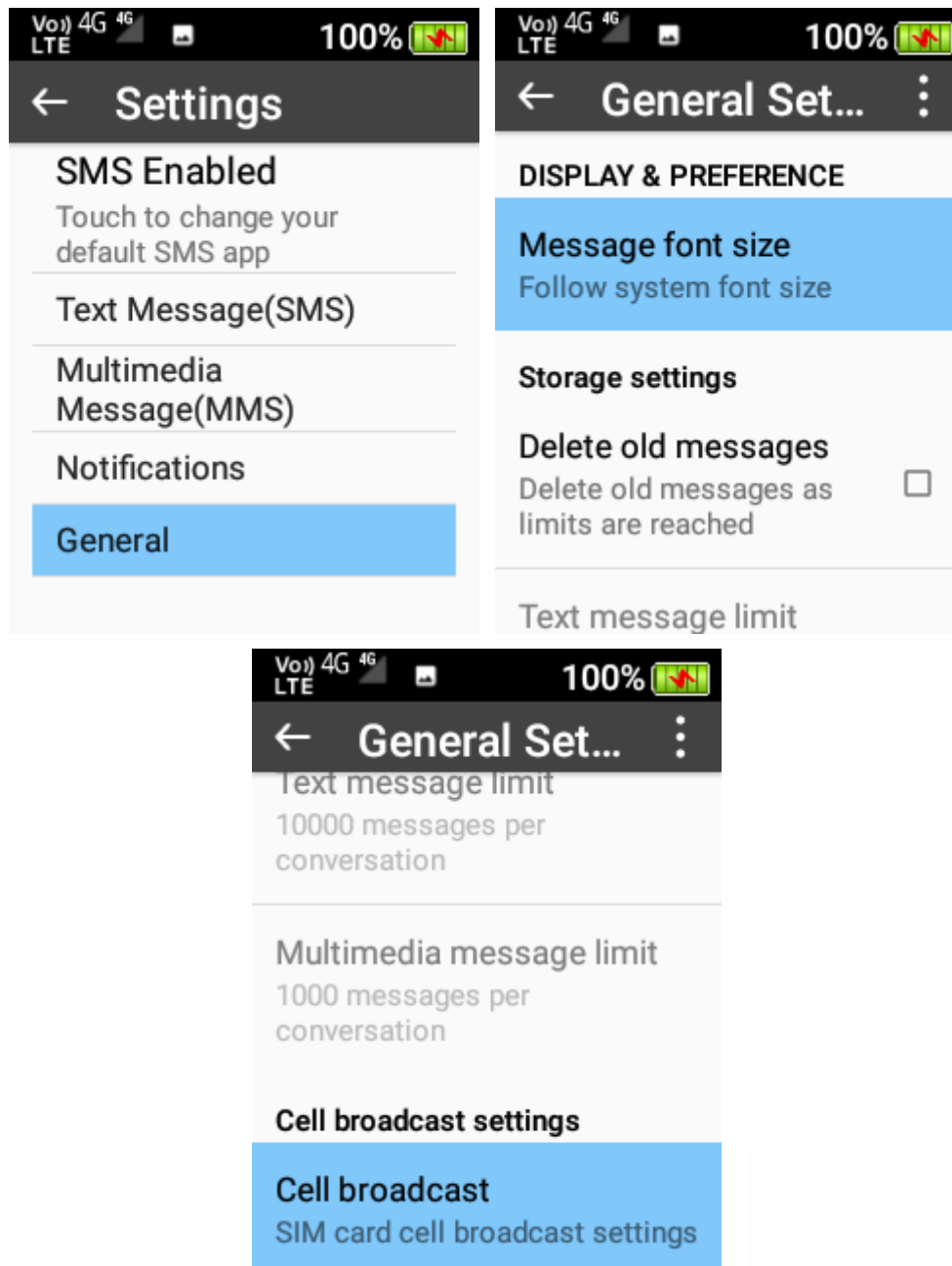


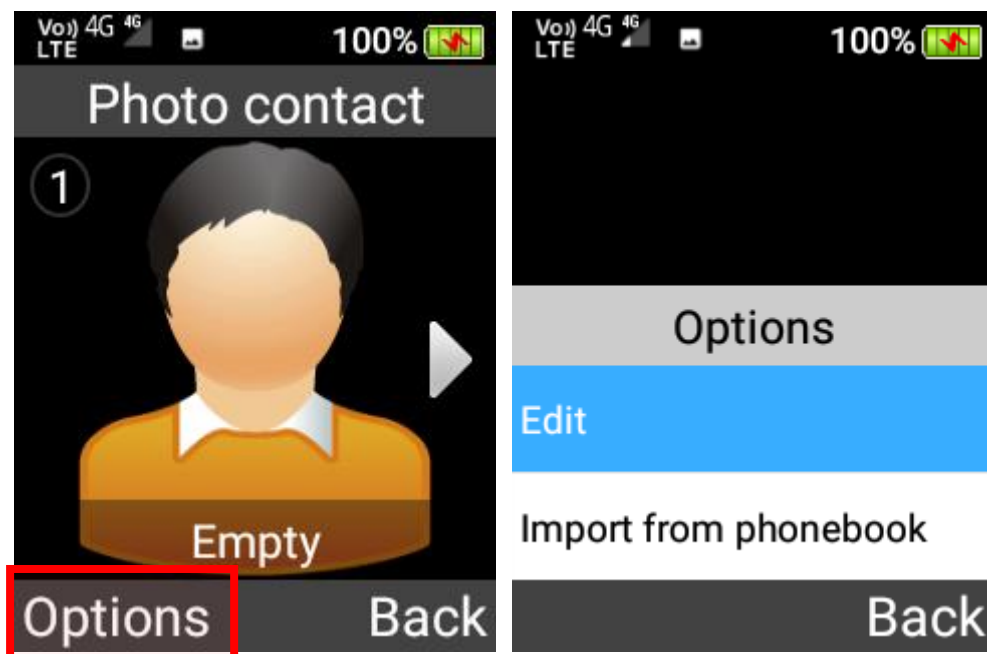
Photo contacts

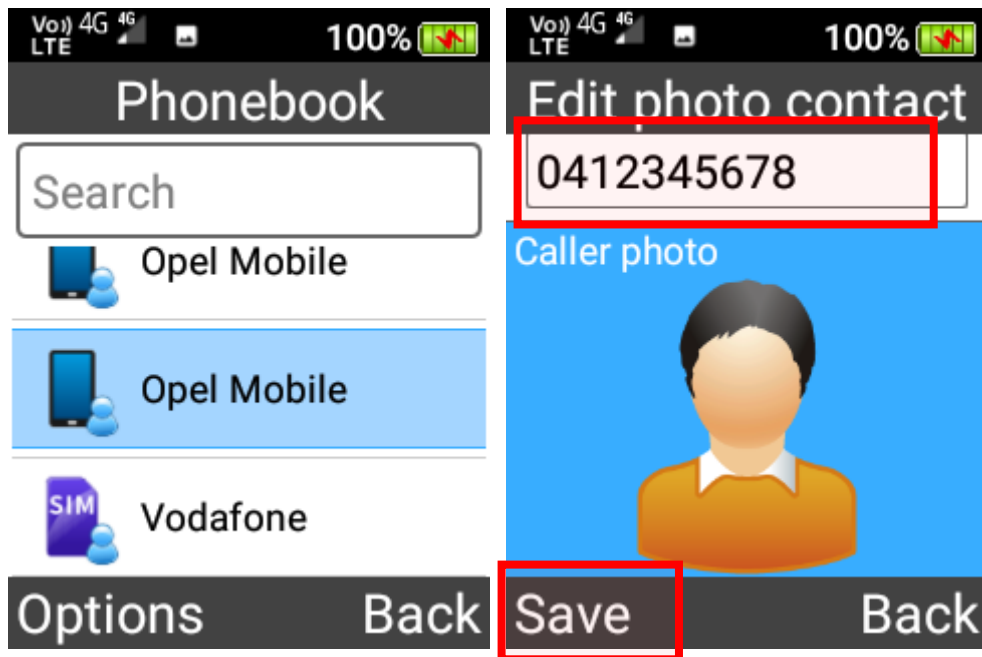
To access Photo contacts, scroll across the home screen using the cursor keys and press OK key on the Photo contacts menu icon, or simply press the Photo contacts shortcut key on the keypad.



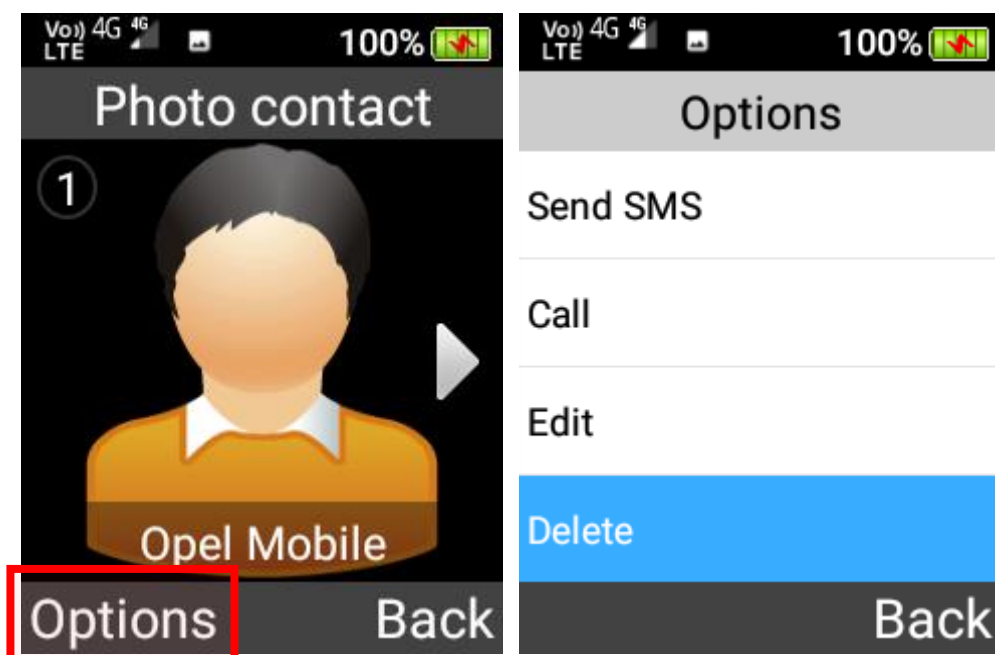
You can have 8 Photo contacts to make it easier to contact your most common or regular contacts.

1. To set up or edit a Photo contact, scroll across the home screen using the cursor keys and press OK key on the Photo contact menu icon. Using the cursor keys to highlight a Photo contact position and press the left selection key to Edit or Import from phonebook.

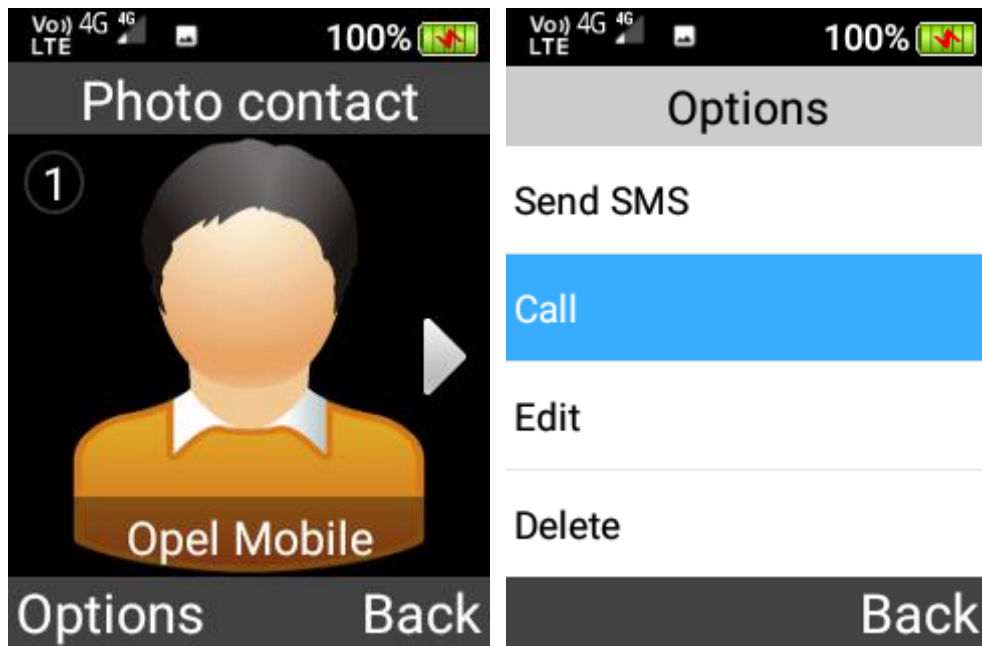




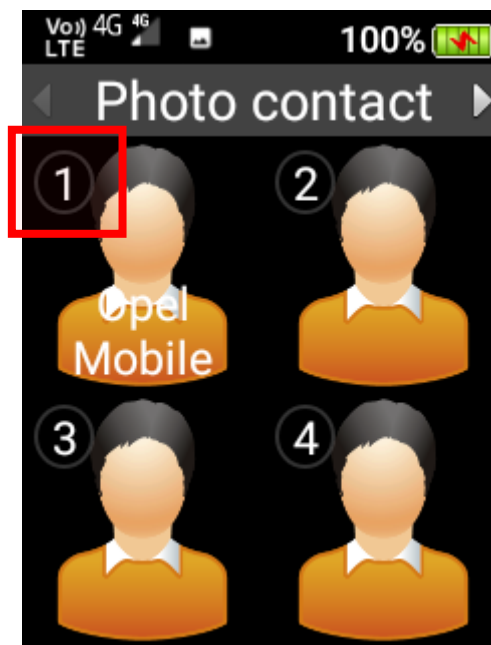
2. To delete a Photo contact, highlight the Photo contact, press the left selection key and select Delete from the menu.



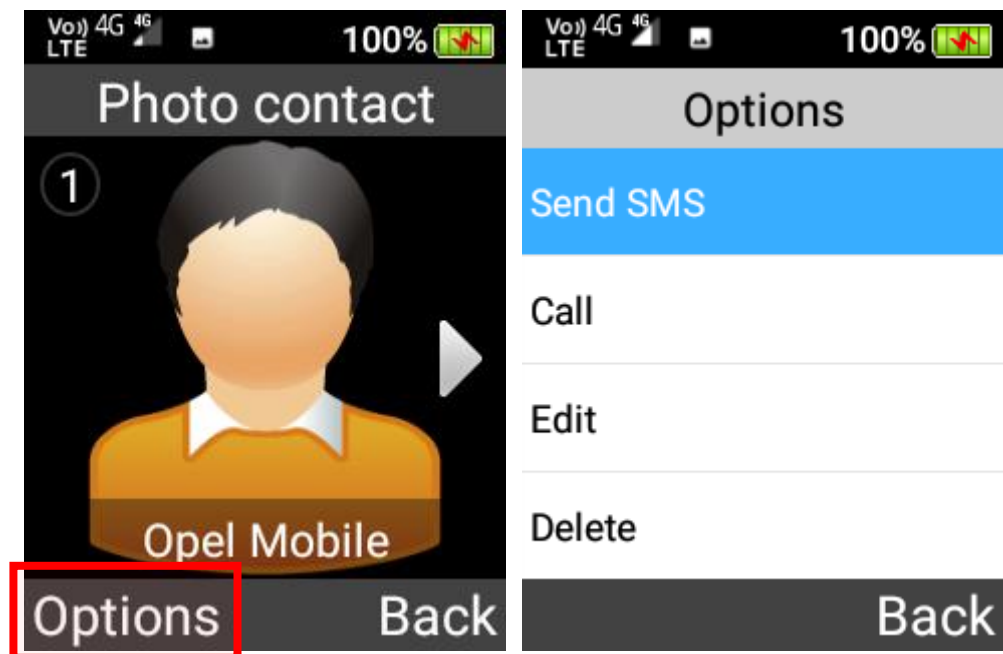
3. To dial a Photo contact, highlight the Photo contact, press the left selection key and select Call from the menu.



Or press the Photo contacts shortcut key on the keypad, then press the number key of the photo contact you want to dial.

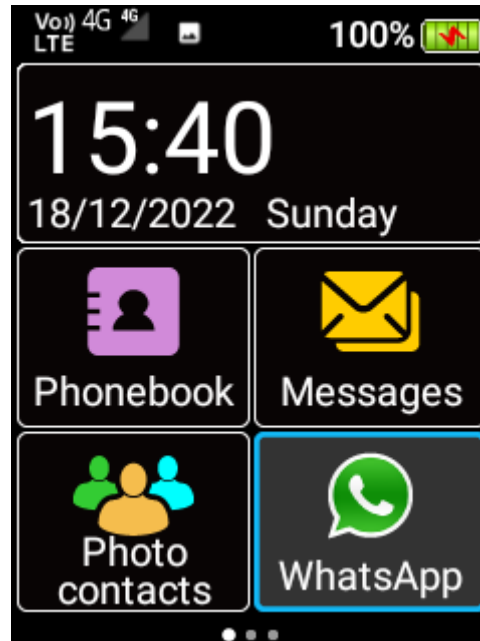


4. To send a message to a Photo contact, highlight the Photo contact, press the left selection key and select Send SMS from the menu.



WhatsApp

To access WhatsApp, scroll across the home screen using the cursor keys and press OK key on the WhatsApp menu icon.

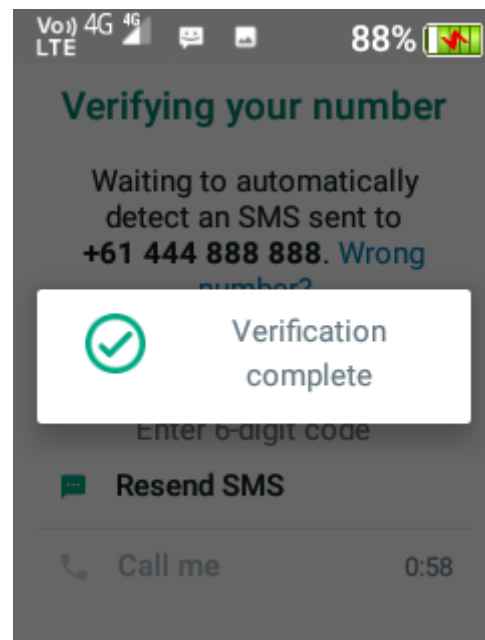
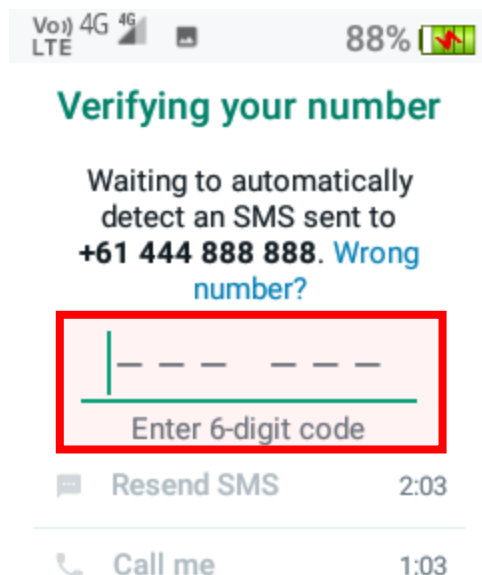
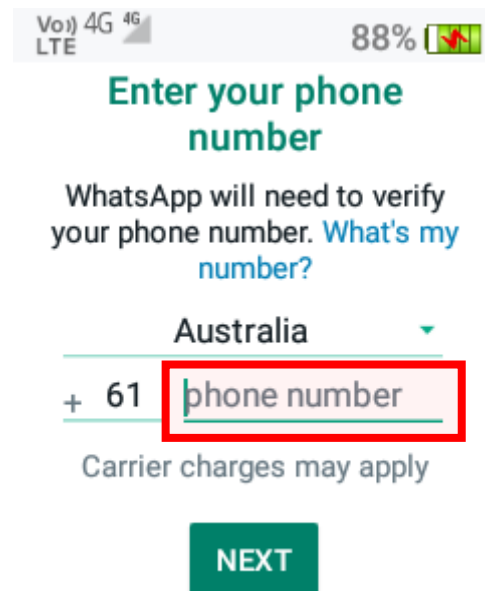
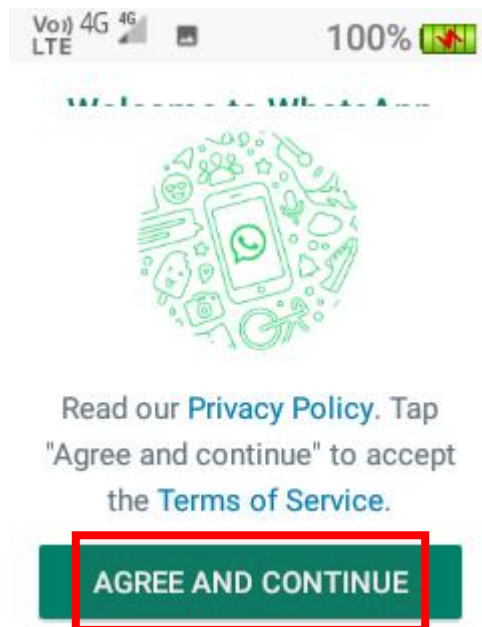


Notes:

- WhatsApp can be operated with touch screen only, with the help of keypad for text typing.
- The green “Answer” key and red “End call” key is not functional in WhatsApp.
- Mobile data or Wi-Fi connection is required.

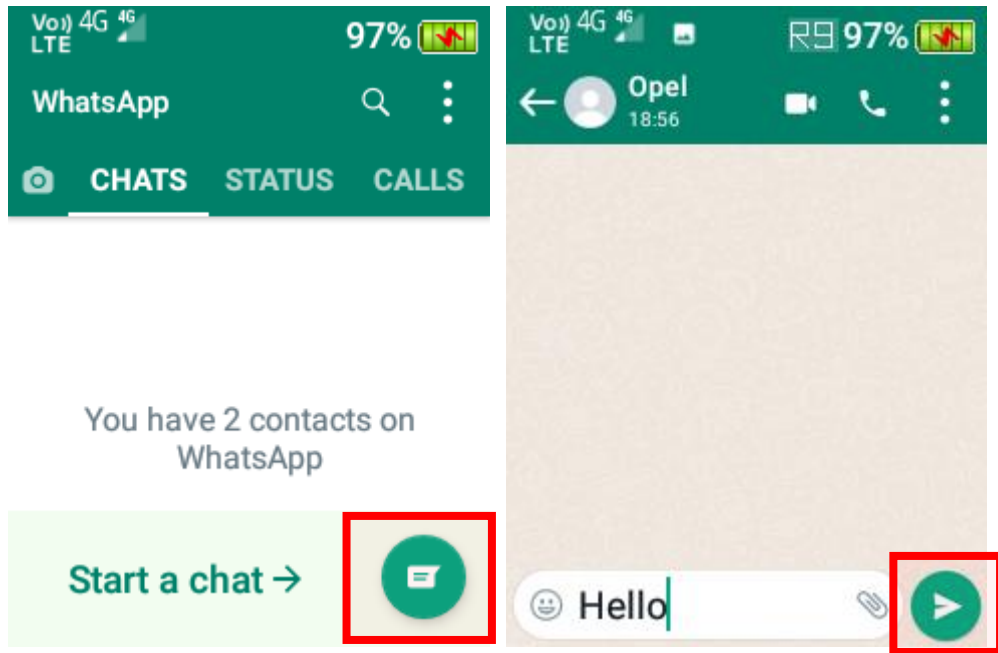
1. Registration

Touch the on-screen button to agree the Terms of Service. Type your mobile number to create or login your WhatsApp account, and then key in the 6-digit verification code sent to your mobile number via SMS.



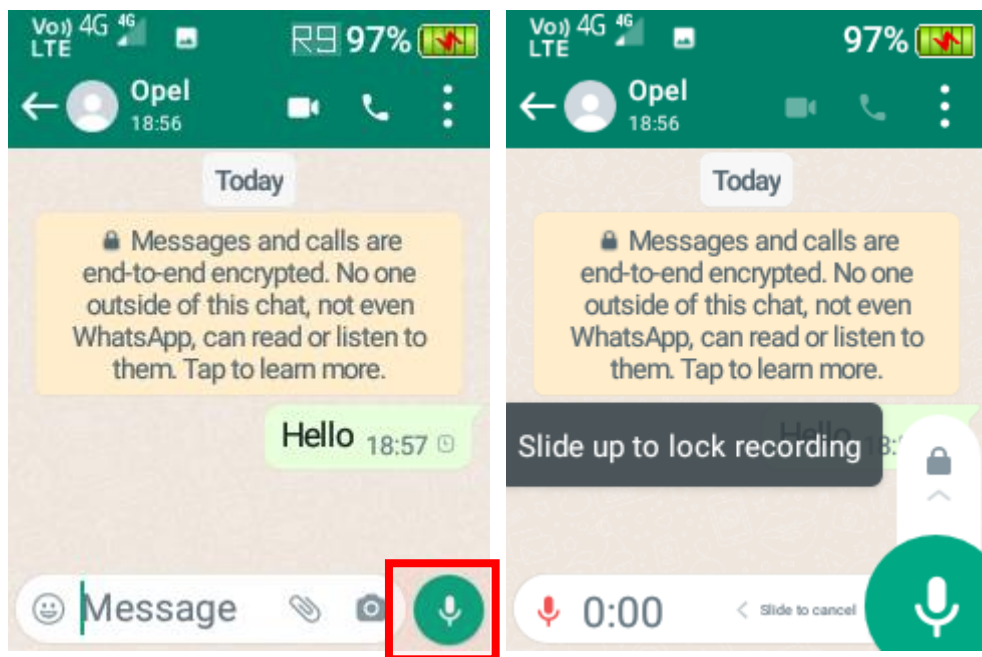
2. Send messages

Touch the new chat button on the screen and select a contact from the contact list to send messages.



3. Send voice notes

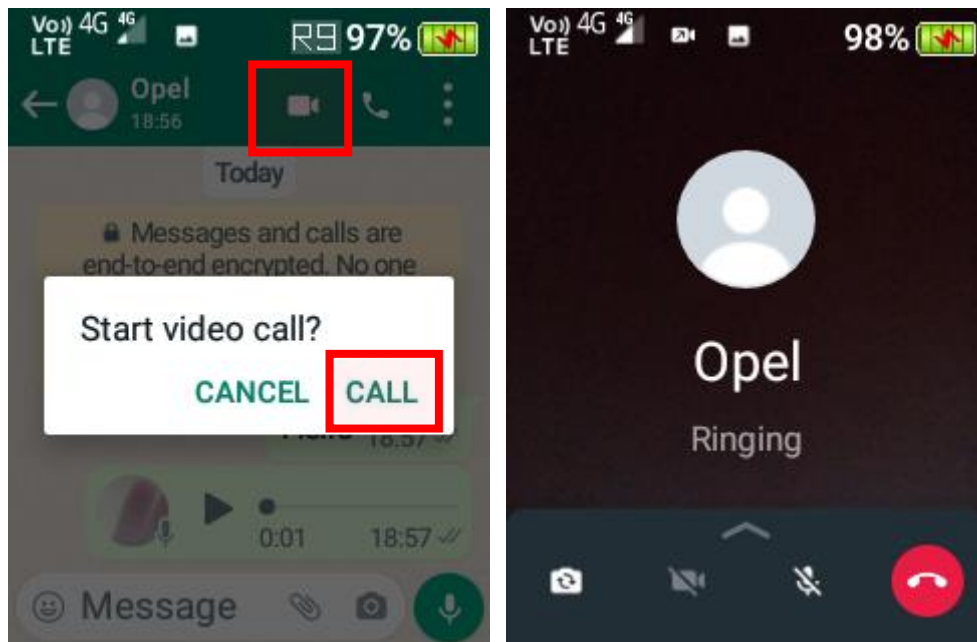
Touch and hold the voice note button on the screen to send a voice note.



4. Video calls

To start a video call, touch the video call button on the screen.

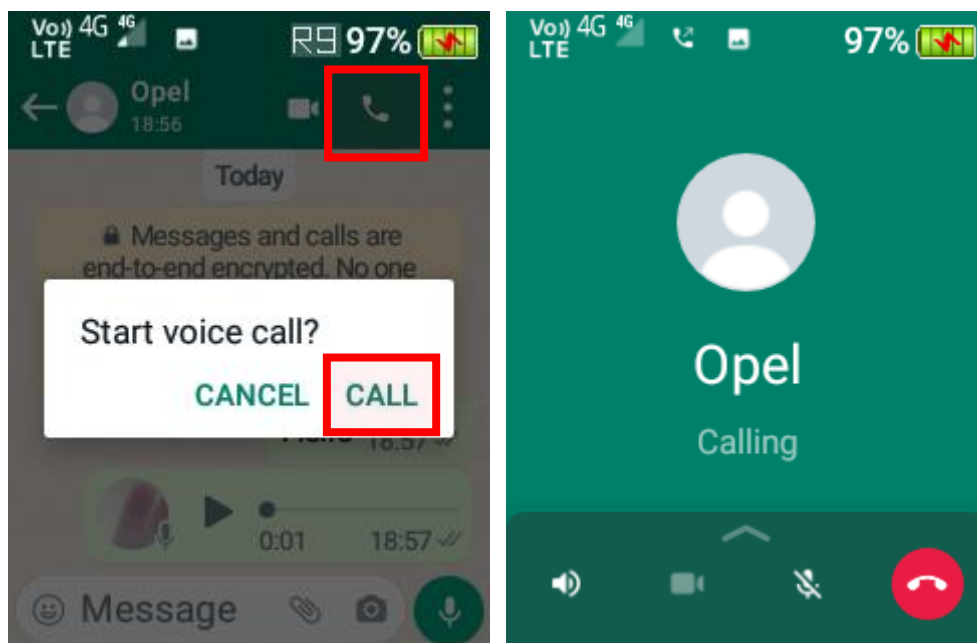
To answer a video call, touch the answer button on the screen when the phone is ringing.



5. Voice calls

To start a voice call, touch the voice call button on the screen.

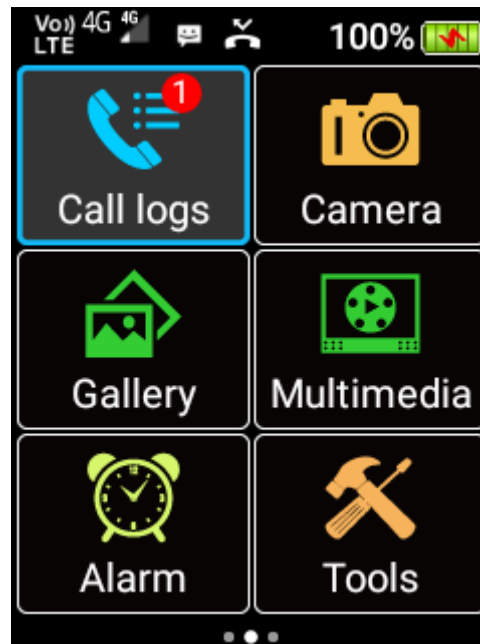
To answer a voice call, touch the answer button on the screen when the phone is ringing.



Call logs

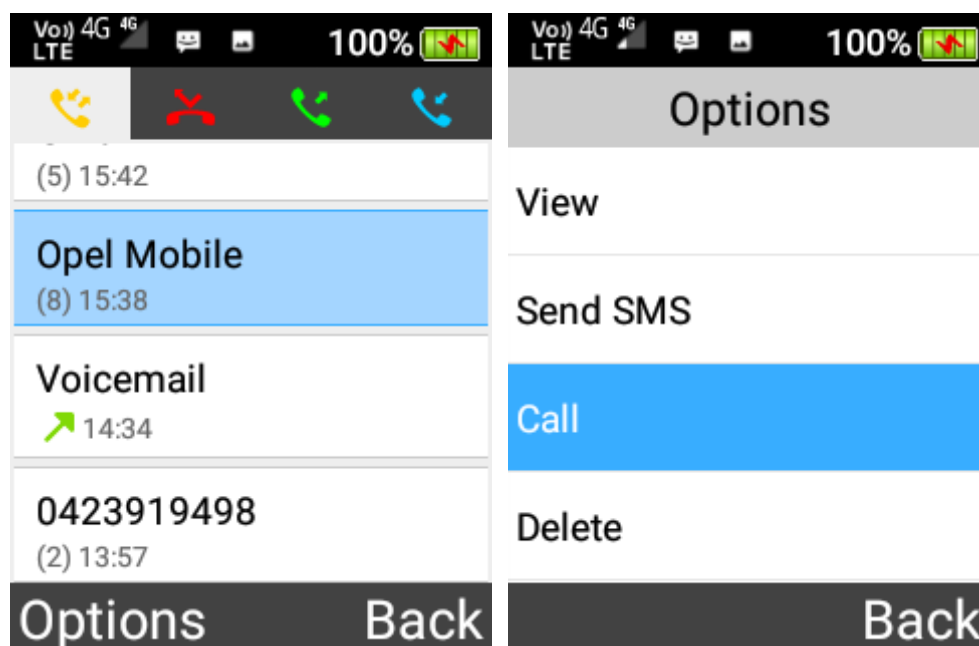
To access Call logs, scroll across the home screen using the cursor keys and press OK key on the Call logs menu icon, or simply press green Answer key at the first page of the home screen.

Here you can view all your previous call logs.



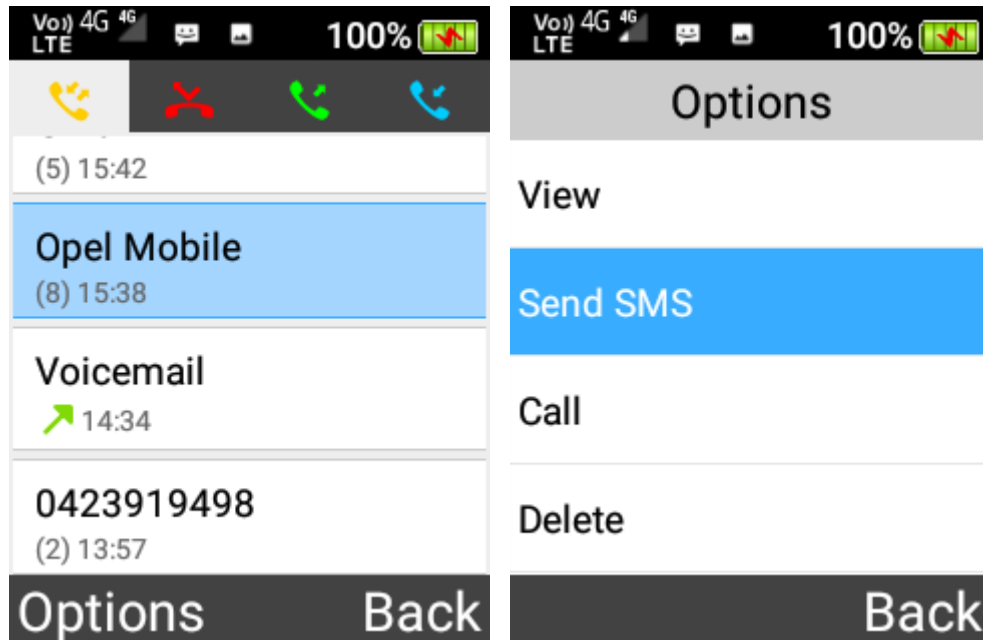
Call from call logs

To call from call logs, highlight the person you want to call and press the green Answer key or press the OK key to select Call.



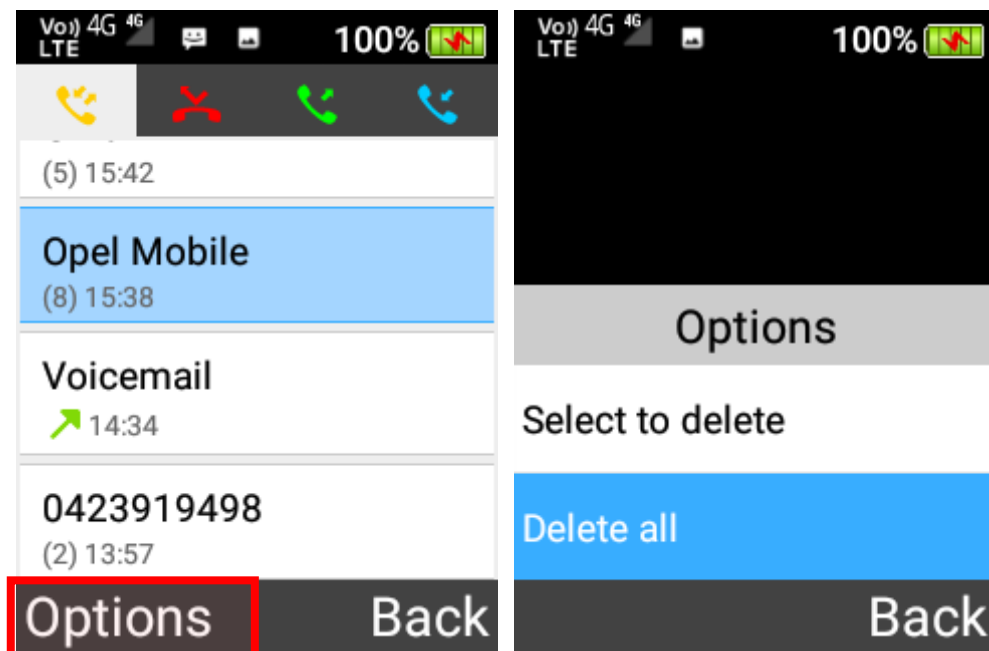
Send message from call logs

To send a message from call logs, highlight the person you want to send and press the OK key to select Send SMS.

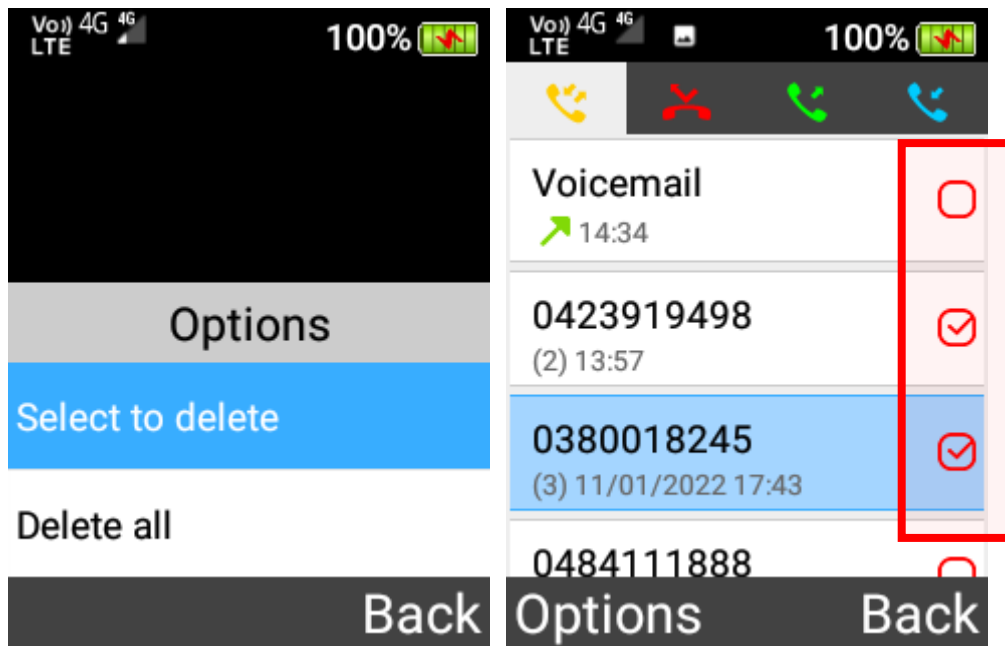


Delete from call logs

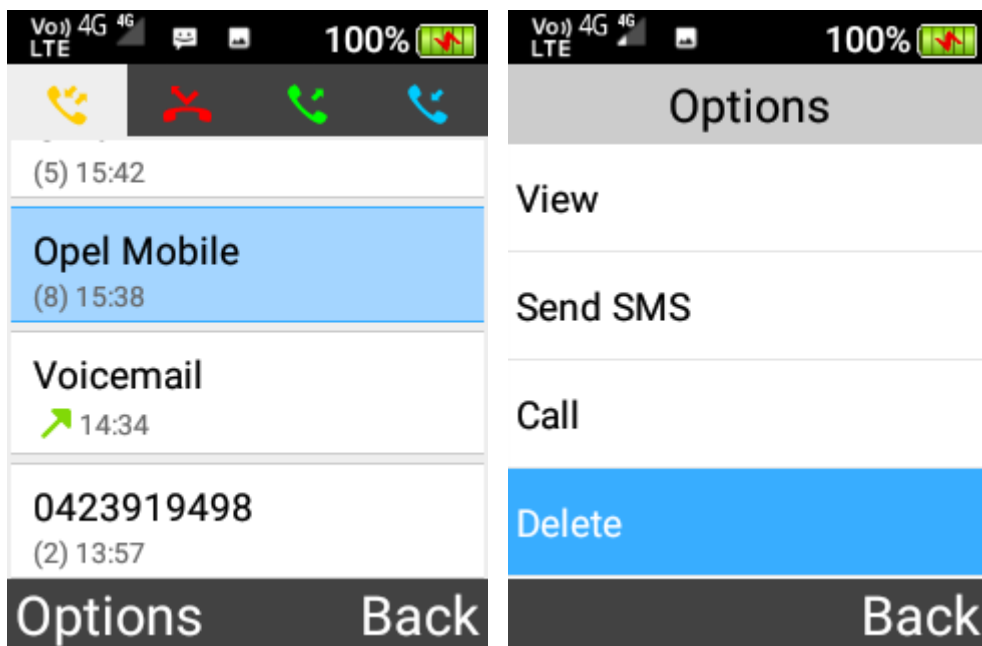
1. **Delete all** – Press the left selection key and select Delete all from the menu to clear the call logs.



2. **Delete multiple** – Press the left selection key and click Select to Delete from the menu, then select multiple contacts to delete by the OK key and then press the left selection key to confirm deletion.

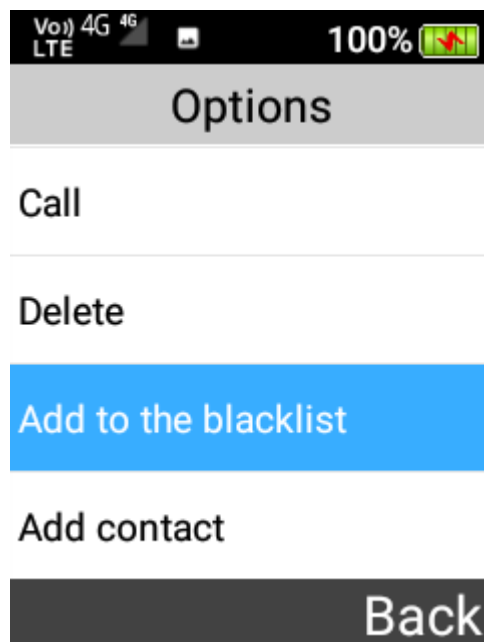
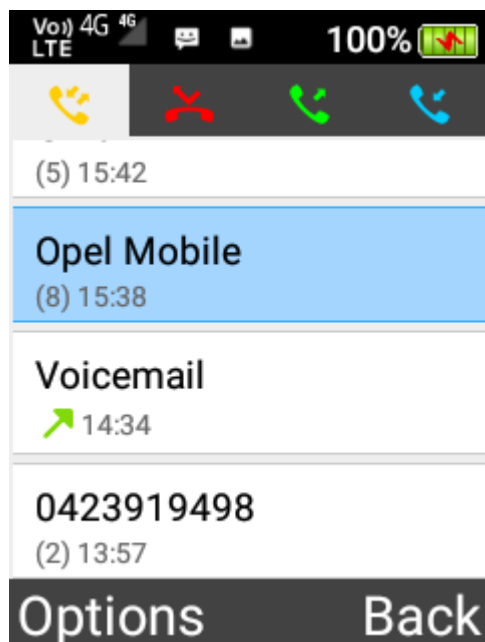


3. **Delete individual** – Highlight the call log you want to delete, then press OK key and select Delete.



Add call log number to blacklist

Highlight the call log you want to add, then press OK key and select Add to the blacklist.



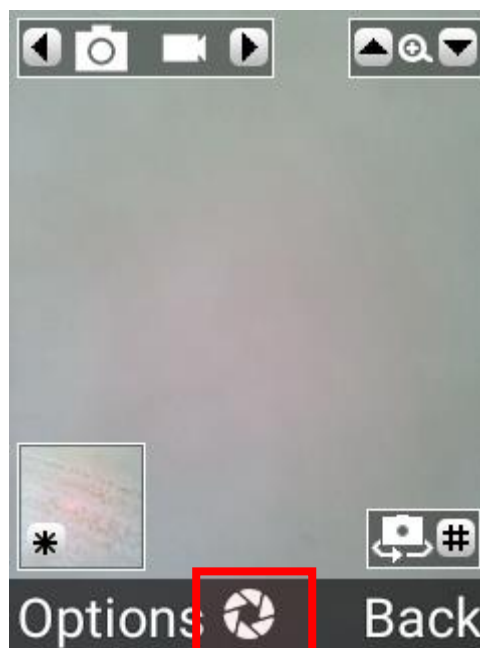
Camera

To access the camera, scroll across the home screen using the cursor keys and press OK key on the Camera menu icon, or simply press Camera shortcut key on the keypad.

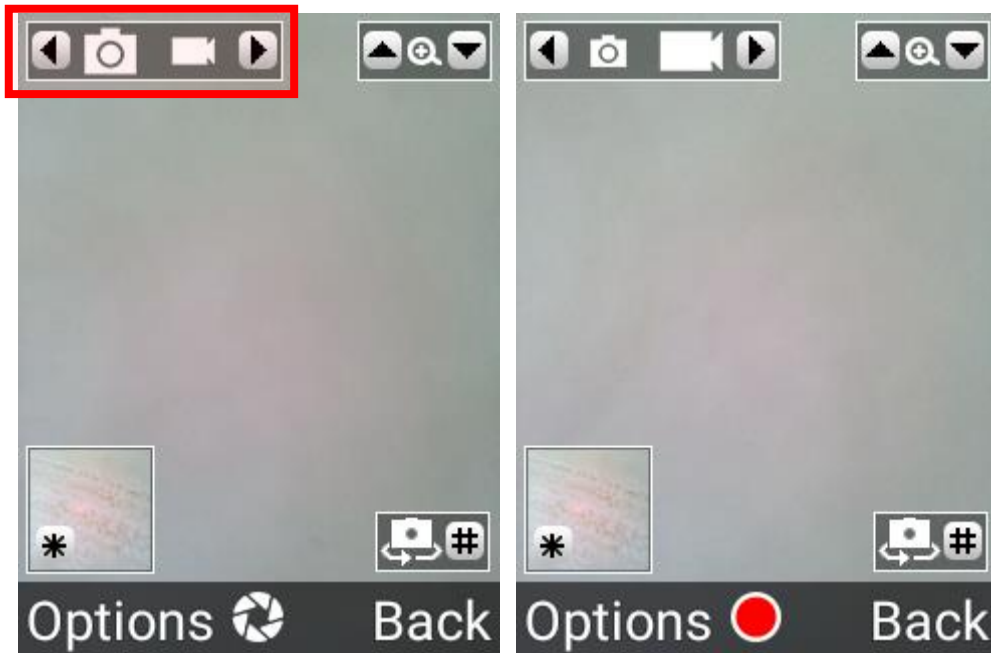


Within the camera you can take still shot photos and videos. The phone has 2 cameras, one located on the back of the phone, and one located on the inside of the phone above the LCD screen.

1. To take a photo, press the OK key to take a still shot photo.



2. To take a video, press the right cursor keys to change to video mode, then press the OK key to begin recording a video, and press it again to stop recording.



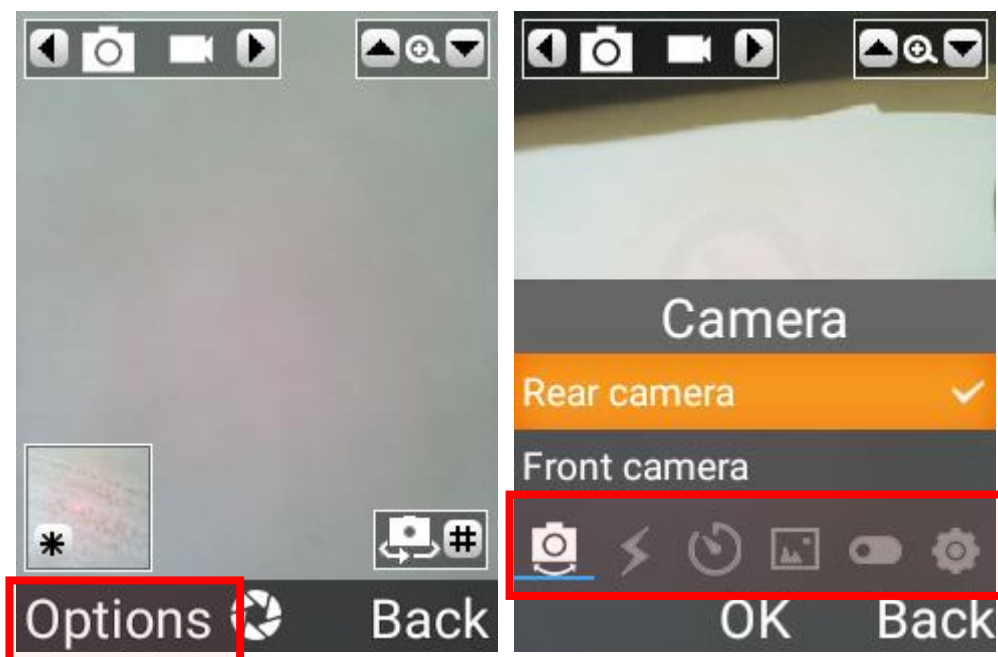
3. To switch between main and front cameras, press the # (hash) key.



4. To view the previously captured image or video, press the * (star) key.

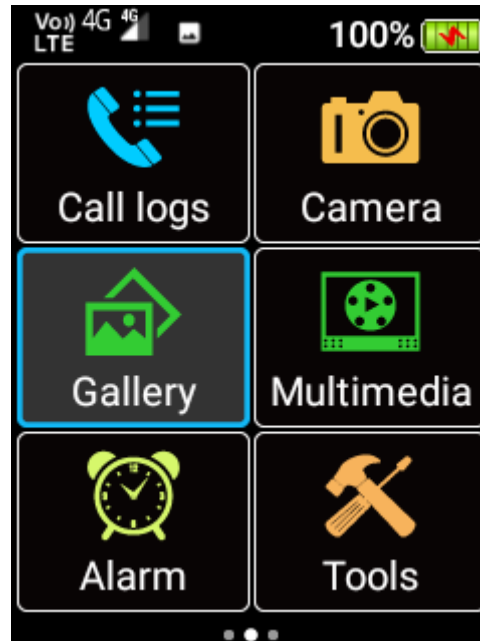


5. To access the camera settings, click on the left selection key and use the cursor keys select the options. You can turn on/off the flash, choose self-timer settings, go to the gallery, change where to save the photos and videos, switch between main and front cameras and change the photo quality.

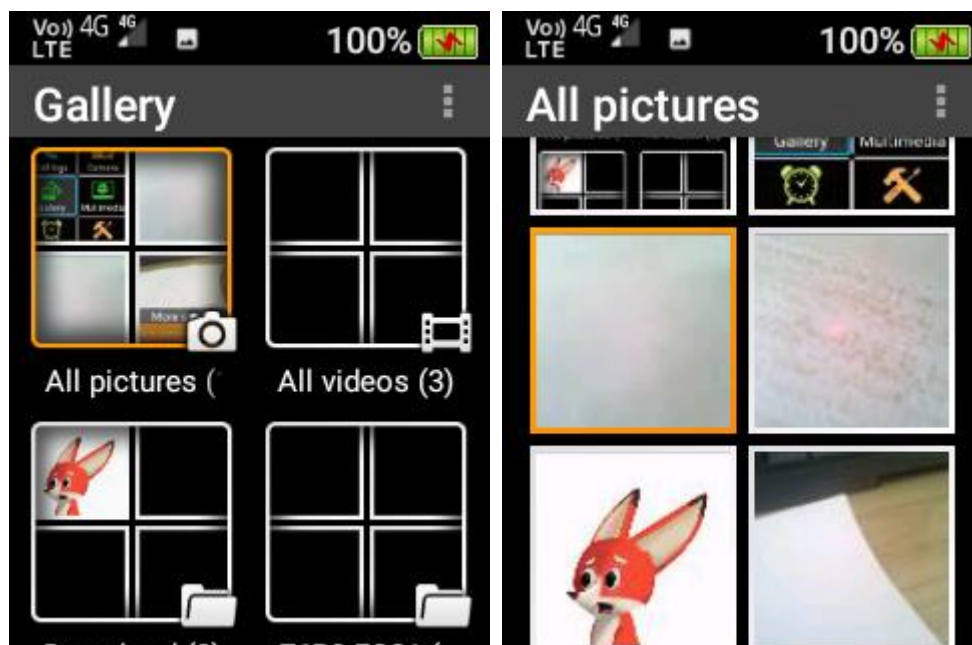


Gallery

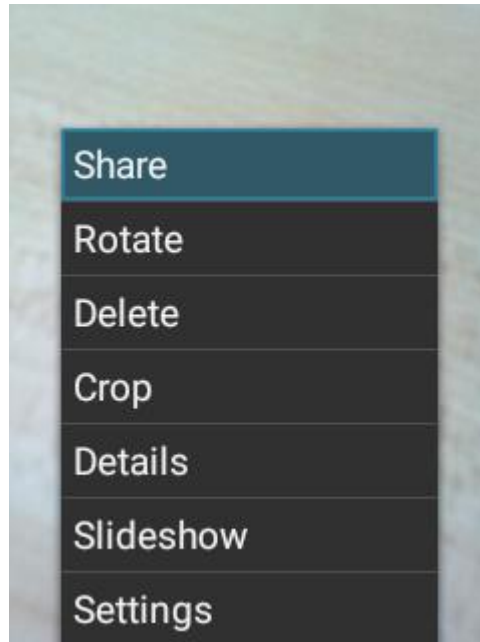
To access Gallery, scroll across the home screen using the cursor keys and press OK key on the Gallery menu icon. Within the gallery you can view and share photos and videos.



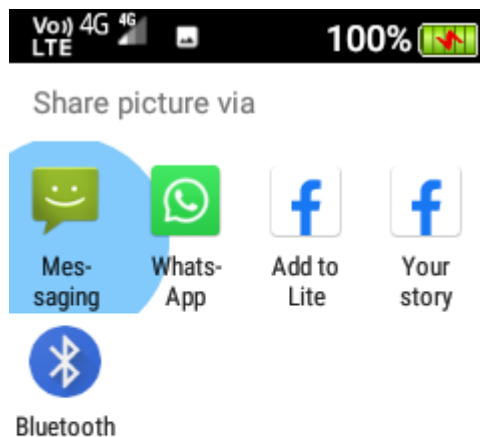
To view an image or video, scroll using the cursor keys until the image or video is highlighted. Then press the OK key to open it.



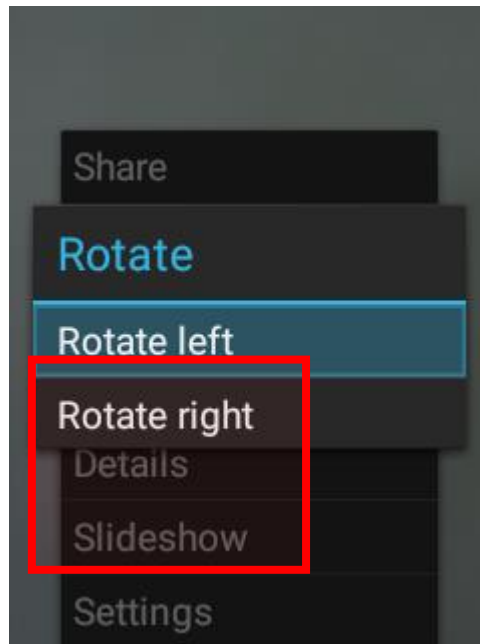
When an image is being viewed, press the left selection key to open a menu for various actions, including Share (via MMS, WhatsApp or Bluetooth), Rotate, Delete, Crop, Details, Slideshow and Settings.



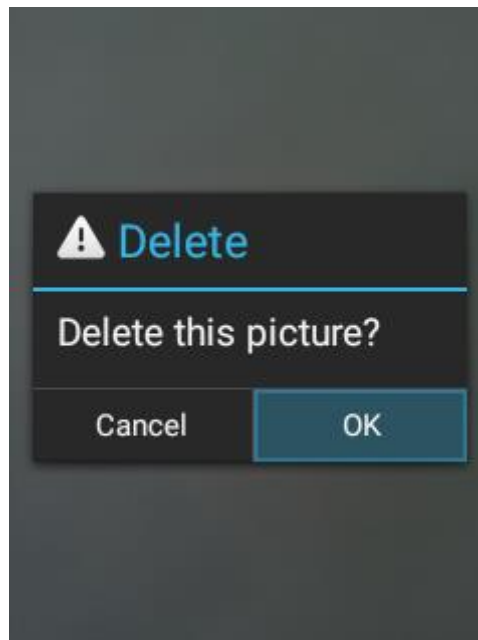
1. **Share** – The image can be shared via Messages, WhatsApp or Bluetooth. Sharing via Messages or WhatsApp will bring up the messaging app to share this image with your contact. Sharing via Bluetooth will search for nearby Bluetooth devices to share the image with, connect to that device to share the image.



2. **Rotate** – Choose to rotate left or right using the OK key.



3. **Delete** – Delete the image from the device.



4. **Crop** – The cursor keys are used for moving the cropped area. The “2” and “8” number keys are used for adjusting the top and bottom of the cropped area, and the “4” and “6” number keys are used for adjusting the left and right side of the cropped area. Once completed, press the OK key to save.

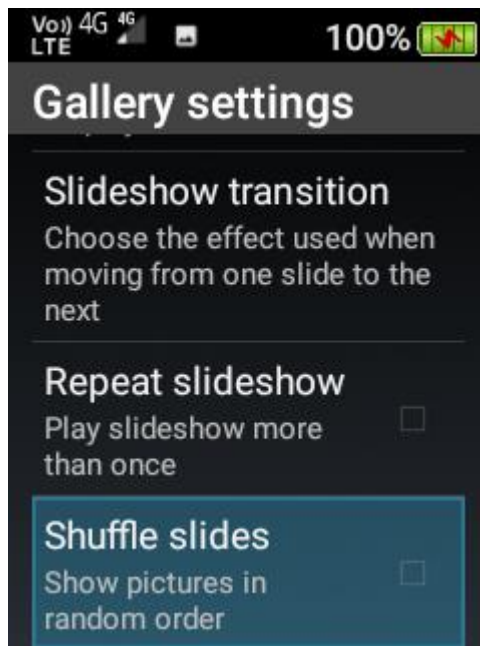
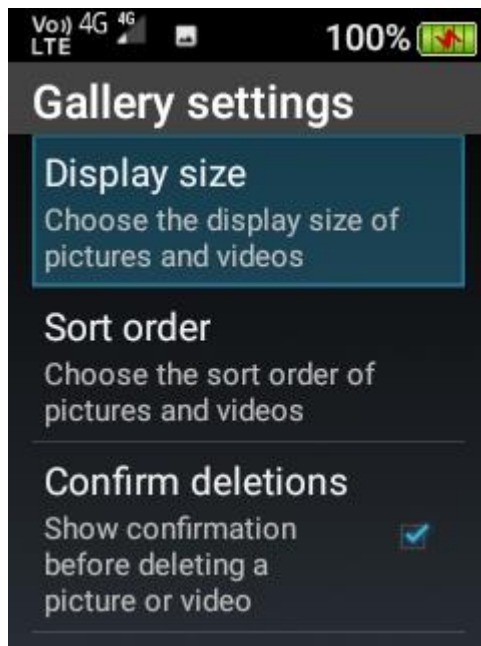


5. **Details** – You can view the file size, resolution and date taken of the image.



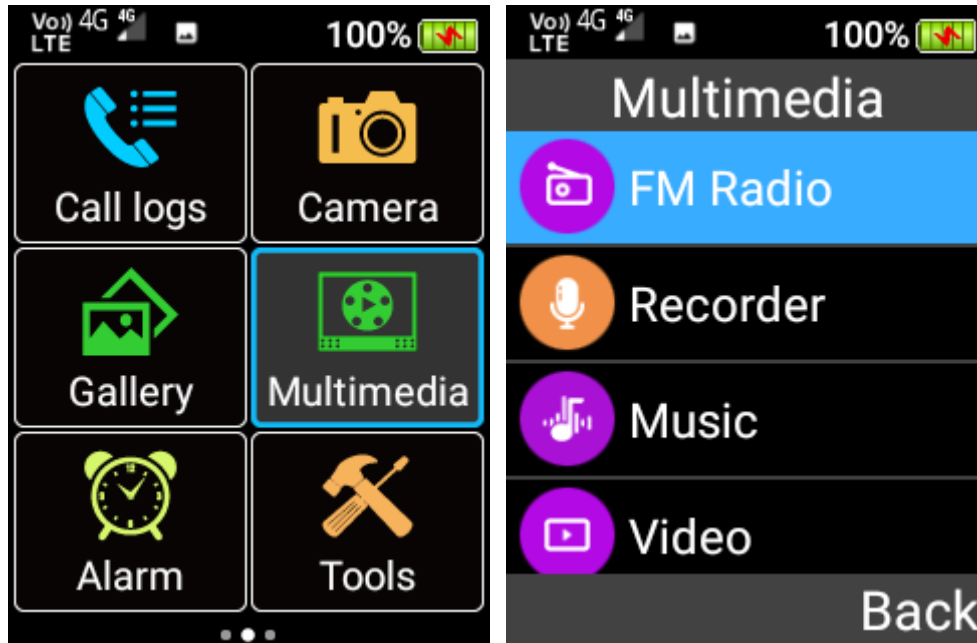
6. **Slideshow** – Selecting slideshow will automatically begin to slideshow all your images and videos.

7. **Settings** – Under settings you can adjust the display size of pictures and videos, change the sort order of pictures, confirm deletion message, slideshow interval settings, slideshow transition options, repeat slideshow options and shuffle slideshow settings.



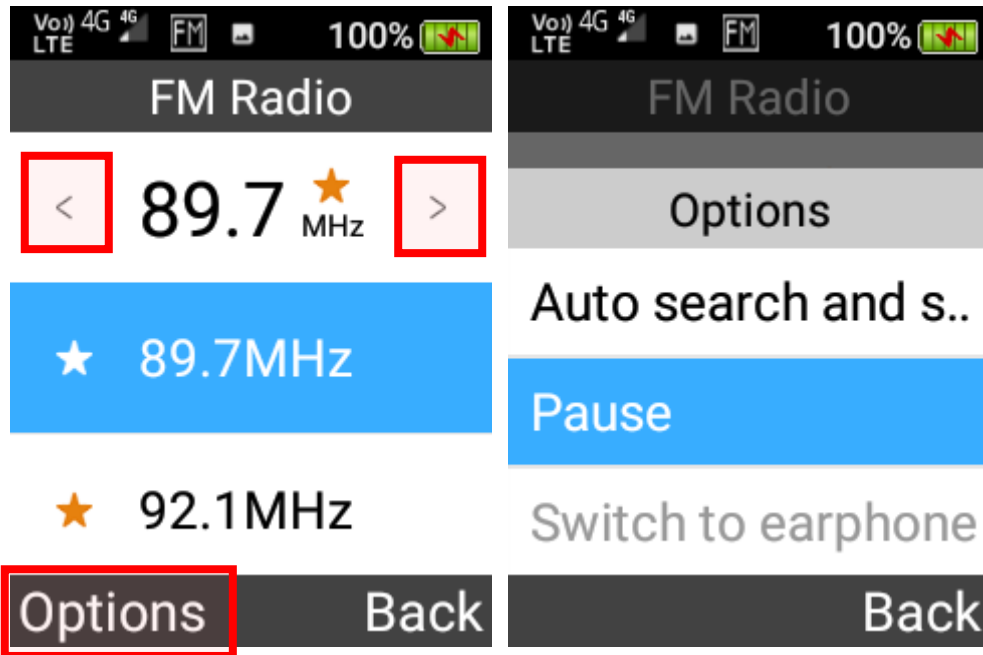
Multimedia

To access FM Radio, Sound Recorder, Music Player and Video Player, scroll across the home screen using the cursor keys and press OK key on the Multimedia menu icon.



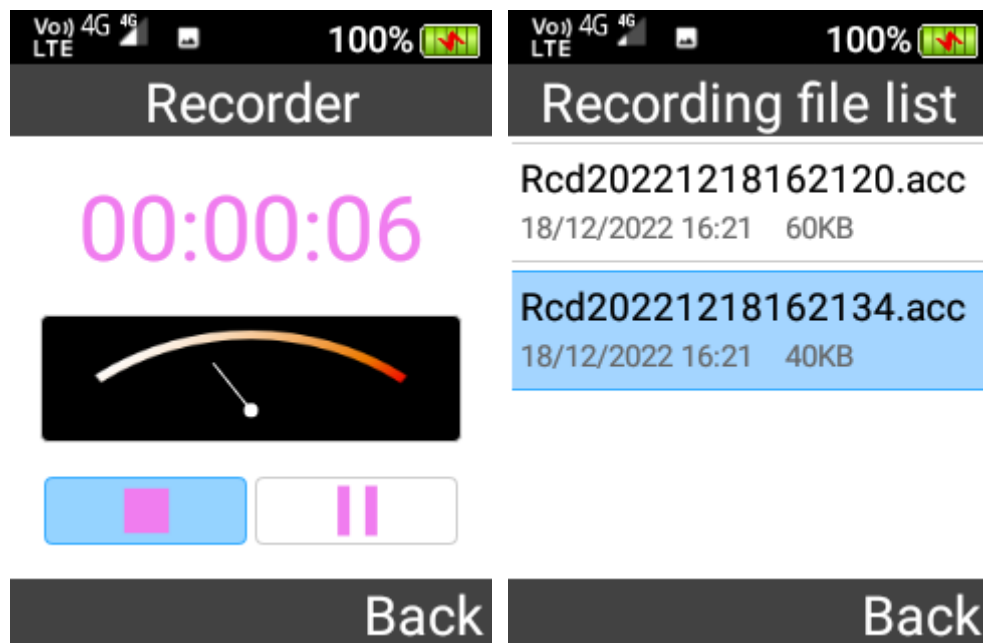
FM Radio

To fine tune the frequency of the current radio station, press the left and right cursor keys. Press the left selection key to open a menu for Auto search and save channels, Pause the radio and Switch output to the earphone. Press the red “End Call” key to put the FM Radio app in the background.



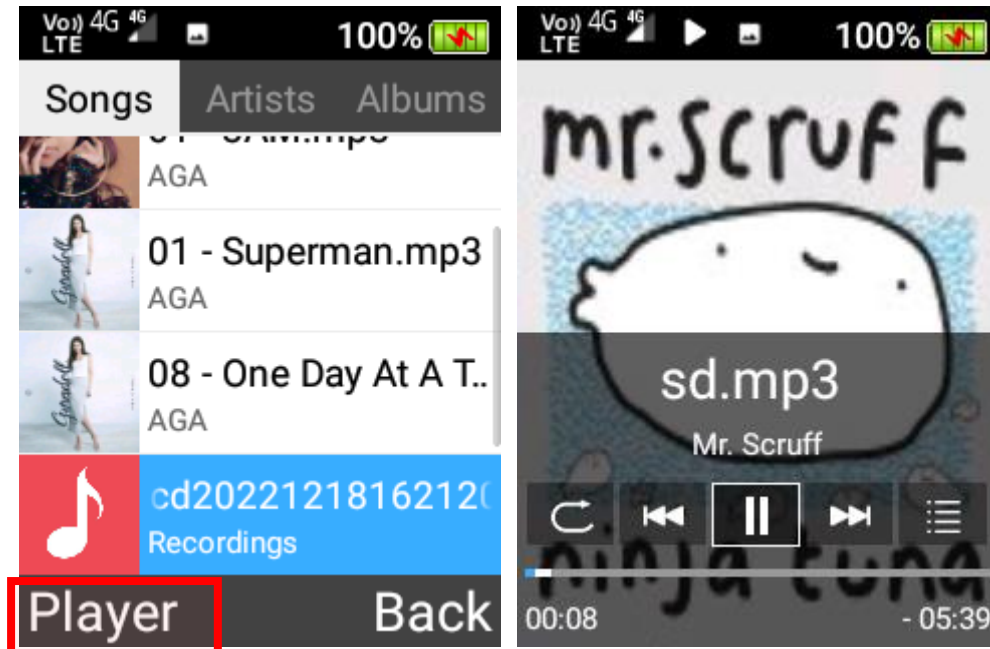
Recorder

Here you can record your voice or any sound and store them in the phone. Use the cursor keys to select the on-screen buttons and press OK key to confirm the actions, e.g., Record, Stop, Pause, save recording, Cancel saving and Open recording file list.



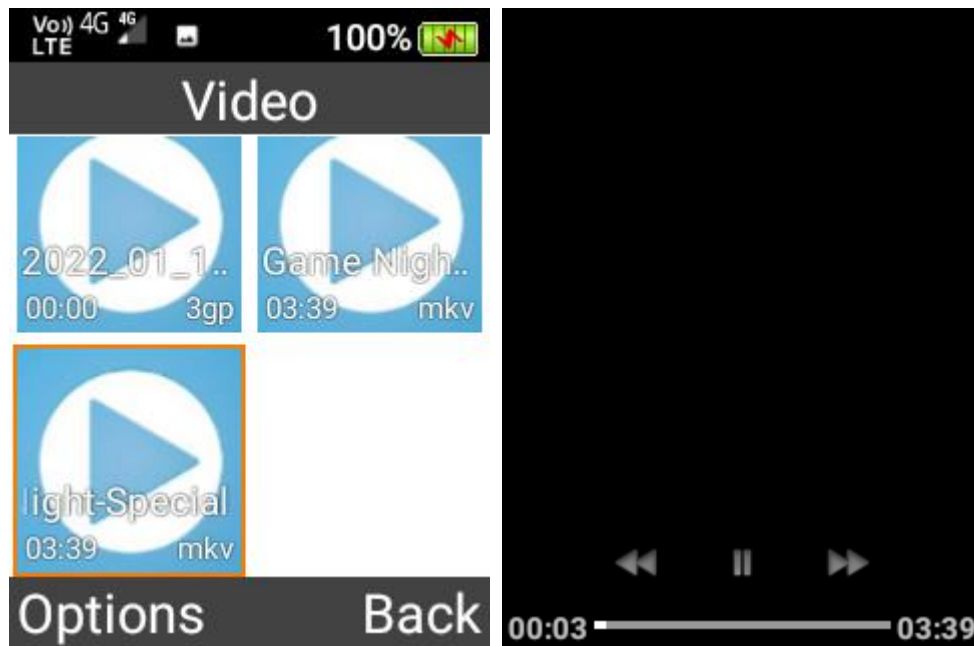
Music

Here you can play your stored music files. We suggest using a SD memory card for storing music on the device. You can search your music by Song, Artist or Album. Press the left selection key to open the music player for you to play your stored music.



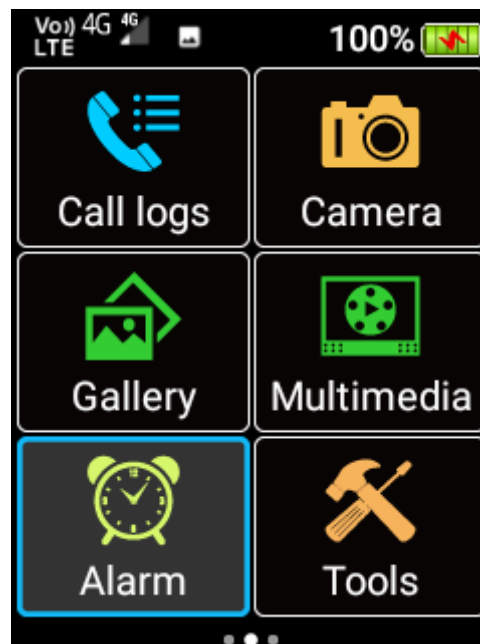
Video

Here you can play your stored video files. We suggest using a SD memory card for storing video files on the device. While playing the video, press the left and right cursor keys for fast forward and rewind.

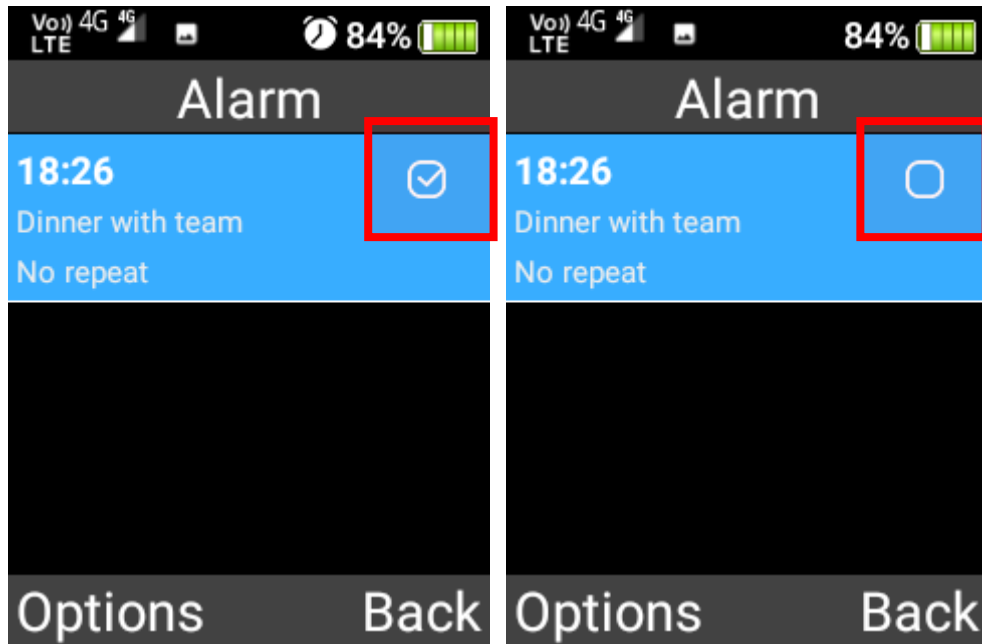


Alarm

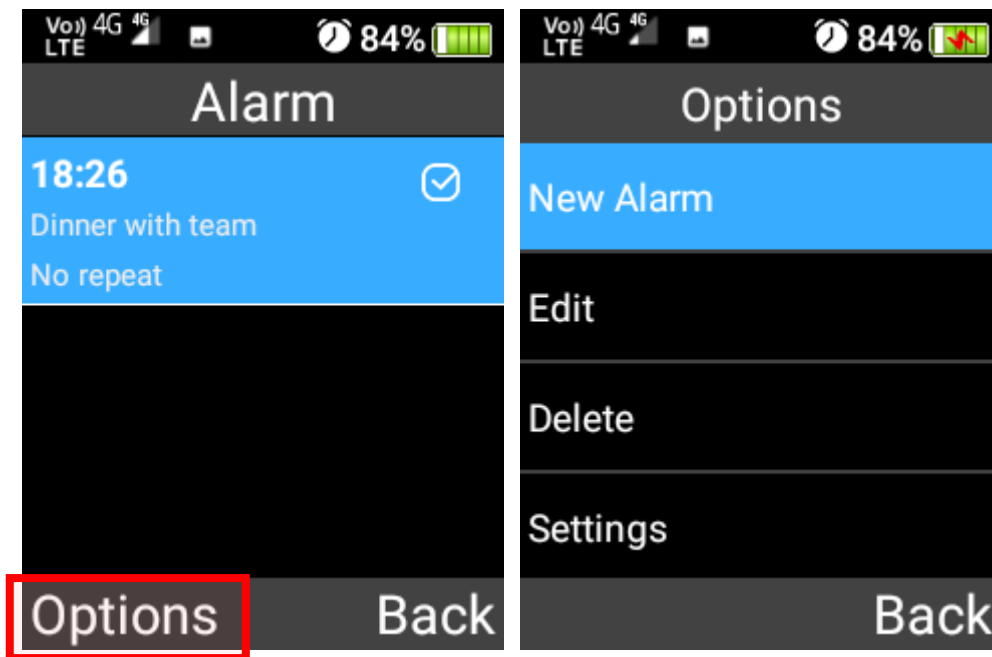
To access Alarm, scroll across the home screen using the cursor keys and press OK key on the Alarm clock menu icon. In the Alarm clock app, you can set up and modify the alarms to wake you in the morning or for other events or reminders.



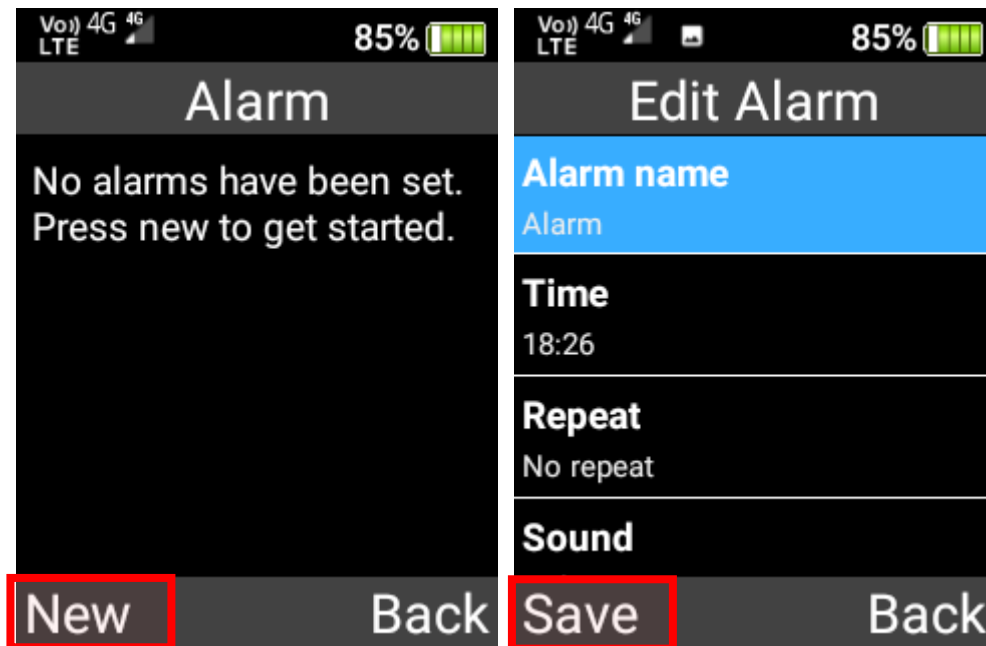
1. Press OK key on an alarm to turn it on or off.



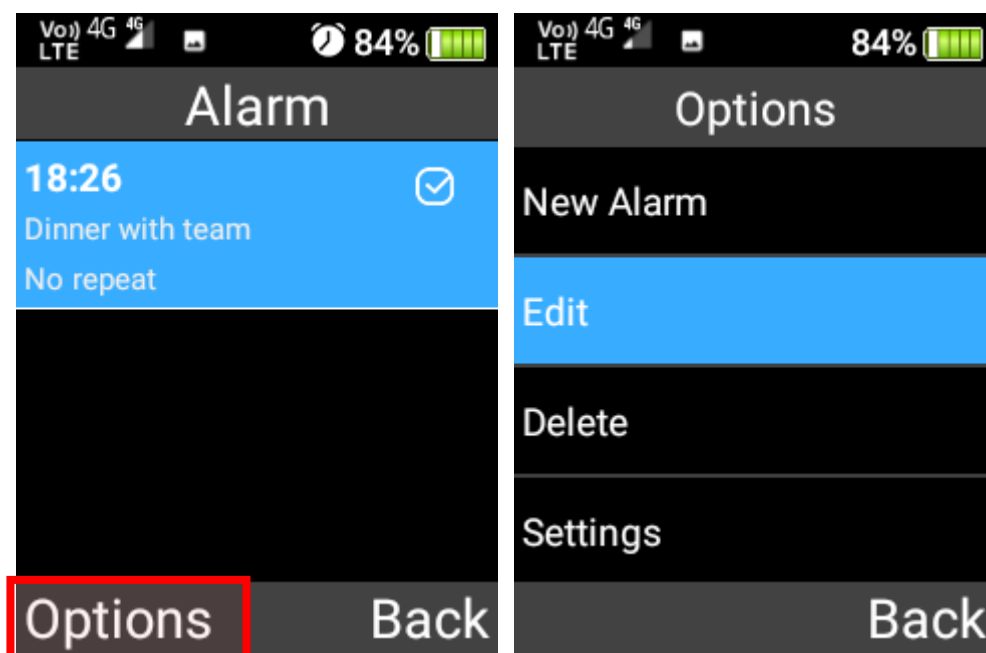
2. Press the left selection key to add, edit, delete or change the alarm settings.



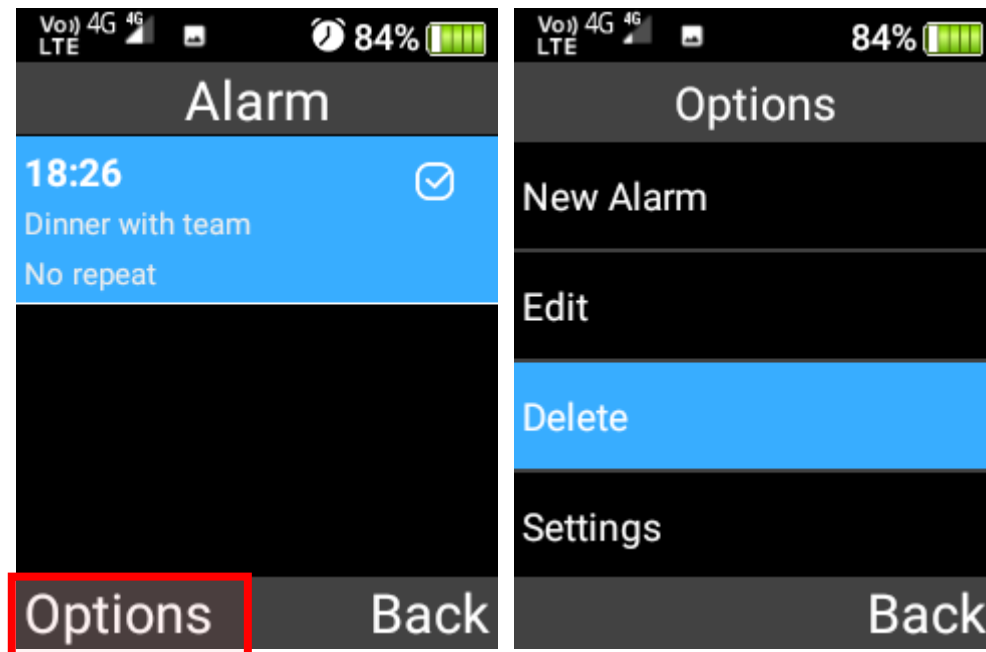
3. **New alarm** – You can add a new alarm by adjusting the time, alarm name, whether it should repeat daily, change the alarm sound and whether vibrate or not. Once complete press the Save button using the left selection key.



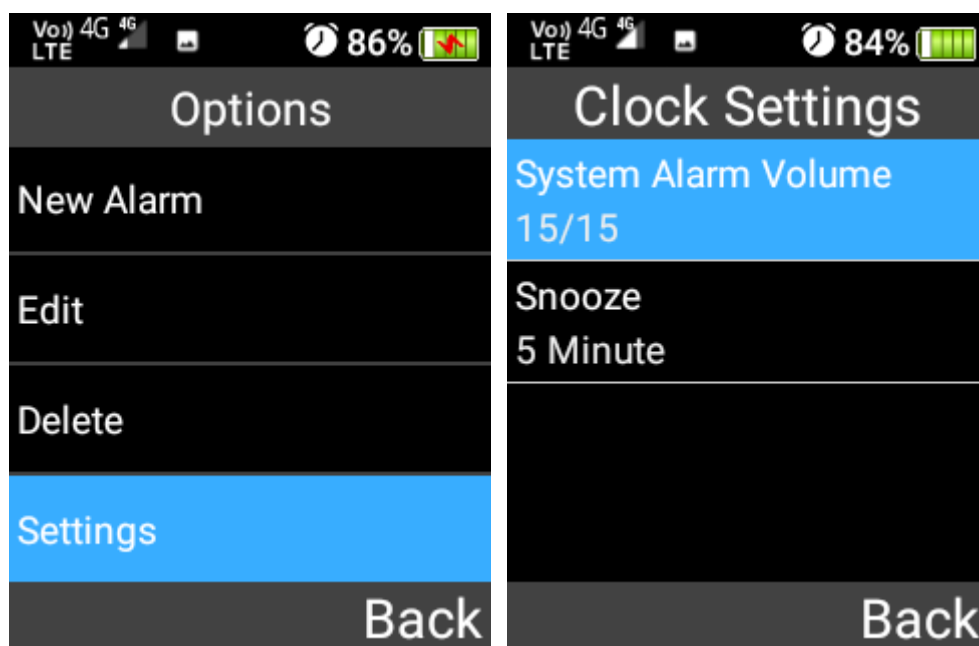
4. **Edit** – To edit an existing alarm, highlight the alarm you want to edit then press the left selection key and select Edit to modify it.



5. **Delete** – To delete an alarm, highlight the alarm you want to delete then press the left selection key and select Delete to delete it.

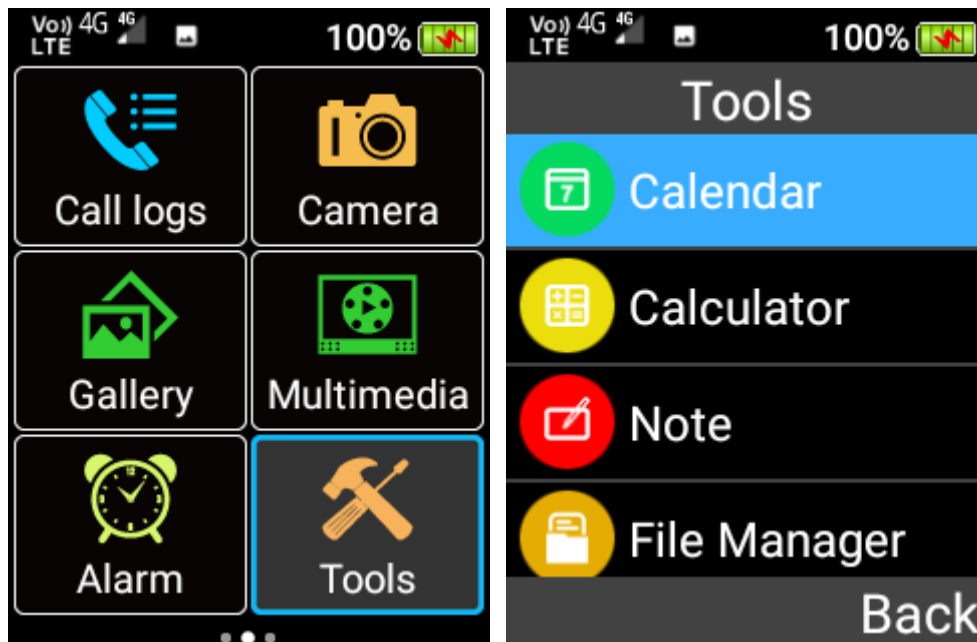


6. **Settings** – Within alarm settings you can adjust the sound volume of the alarm and snooze time length.



Tools

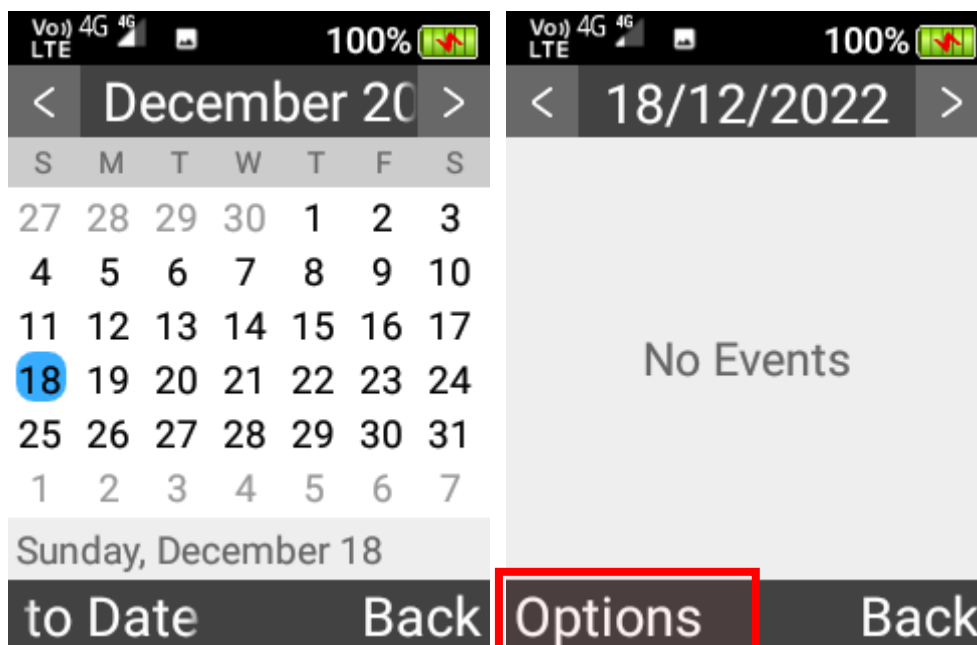
To access Calendar, Calculator, Note, File Manager and Magnifier, scroll across the home screen using the cursor keys and press OK key on the Tools menu icon.

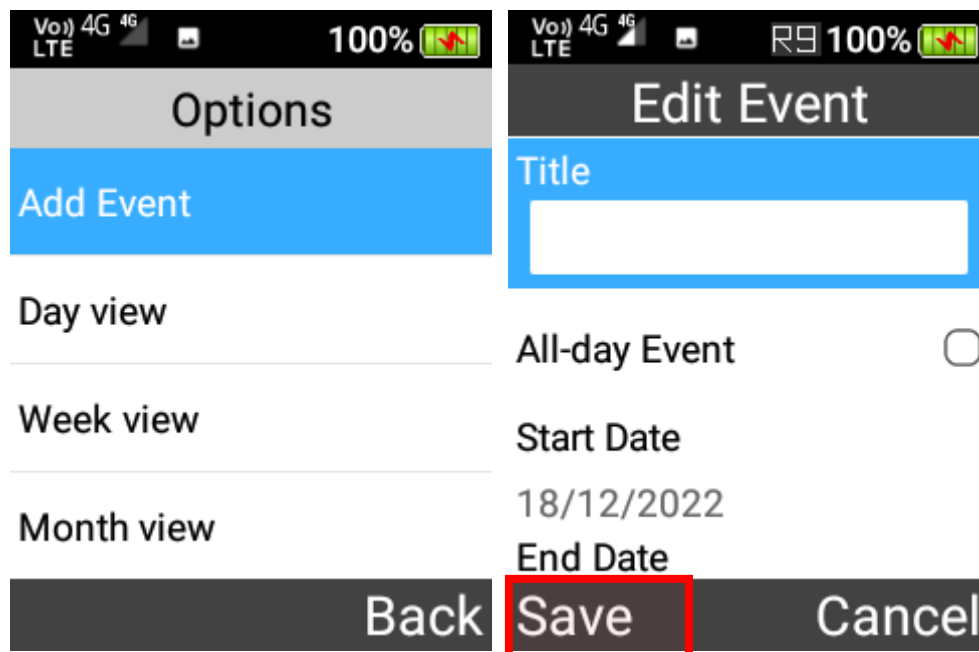


Calendar

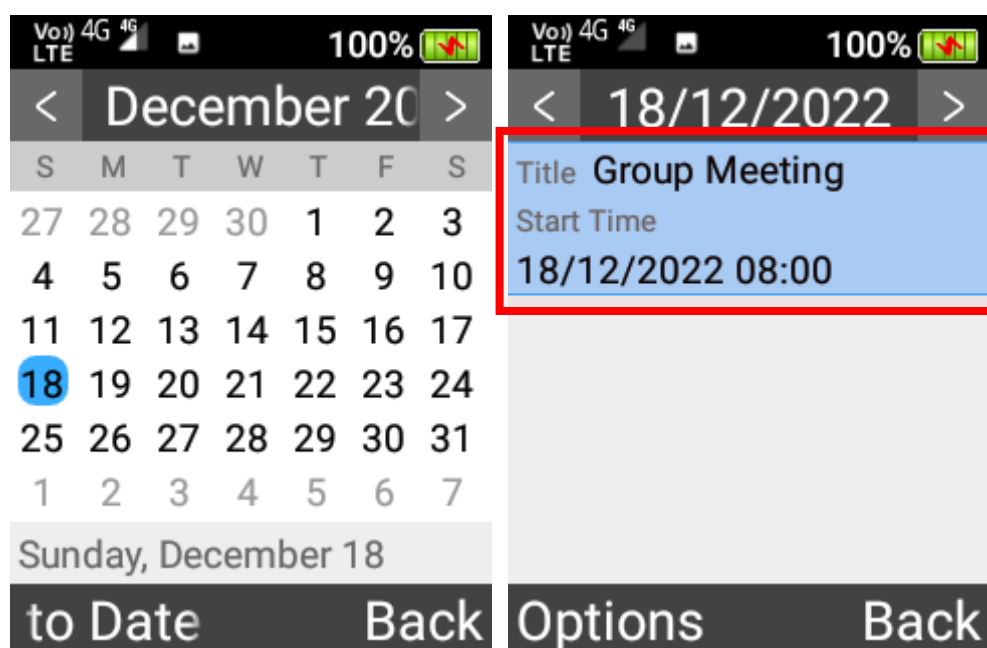
In the Calendar app, you can create events and reminders for specific dates.

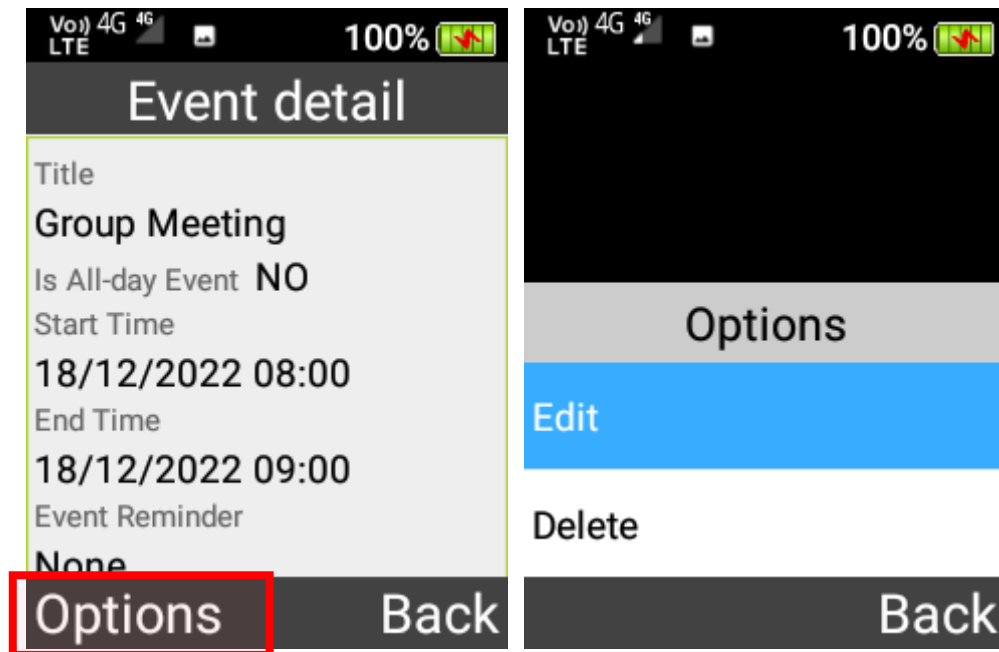
1. To create an event, press the OK key on a specific date, and then press the left selection key and select Add Event. You can type in the event title, whether it is an all-day event, choose the start/end date/time, whether to set a reminder for it, and its location and notes. Once complete click the left selection key to save.



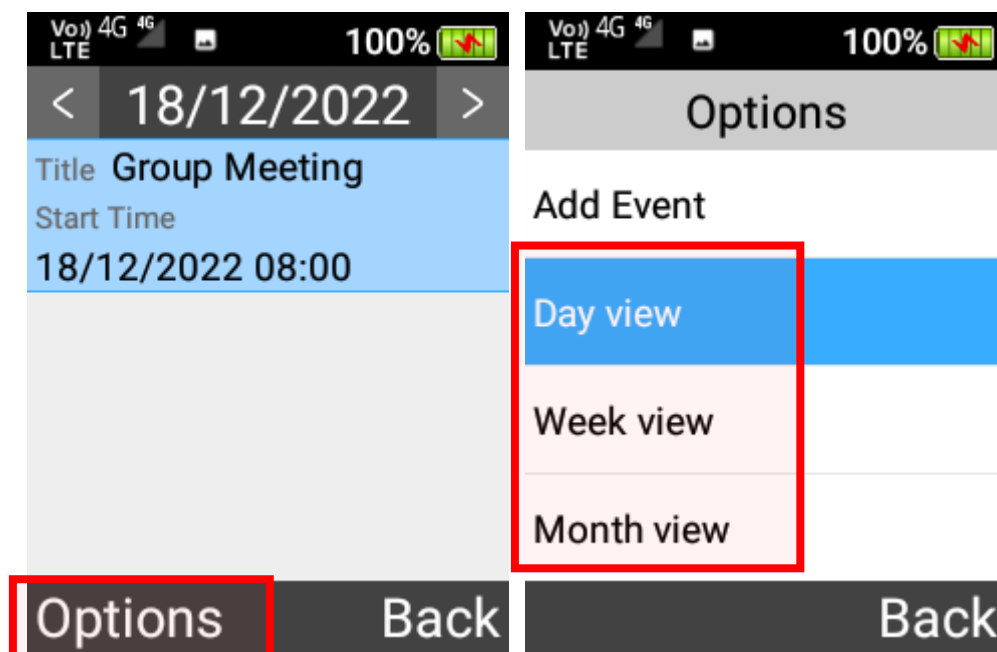


2. To edit or delete an event that has been created, press the OK key on a specific date and press OK key again on the specific event. Once you have opened the event, press the left selection key and select Edit or Delete on that specific event to change it.

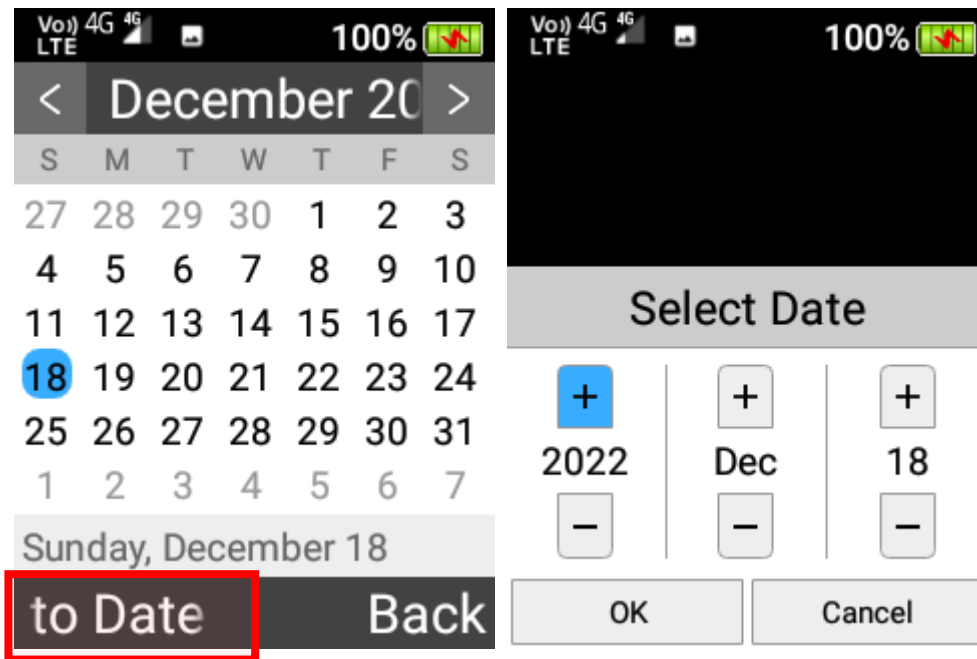




3. To change to different views of the event list, press the OK key on a specific date, and then press the left selection key and select Day/Week/Month views.



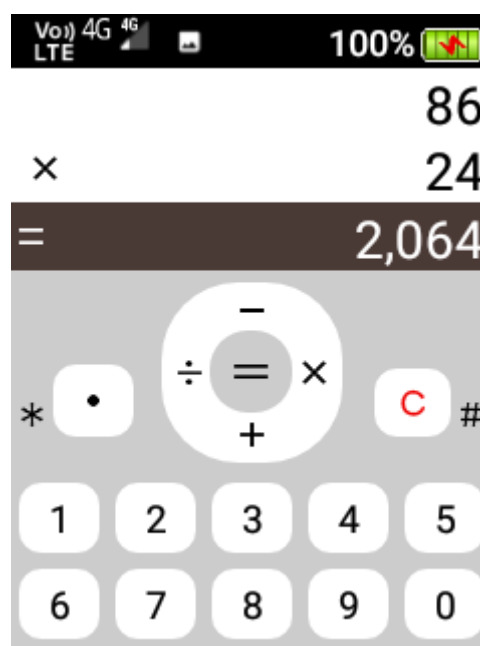
4. To go to a specific date directly, press the left selection key to choose a date using the cursor keys.



Calculator

This is just like any normal calculator.

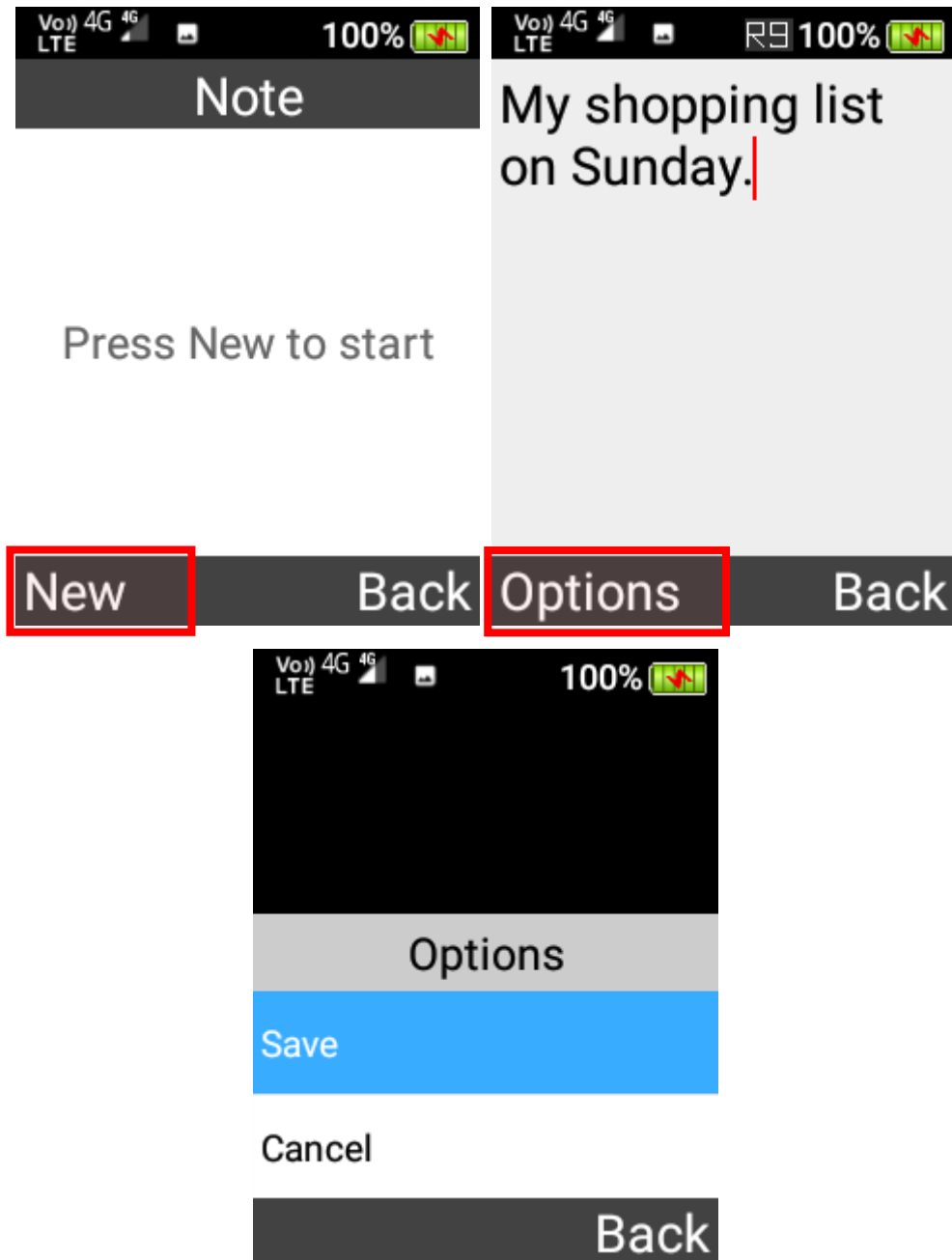
Press the numbers on the keypad and use the Left/Right/Up/Down and OK keys for the calculations. The * (star) key is a decimal point, and the # (hash) key is a backspace.



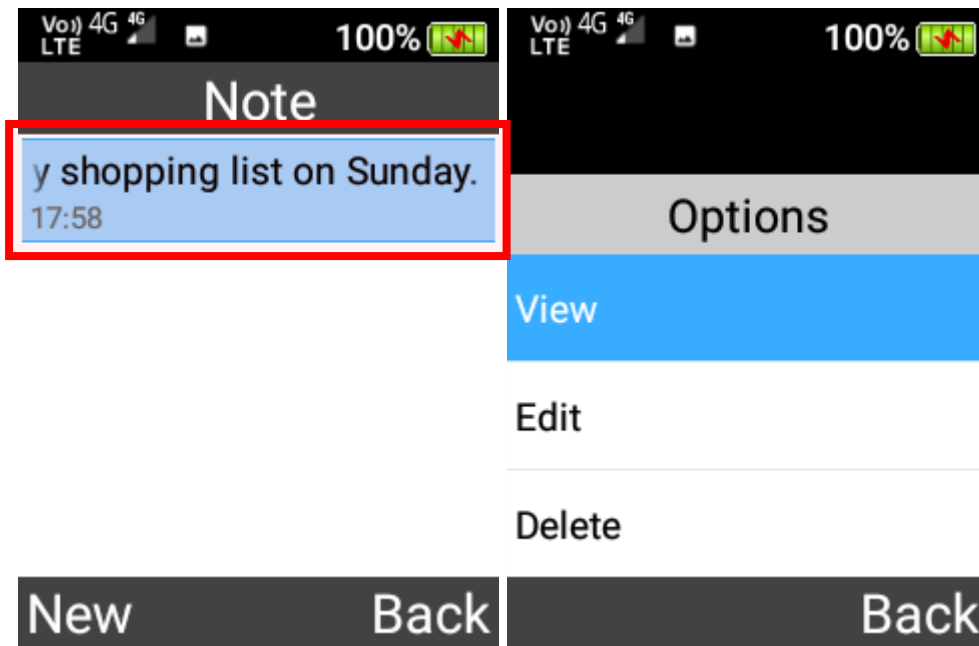
Note

The Note app let you type in and save your note.

1. To create a new note, press the left selection key and type in your note. Once complete press the left selection key to save.



2. To edit or delete a note that has been saved, press the OK key on it and select View, Edit or Delete.

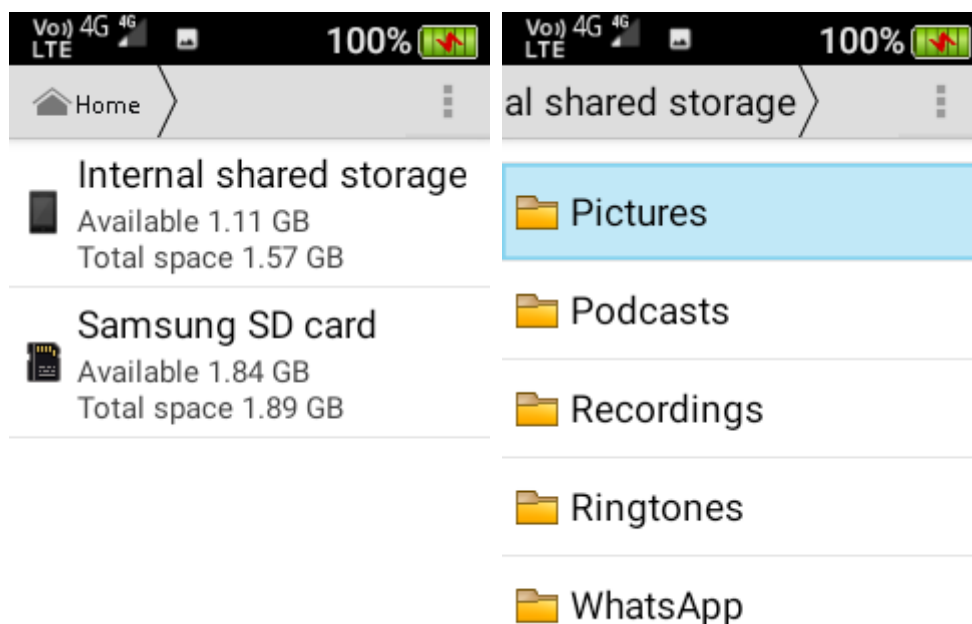


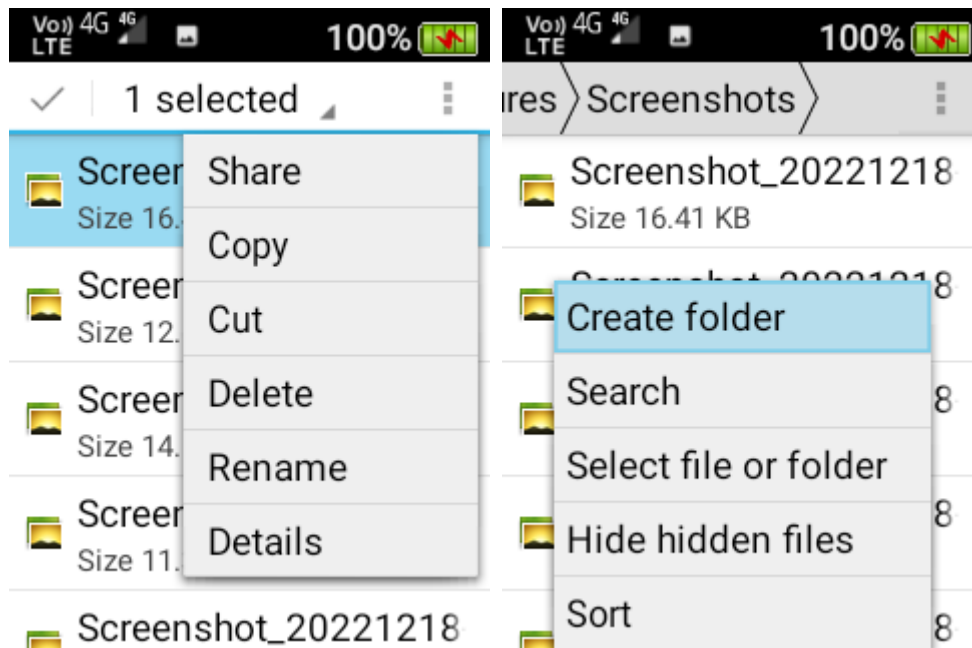
File Manager

Within the file manager, you can view all files and folders that are stored on your device.

To navigate and view the folders and files, use the cursor, OK and Back keys.

You also can highlight folders and files by press-and-holding the OK key, and then press the left selection key to open a menu for various actions on the highlighted folder or file, such as Share, Delete, Copy, Cut, Paste, Rename and View Details.





Magnifier

The Magnifier app zooms in the objects by using the camera to enlarge the image, it helps you to read the newspapers, magazines or books more easily.

Press the * (star) and # * (hash) keys to zoom in/out the image and press the OK key to turn on/off flashlight.

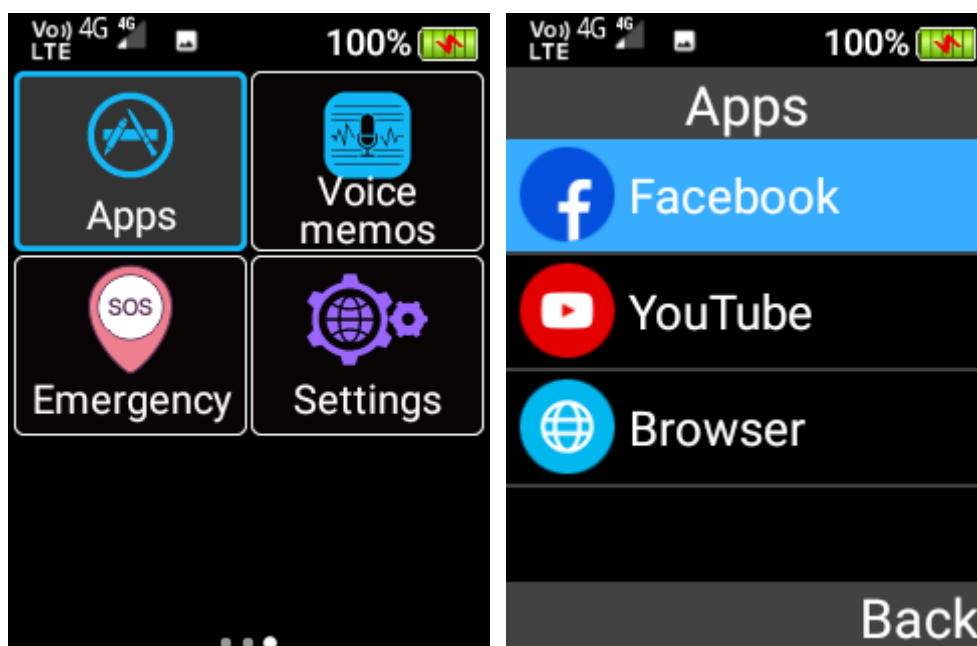


Apps

To access Facebook, watch YouTube videos and browse Internet, scroll across the home screen using the cursor keys and press OK key on the Apps menu icon.

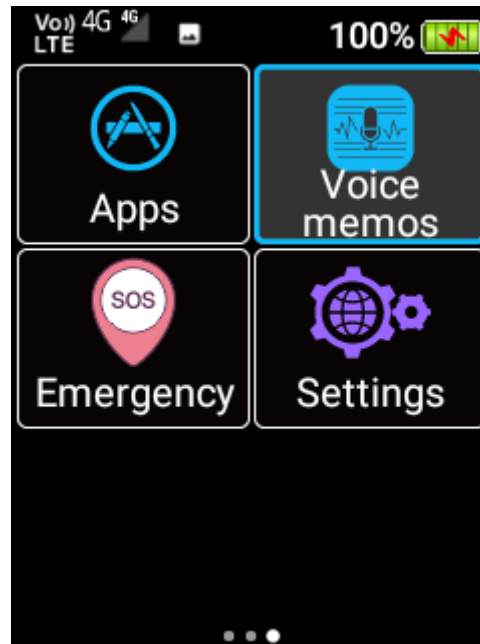
Notes:

- The Internet Apps can be operated with touch screen only, with the help of keypad for text typing.
- Mobile data or Wi-Fi connection is required.

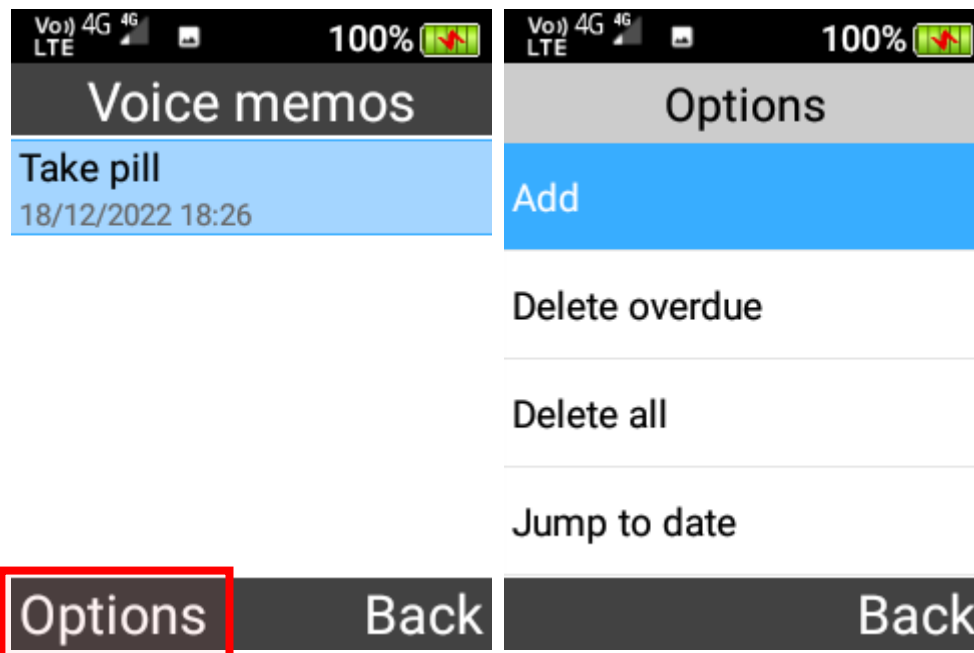


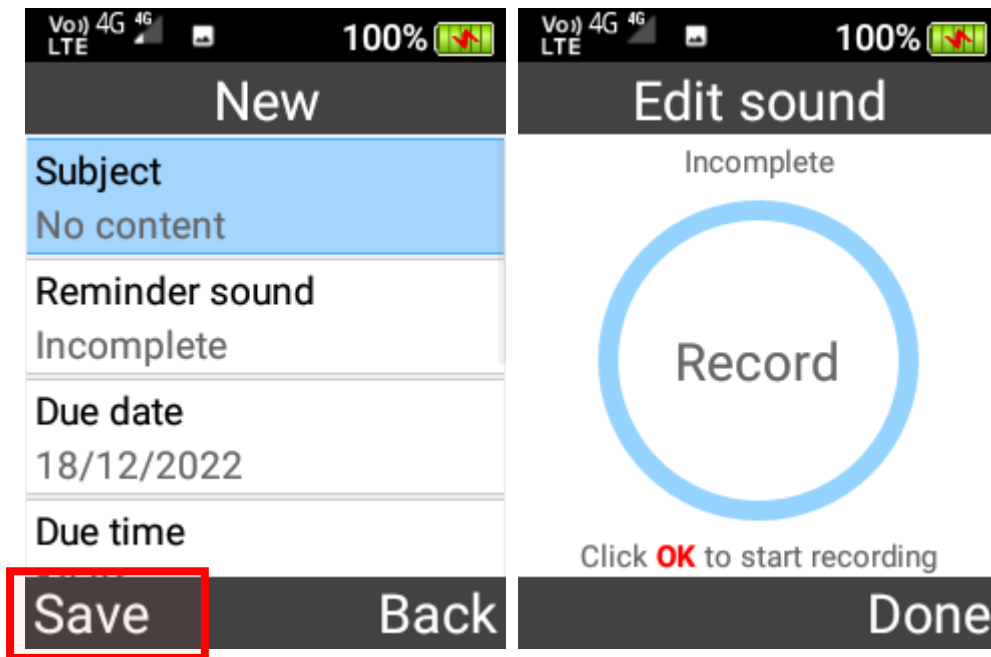
Voice memos

To access the Voice memo's function, scroll across the home screen using the cursor keys and press OK key on the Voice memos menu icon. Voice memos app lets you create memos with reminder and your own voice.

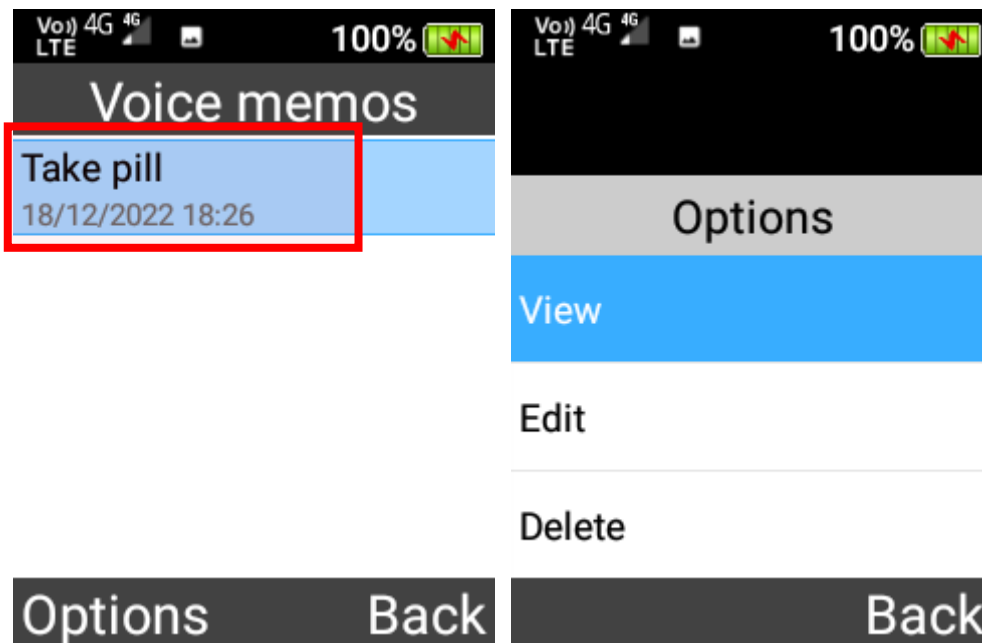


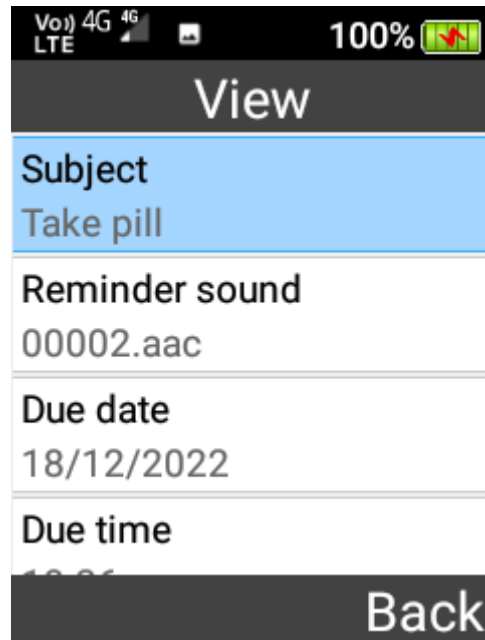
1. To create a new memo, press the left selection key and select Add. You can type in the Subject, record your own reminder voice, due date and time, memo repeat interval, numbers of time for playing the recorded voice and reminder interval. Once complete press the left selection key to save.





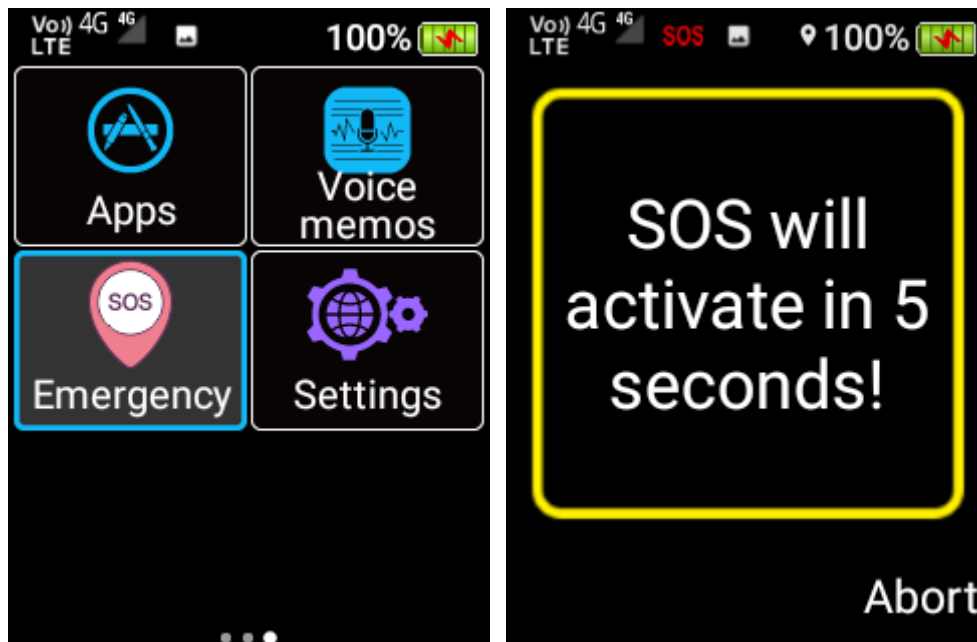
2. To view, edit or delete a memo that has been saved, press the OK key on it and select View, Edit or Delete.





Emergency / SOS

The SOS feature is designed for people who may need the function to easily contact their family or close friends if they are ever in need of help.



When the SOS feature is activated, it will send a text message to all your SOS contacts that you need help. The text message will also contain your current location (please note the phone requires a GPS signal to be able to send your location. In some areas the phone may not be able

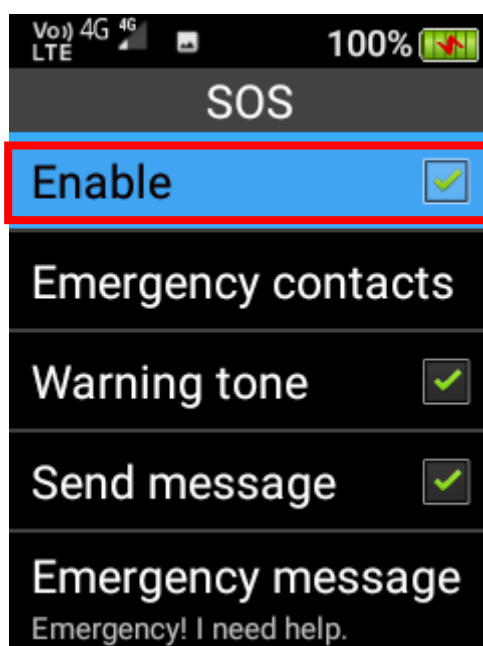
to pick up a GPS signal. Please ensure you have mobile data settings turned on for this feature to work). After it sends out the text messages it will then attempt to ring your SOS contacts until someone answers the call.

To activate the SOS feature, tap the SOS button on the back of the phone 3 times in quick succession until you hear the SOS feature activate.

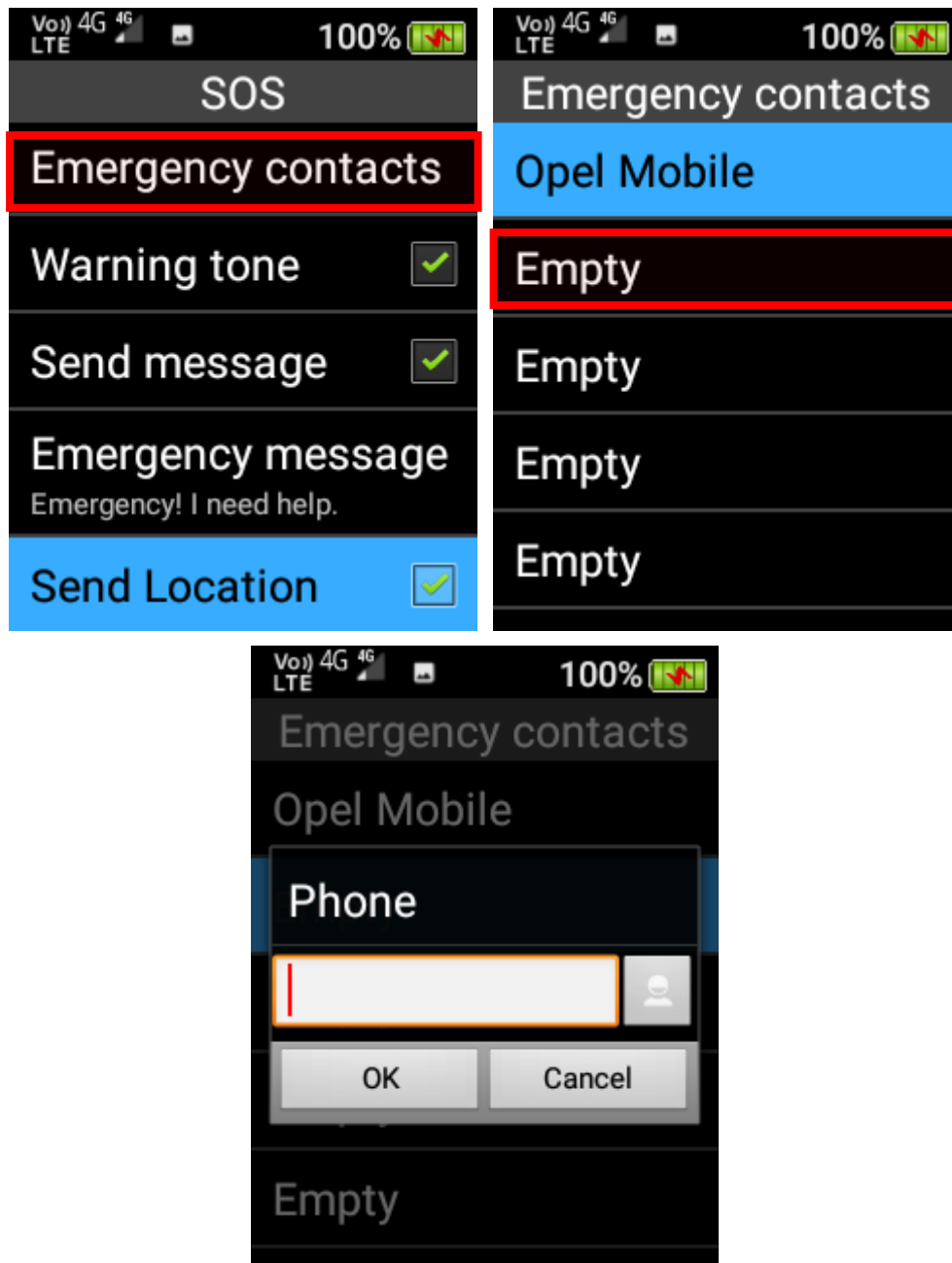
If you want to cancel or end the SOS feature, press the red “end call” key once.

How to setup the SOS function

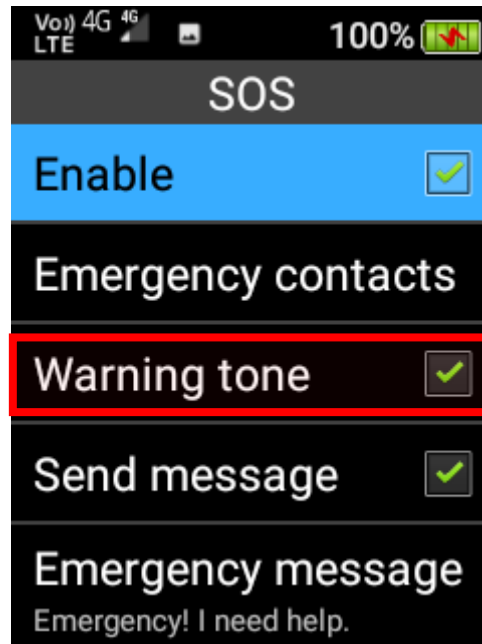
1. Turn on the SOS feature by selecting Enable using the OK key.



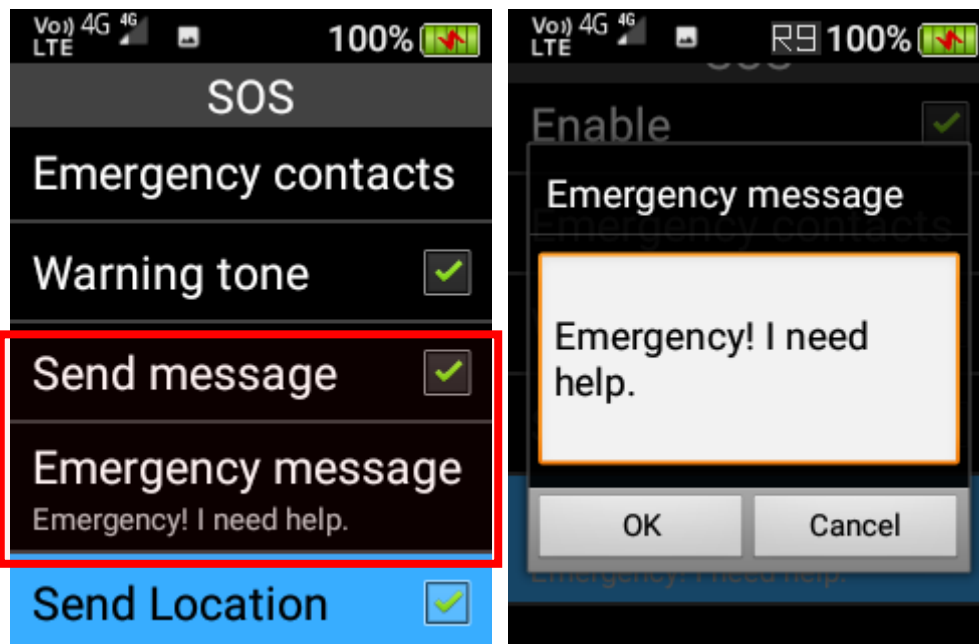
2. Configure the emergency contacts by scrolling down to Emergency contacts and press the OK key. You can add up to 5 SOS contacts. Press the OK key on an empty contact spot and type in their phone number or scroll across to the person's icon to add someone that is saved in your contacts list. Once complete scroll down to OK and press the OK key to save.



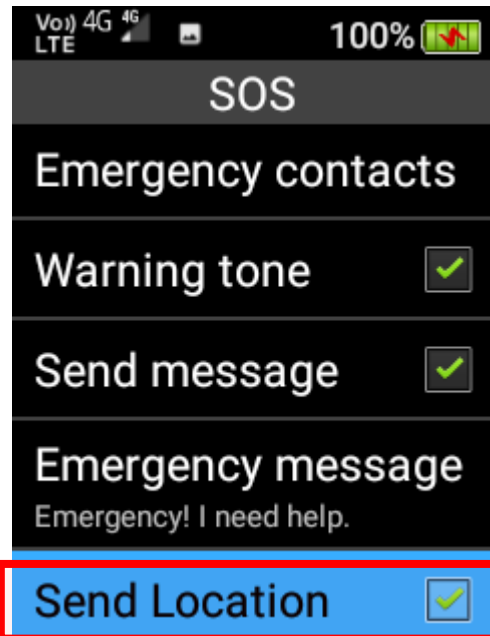
3. If you do not wish to hear the siren sound while activating the SOS feature, press the OK on Warning tone to turn it off.



4. Emergency message (SMS) – You can turn on and off SMS message sending by pressing the OK key on the Send message option. If you wish to modify the Emergency message you can press the OK key and then type in your new message.



5. If you do not wish to send your GPS location via SMS to the emergency contacts while activating the SOS feature, press the OK on Send Location to turn it off.

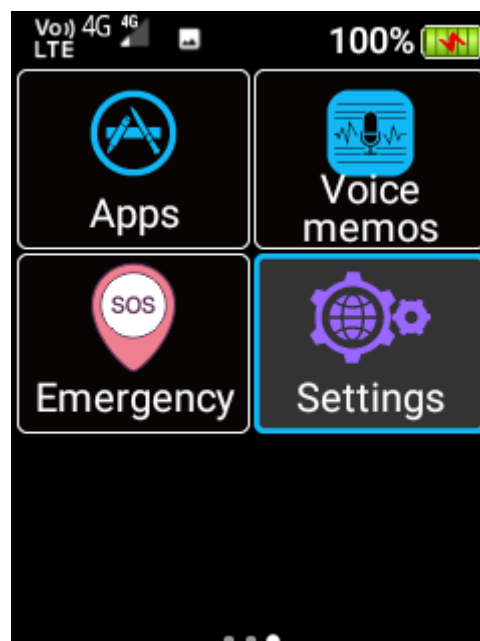


PLEASE NOTE:

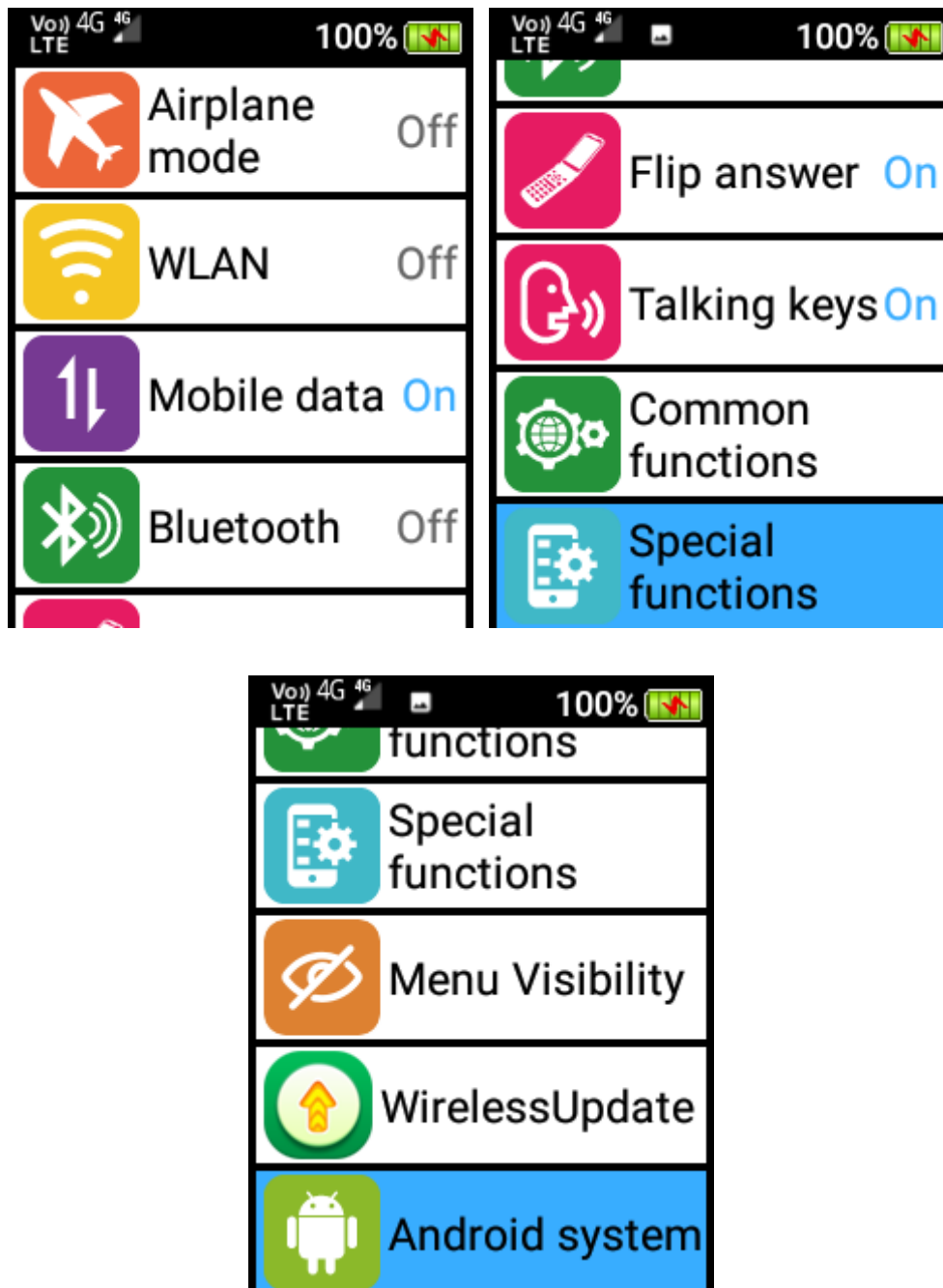
This device is not intended to be a life saving device; If you are in a life-threatening medical emergency, we recommend you call emergency 000 immediately.

Settings

Under settings you can adjust the phone settings, like network and internet, Bluetooth, battery options, display settings, sound settings, storage options, security and location settings and system settings.



Main settings



Airplane mode – Turning on/off flight mode. This will deactivate all the phone functions including, phone reception, Bluetooth and Wi-Fi.

WLAN (Wi-Fi) – Turning on/off Wi-Fi network.

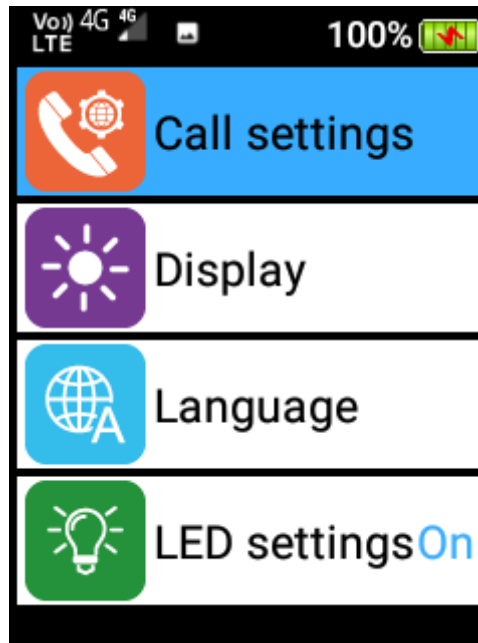
Mobile Data – Turning on/off mobile data services provided by your SIM card.

Bluetooth – Turning on/off Bluetooth connectivity.

Flip answer – Turning on/off flip to answer and close to end call features.

Talking keys – Turning on/off talking keypad while dialling a phone number.

Common Functions – Including Call settings, Display, Language, LED settings:



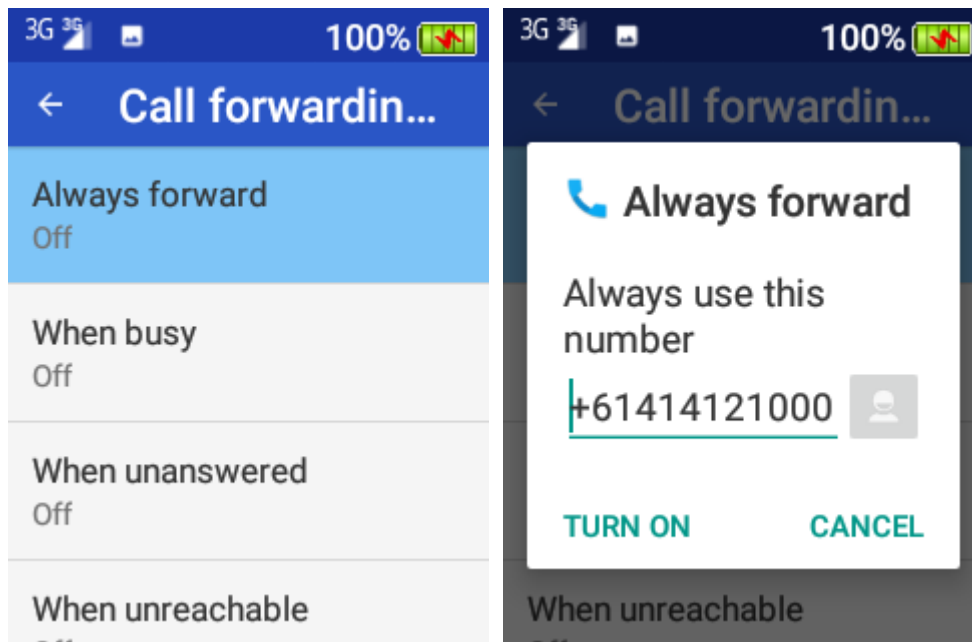
1. Call Settings

Within call settings you can adjust Wi-Fi calling, voicemail, fixed dialling numbers, call forwarding, call barring, caller ID and call waiting.

Voicemail – If your service provide supports voicemail, you can configure the phone number for calling voicemail here.

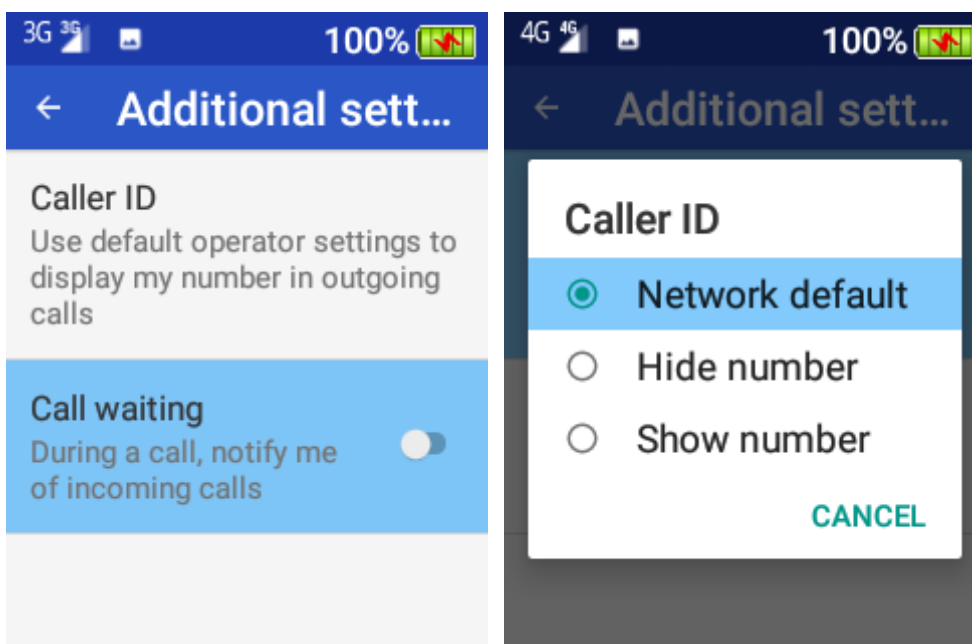
Wi-Fi calling – If your service provide supports Wi-Fi calling, you can enable it here so that your Wi-Fi connection can be used for normal phone calls.

Call Forwarding – You can select to always forward calls, forward when busy, forward when unanswered and forward when unreachable. Select the options you wish to use and turn them on. You can then choose which number you wish callers to be forwarded to. The default number will be your SIM card provider's voicemail service.



Call Barring – You can select to bar certain calls such as all outgoing calls, international outgoing calls, International outgoing home calls, all incoming calls, incoming calls while roaming and cancel all options. Select the options you wish to use

Additional settings – Within additional settings you can adjust the caller ID settings and call waiting options. Press OK key on them to adjust the settings.

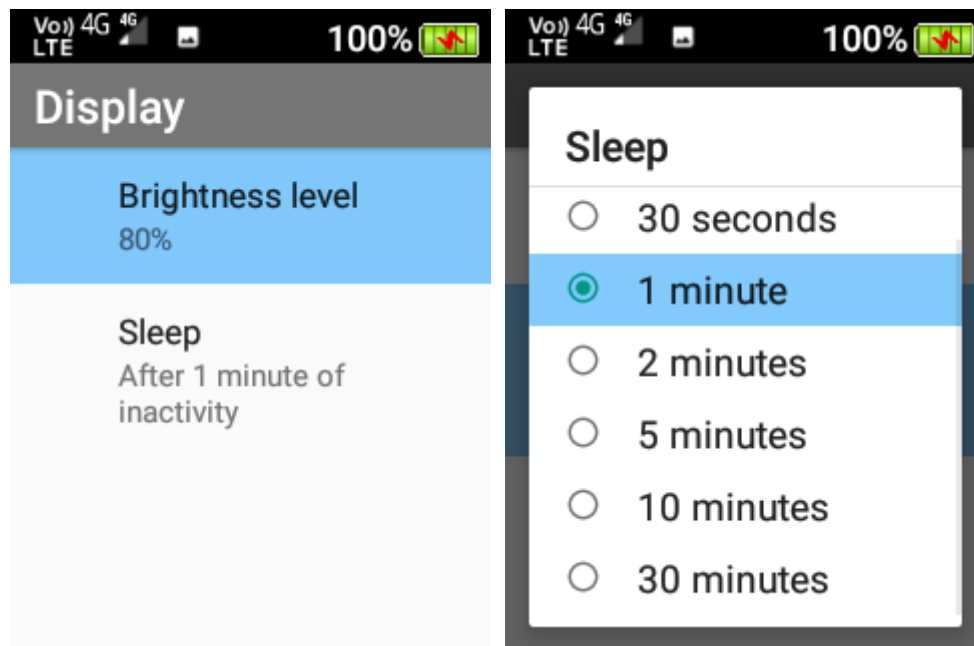


2. Display

In the display menu you can adjust the screen brightness and change the screen sleep timer.

Brightness level – Here you can adjust the brightness level of the phones screen. Press ok on this function, scroll left or right using the navigation keys to adjust the screens brightness level.

Sleep – Here you can adjust the screen timeout timer. Press ok and then highlight the preferred timer and press ok to save that timer.



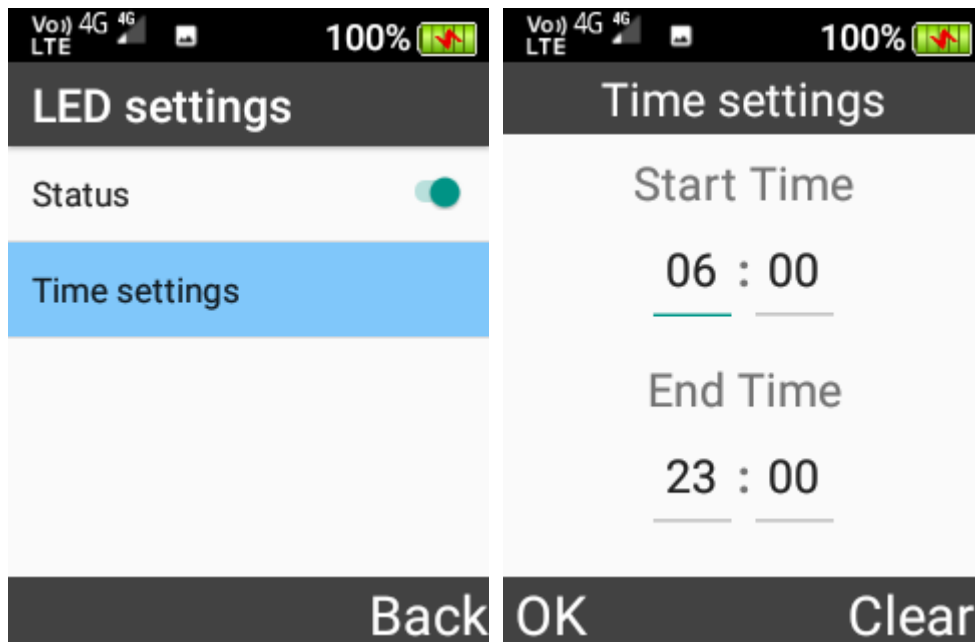
3. Language

Change the language of the user interface and menu.

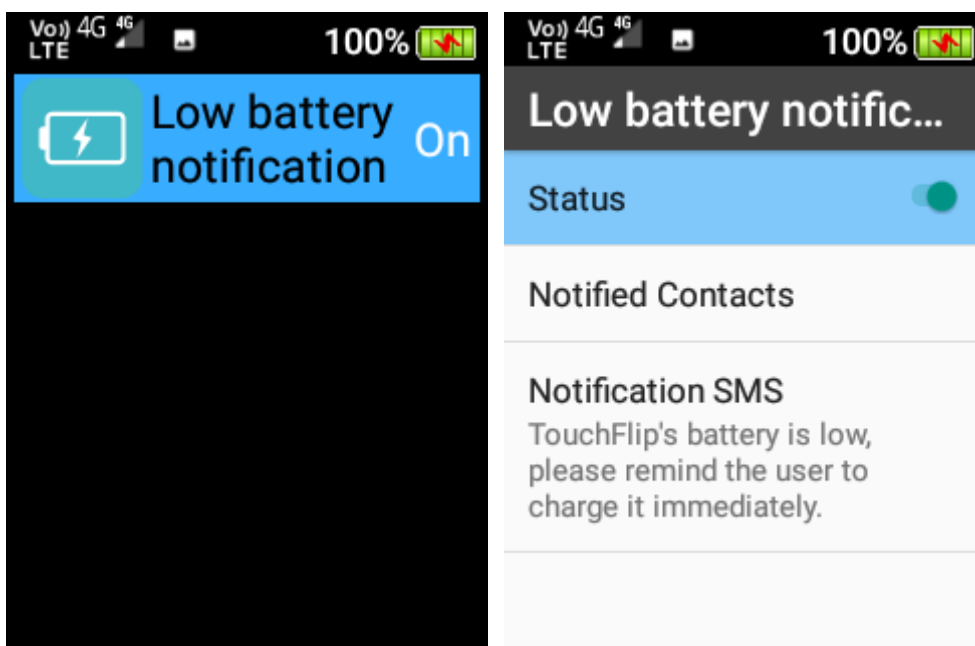
4. LED settings

Adjust the Start Time and End time for LED flashing on the front cover.

- Blue LED = missed calls
- Green LED = unread messages
- Red LED = low battery or charging

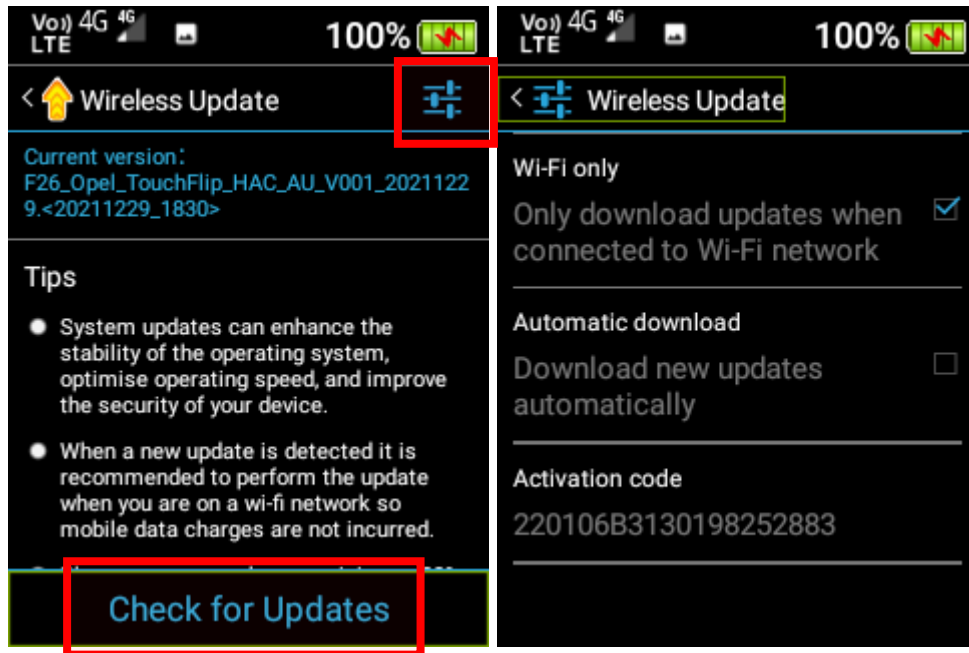


Special functions – Low battery notification – When battery capacity is lower 10%, the phone will automatically send a text message to the 3 Notified Contacts you have saved, to ask them to remind the phone user to charge the phone.



Menu Visibility – Hide or show a specific app shown on the home screen.

Wireless Update – To perform a wireless update, press the OK key on Check for Updates button. If there are any update the device will prompt you to download the patch and update the device to the latest version. It is recommended to use Wi-Fi connection to download the updates.

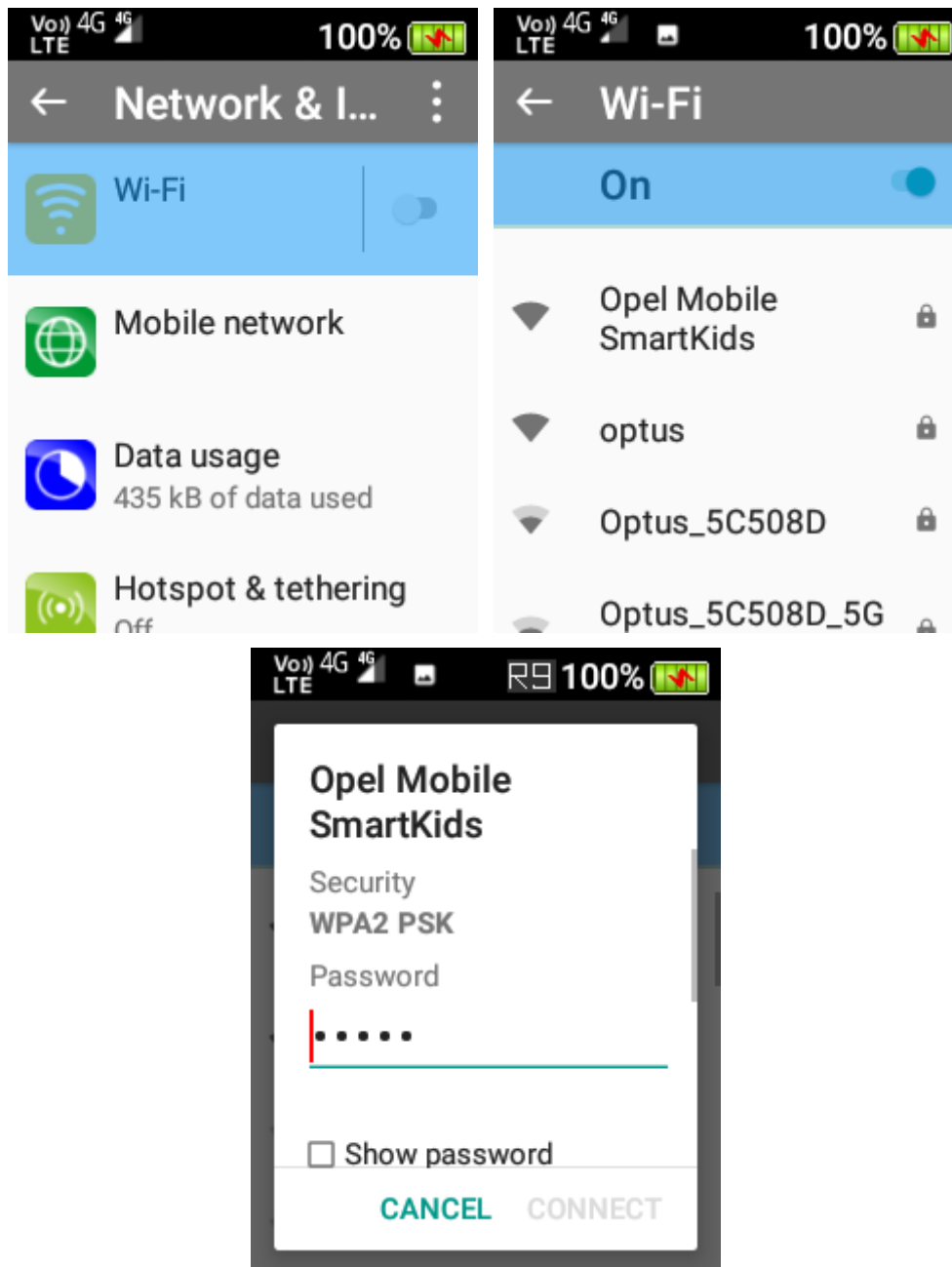


Android system settings

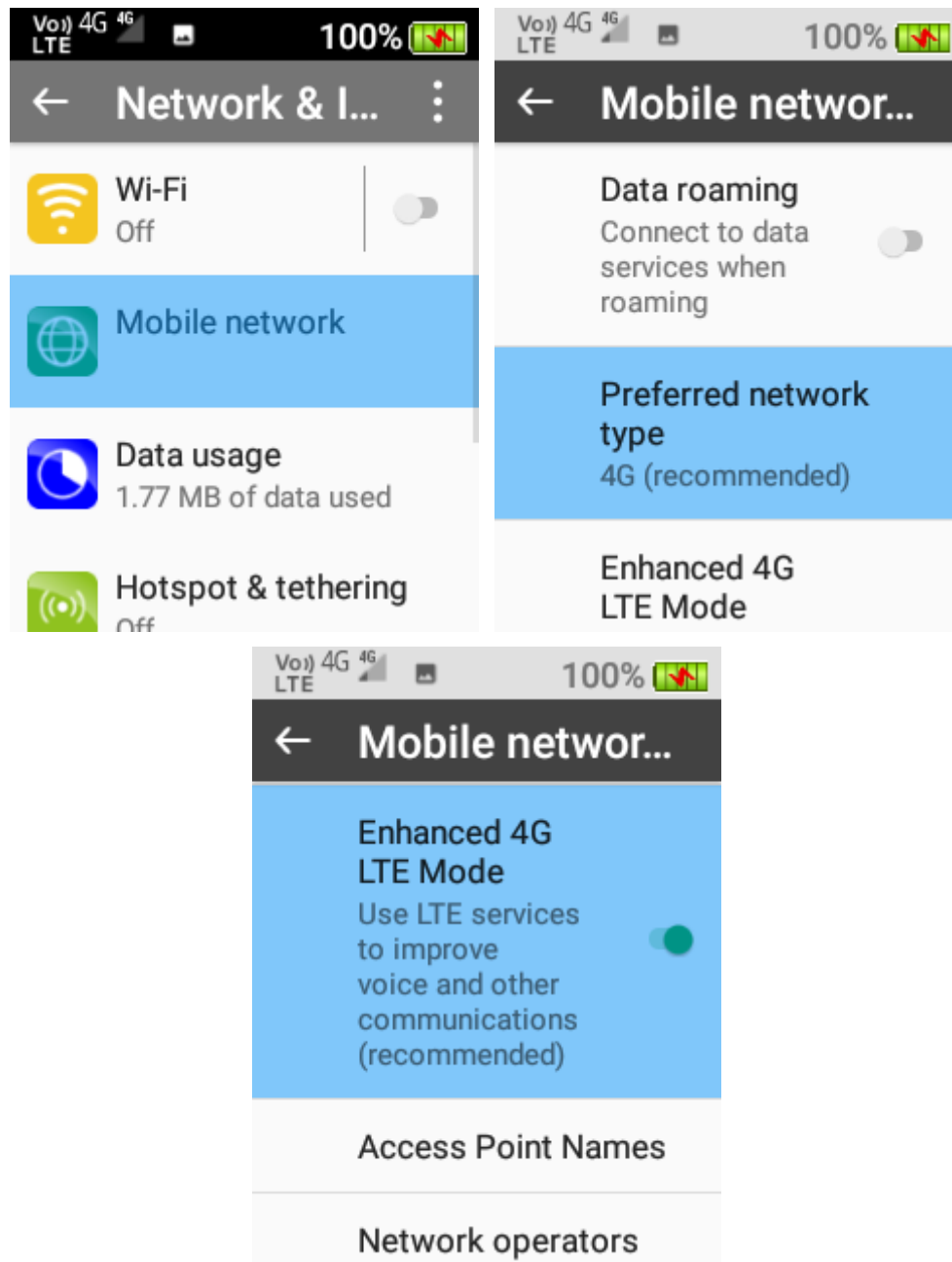
Network and Internet

Here you can select Wi-Fi options, mobile network settings, data usage options, hotspot and tethering and aeroplane mode.

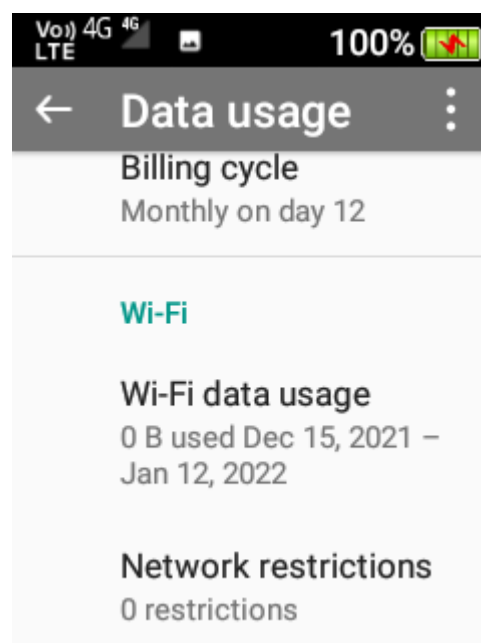
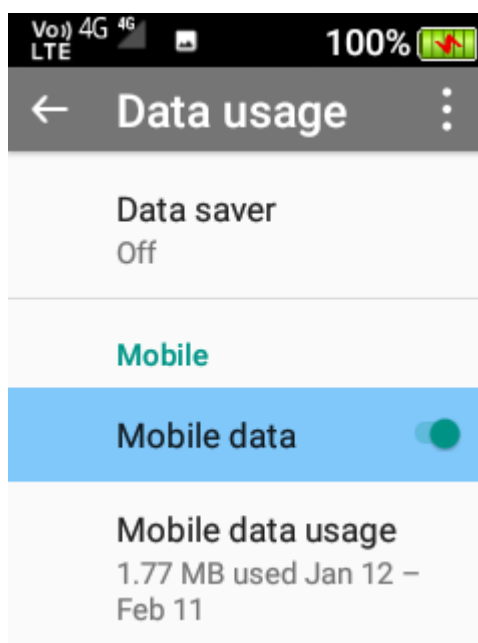
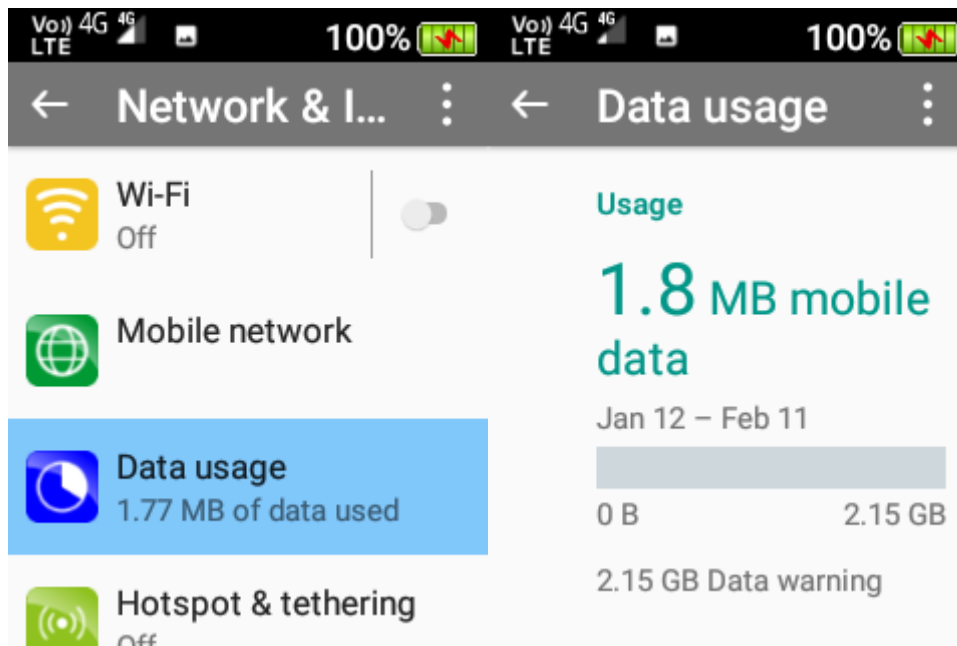
1. **Wi-Fi** – Press the OK key on Wi-Fi to open the Wi-Fi menu. Then press the OK key on on/off to turn the Wi-Fi option on or off. To connect to Wi-Fi network, highlight and press the OK key on the network you wish to connect to, most will ask for the password to connect (Check your Wi-Fi router for the password). Once it connects it will say connected.



2. **Mobile Network settings** – Here you can turn on/off data roaming settings, choosing the preferred network type, turn on/off Enhanced 4G LTE mode (VoLTE) and change Access Point Names (APN).



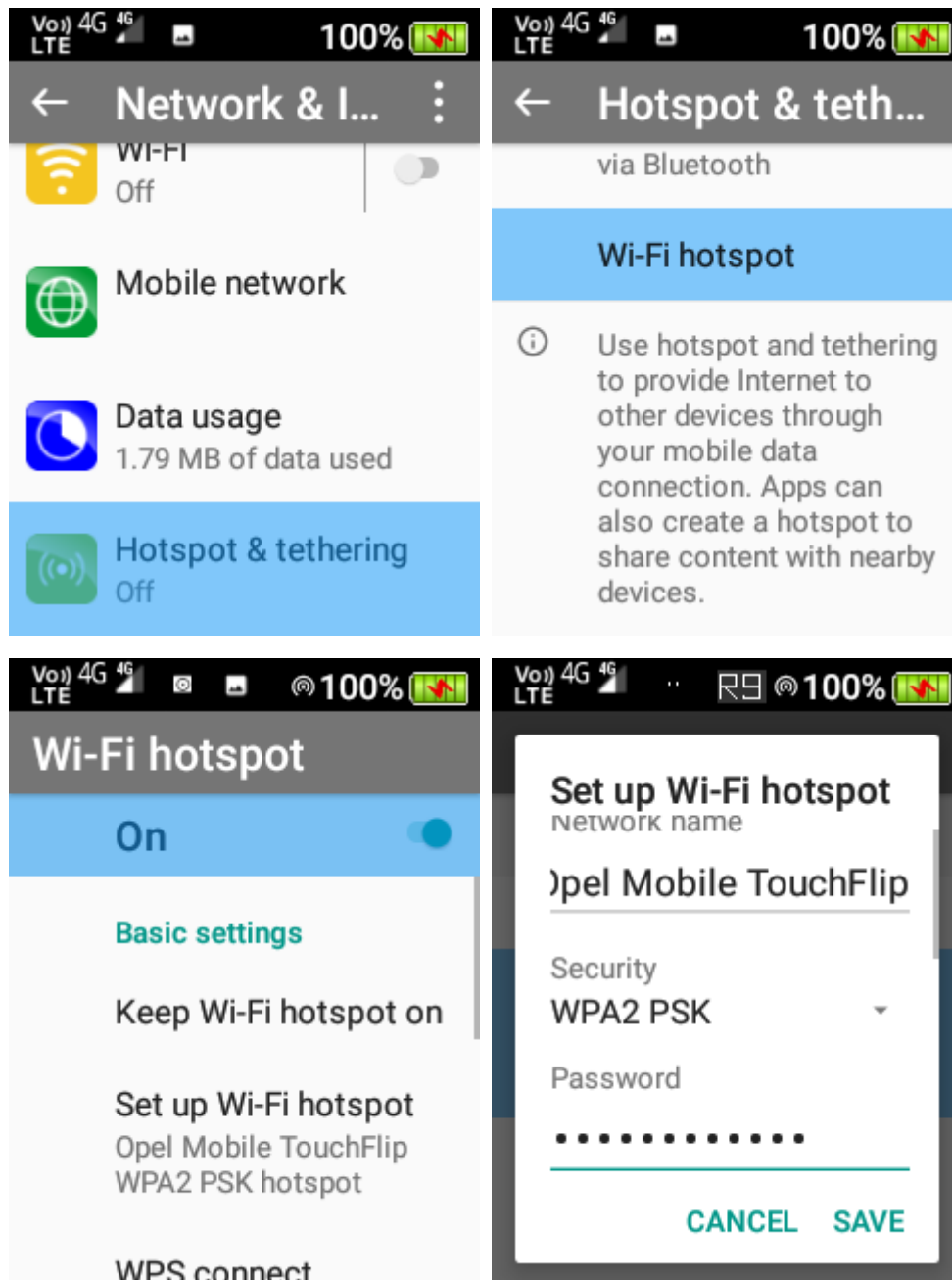
3. **Data usage** – In Data usage you can set data usage warnings, turn data saver mode on or off and turn mobile data settings on or off.



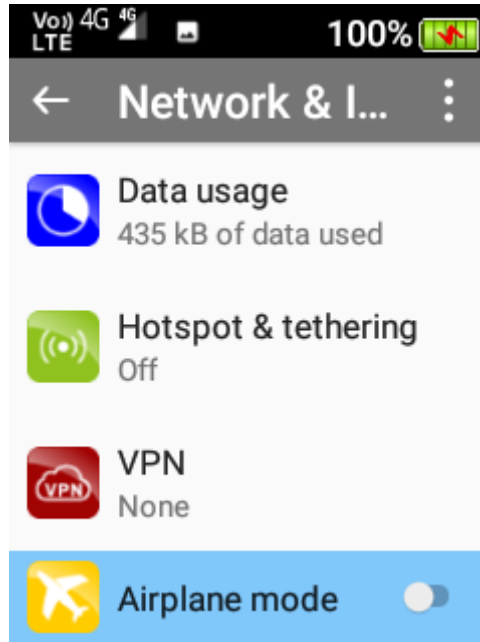
4. **Hotspot and tethering** – Here you can turn your phone into a Wi-Fi hotspot, so you are able to connect another device to your phone to use the network as a Wi-Fi connection.

You can connect other devices via USB, Bluetooth or via Wi-Fi. To connect via USB, connect the USB from your phone to your other device and turn this feature on. To connect via Bluetooth, turn Bluetooth tethering on, then via your other device connect using Bluetooth.

To connect via Wi-Fi Hotspot – click on Wi-Fi hotspot and turn this feature on. Click on set up Wi-Fi hotspot to view the hotspot settings, such as the password to connect to the device and how many devices can be connected at once.



5. **Aeroplane mode** – You can turn aeroplane mode on and off by pressing ok on this feature. This will deactivate all the phones functions including, phone reception, Bluetooth and Wi-Fi.



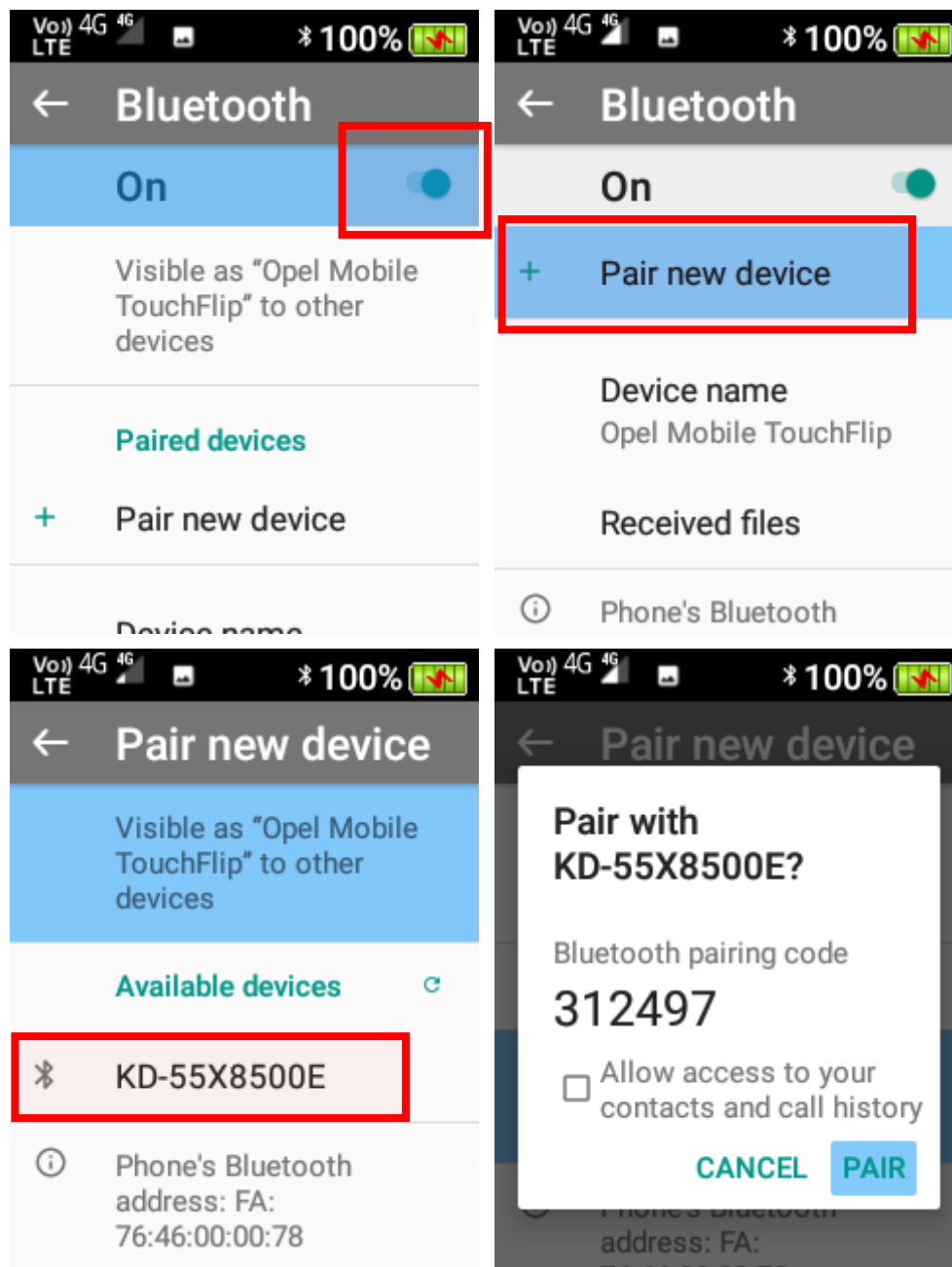
Connected devices

Here you can connect to other devices via Bluetooth, Printing, or USB cable to transfer files, play music and more.

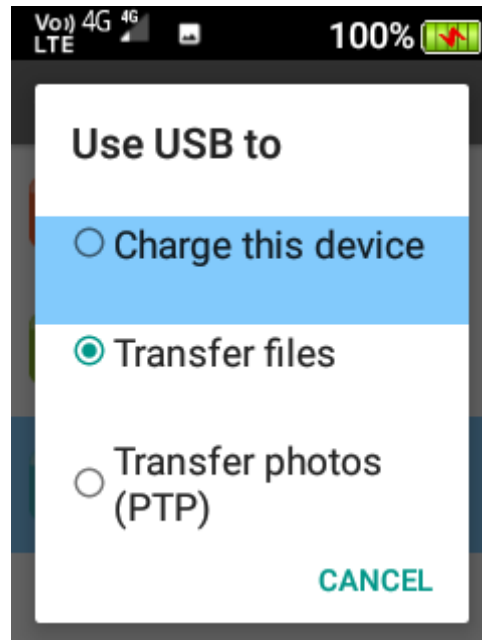
1. **Connect via Bluetooth** – Press the OK key on Bluetooth and turn Bluetooth on by pressing the OK key.

Click ok on Pair a new device to search for nearby devices. Once it has found the device you want to connect to press the ok key on the device and it will begin to pair, once paired it will say connected.

Please note: Some devices will require passwords to connect, ensure you read the instructions on the other device to connect via Bluetooth. TIP: some Bluetooth passwords are 1234 or 0000.

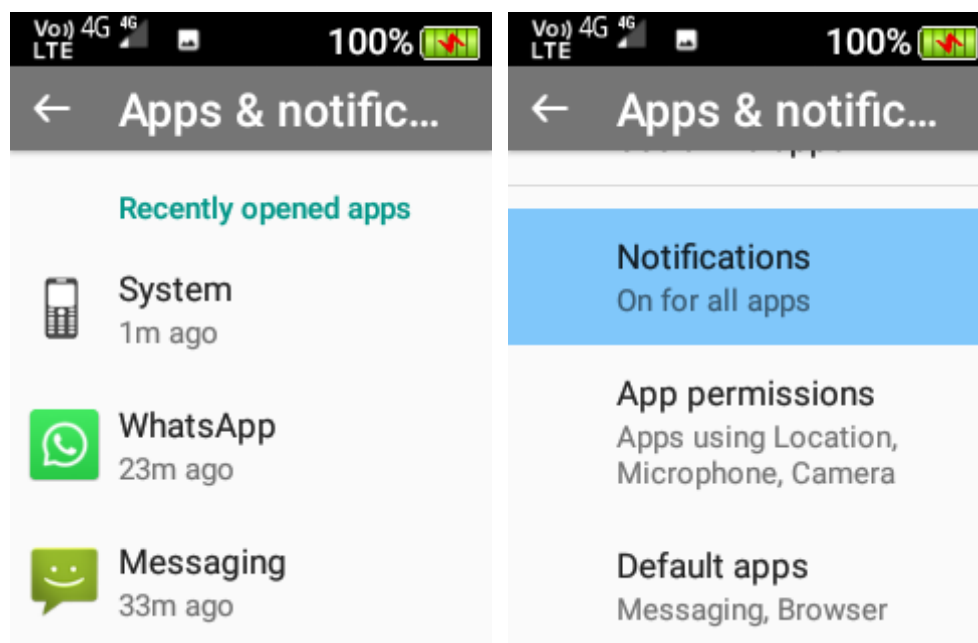


2. **Connect via USB** – To connect to a device like a computer to transfer files, connect the USB to the device you want to connect to then connect the micro USB to the phones charging port. Once connected it will show it is charging, press the ok key to change to transfer files or transfer photos. It will then show on the computer that the phone is connected and you can transfer files or photos.



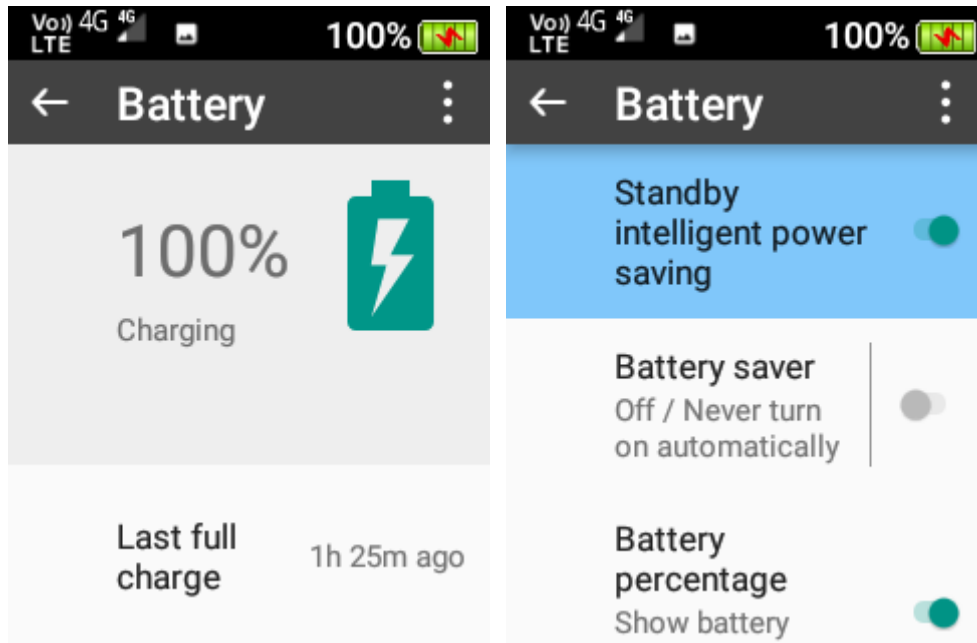
Apps & notifications

Here you can adjust your app and notification settings. You can turn notifications on or off and manage app permissions.



Battery

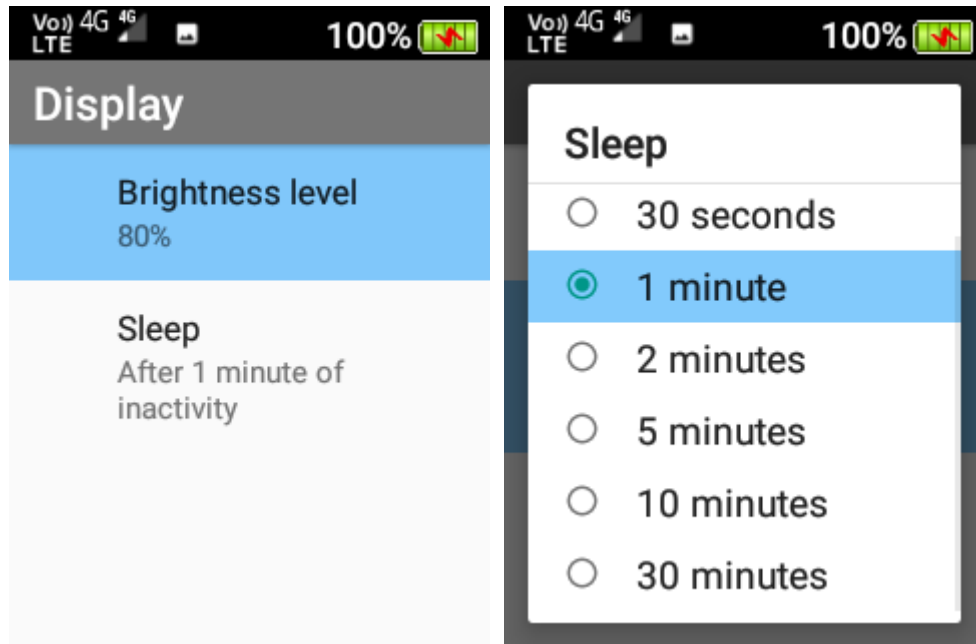
Within the battery menu, you can see the battery usage and performance. You can also change and adjust intelligent power savings, turn battery saver mode on or off, and turn battery percentage view on or off.



Display

In the display menu you can adjust the screen brightness and change the screen sleep timer.

1. **Brightness level** – Here you can adjust the brightness level of the phones screen. Press ok on this function, scroll left or right using the navigation keys to adjust the screens brightness level.
2. **Sleep** – Here you can adjust the screen timeout timer. Press ok and then highlight the preferred timer and press ok to save that timer.

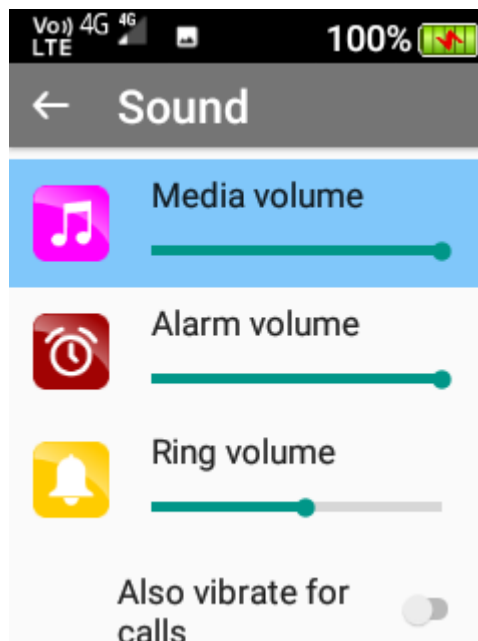


3.

Sound

Within the sound menu you can adjust the media volume, alarm volume, ring volume, notification volume, adjust vibrate for calls, Do Not Disturb preferences, change phone ringtones, notification sound, alarm sound, screen touch sound, and turn sound enhancement on or off.

1. **To adjust Media, Alarm, Ring, and Notification volume** - Highlight the one you wish to change and press the left and right cursor keys to change the volume levels.

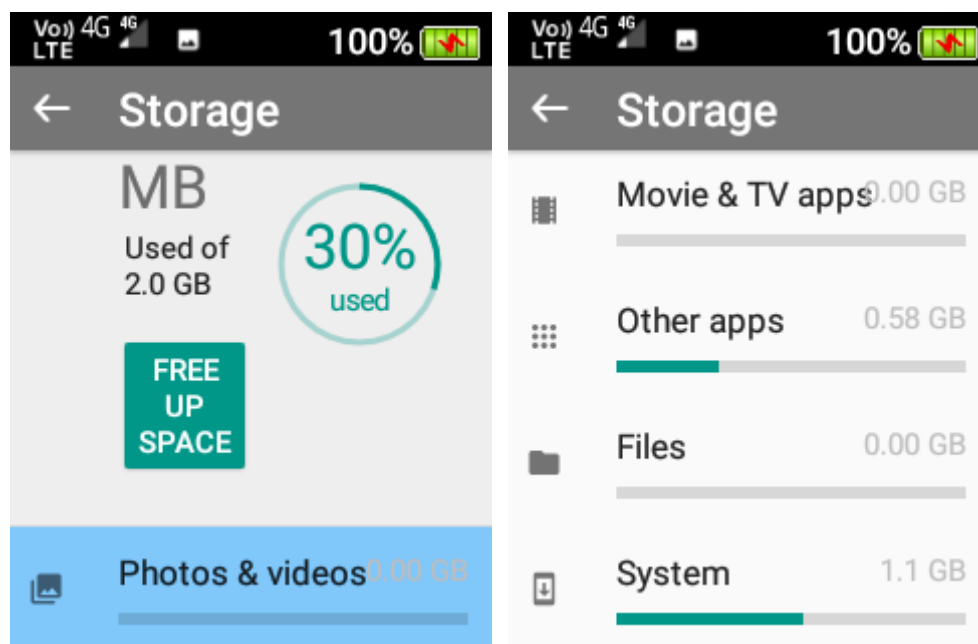


2. **Vibrate for calls** – Press the OK key on it to turn vibration on or off.
3. **Do Not Disturb preferences** – Change the preferences of Do Not Disturb mode.
4. **Phone ringtone** – Press the OK key on phone ringtone, using the up and down cursor keys you can scroll through all the available ringtones, press the OK key to select your preferred ringtone then select OK to confirm.
5. **Default notification sound** – Press the OK key on notification sound, using the up and down cursor keys you can scroll through all the available sounds, press the OK key to select your preferred sound then select OK to confirm.
6. **Default alarm sound** – Press the OK key on alarm sound, using the up and down cursor keys you can scroll through all the available sounds, press the OK key to select your preferred sound then select OK to confirm.
7. **Touch sounds** – Press the OK key on it to turn screen touch sounds on or off.
8. **Sound enhancement** – Press the OK key on it to turn on/off volume booster for speaker.

Storage

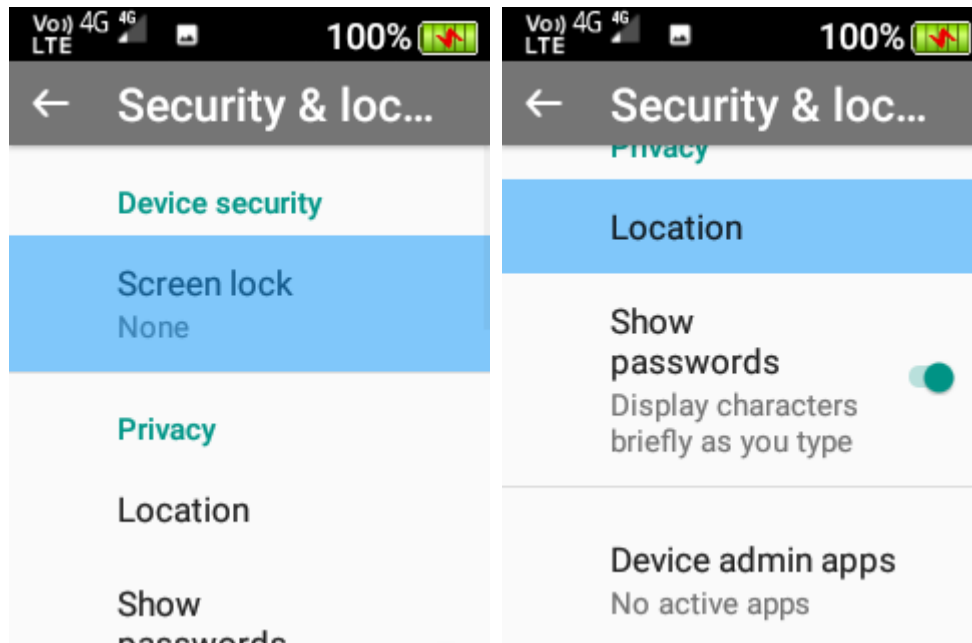
In the storage menu, you can view all files that are stored on your device and how much storage they are taking up on your device.

To view files in a storage location, highlight the folder and press the OK key to view what is in that folder.

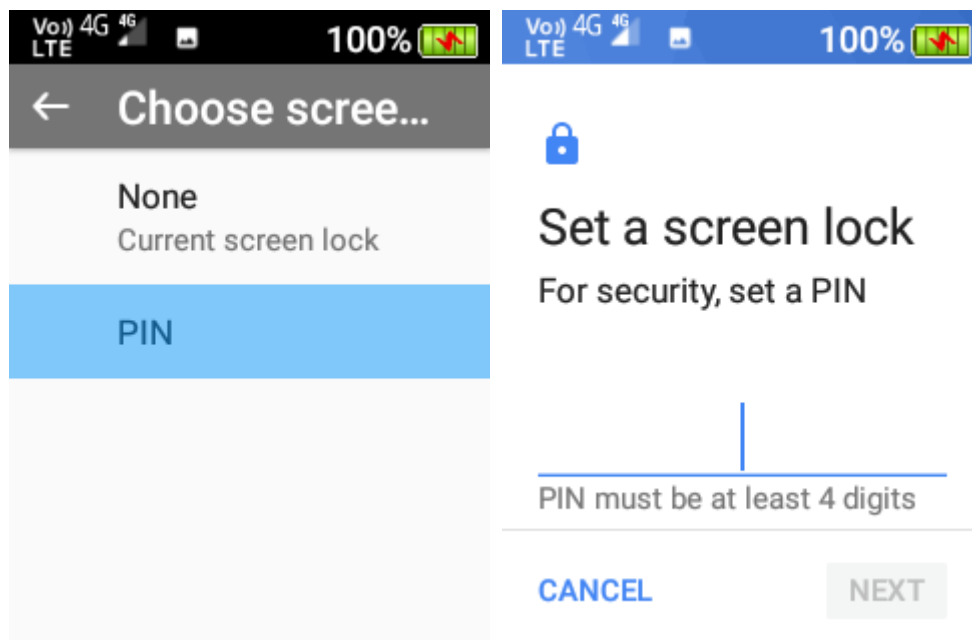


Security and Location

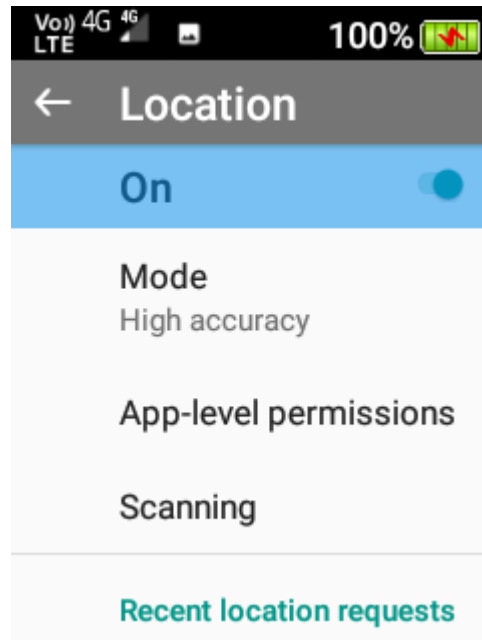
Within this folder you can create a screen lock, turn location services on or off, turn show passwords on or off and modify SIM card lock features.



1. **Screen Lock** – Here you can choose to have no screen lock, or a PIN password lock. Press the OK key on the lock feature you wish to choose for your device.



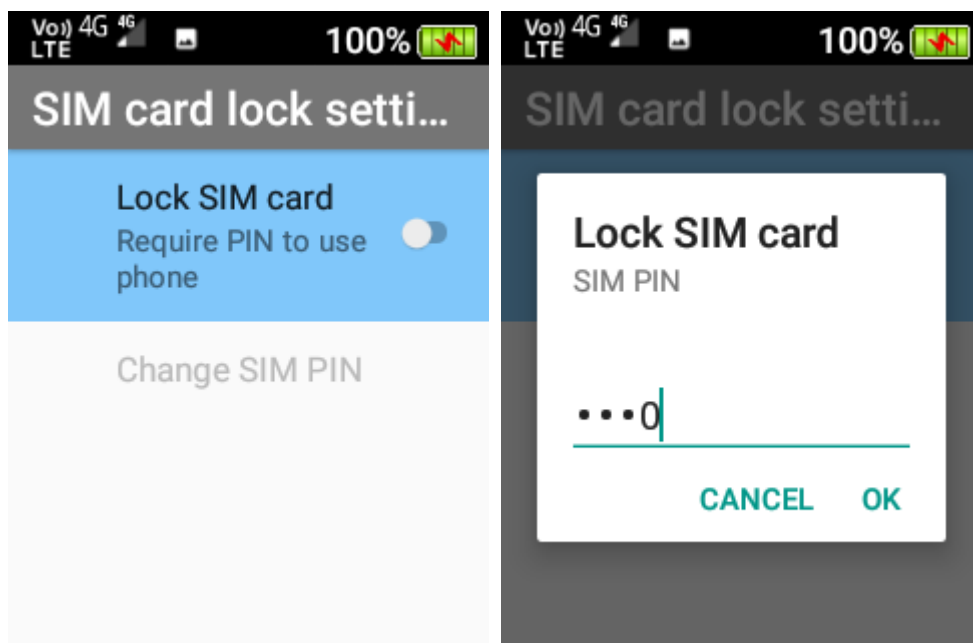
2. **Location** – Press the OK key on location to turn the location GPS feature on or off.
Please note: if you turn this feature off the SOS GPS location SMS will not work.



3. **Show Passwords** – Press the OK key on show passwords to turn this feature on or off. Turning it off will not allow you to see passwords when you are typing them.

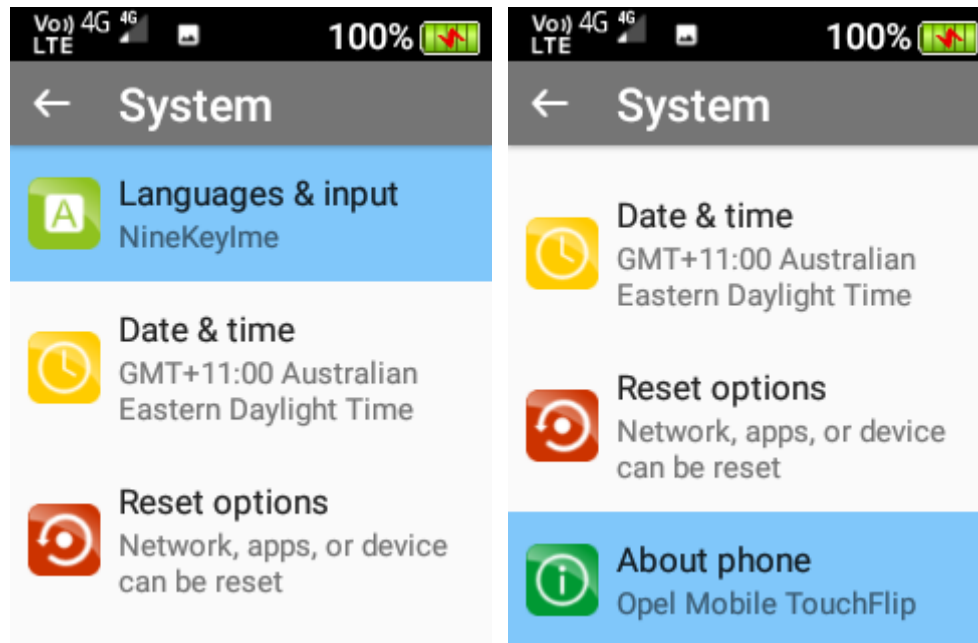
4. **SIM Card Lock** – Here you can turn SIM Card lock on or off. Press the OK key and type in the password to turn this feature on and off.

Please note: your SIM card provider would have provided the SIM card lock password when you originally received the SIM card.

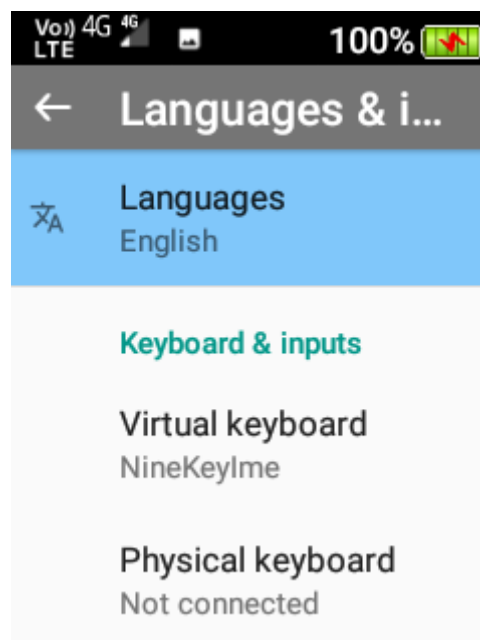


System

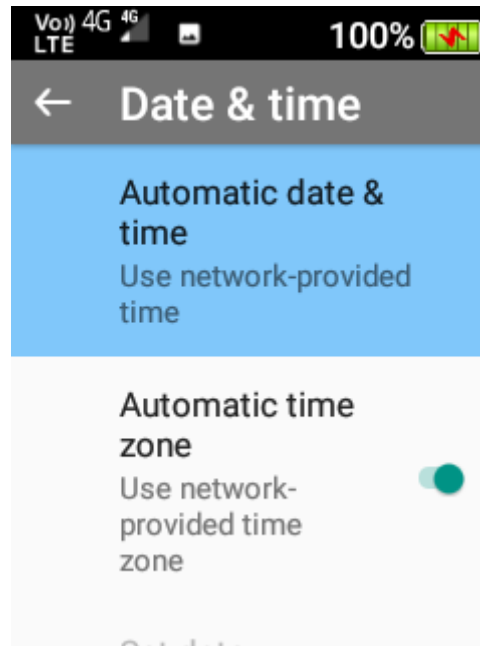
Within system, you can adjust the language and input options, date, and time settings, reset options and view information about the phone.



1. **Languages and input** – Here you can change the language on your device. Press the OK key on languages and highlight the language you wish to use then press the OK key to confirm.

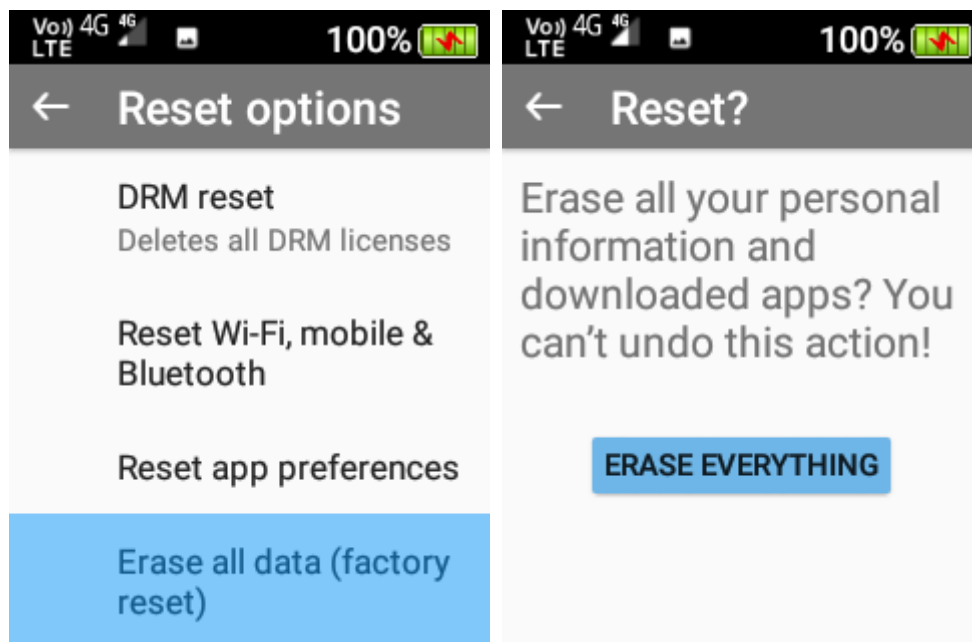


2. **Date and time** – Here you can turn automatic time and date settings on and off, turn automatic time zone setting on or off, manually set the date, time, time zone and change the time format. Press the OK key on the functions you wish to change.

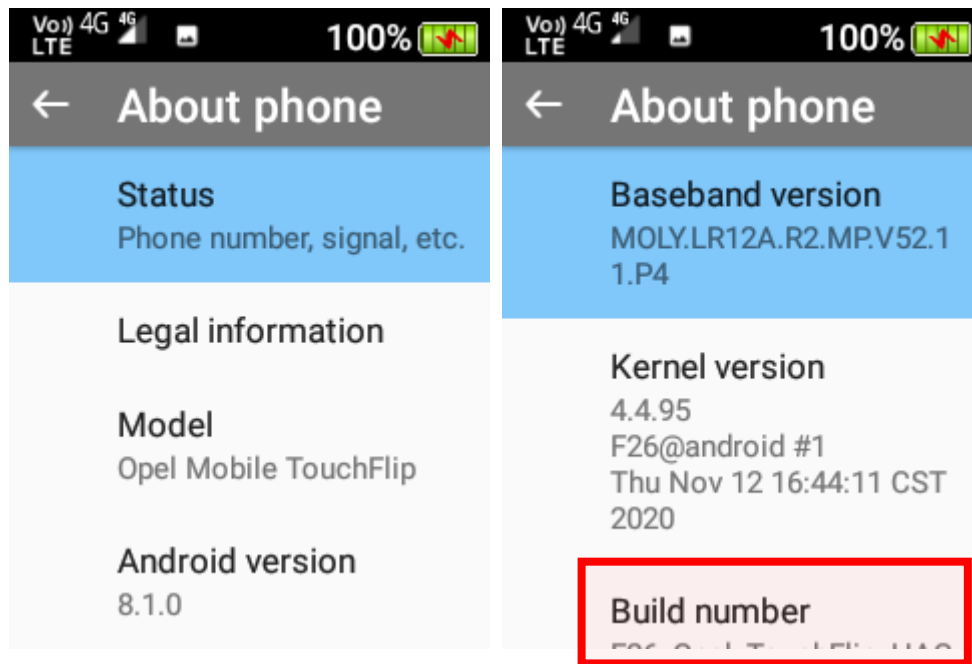


3. **Reset options** – Here you can reset Wi-Fi, Bluetooth and app preferences to factory default. You are also able to Factory Reset your device which will erase all data and bring the phone back to the original factory/default settings.

Please Note: Erase all data (Factory Reset) cannot be undone once selected. This will reset and delete all information/data stored on this device.



4. **About Phone** – Within this function you can perform wireless updates and view the status of the device (Battery status, Battery level, SIM Status, IMEI Information, IP Address, Wi-Fi MAC address, Bluetooth address, Serial number and Up Time), Model, Android Version and other versions of the phone.



Troubleshooting and support

If you are experiencing difficulties with your mobile phone, please go through the following troubleshoots:

The Mobile Phone will not power on

1. Ensure the battery is inserted correctly.
2. Ensure you have removed the battery sticker from the gold connection pins.
3. Ensure you are pressing and holding the power button for 5 seconds to turn on the phone.
4. Ensure you have charged the phone for at least 10 minutes.

The phone is asking for a PUK code

This means you have input the incorrect password 3 times or more. Contact your network provider to retrieve your PUK code to unlock your phone. Only your network provider can help unlock your SIM.

SIM card error or no SIM card

1. Ensure you have inserted the SIM card correctly and are using the correct size SIM card. Follow instructions in the quick set up guide for installing the SIM card.

2. Your SIM card may be damaged or dirty. Ensure you replace your SIM with your network provider if this error occurs.

Failure to connect to the network

1. Your network signal may be weak or out of range. Contact your network provider or try the phone in a different location to check your signal.
2. Your SIM card may be damaged, invalid or has no credit. Contact your network provider for support.
3. Ensure you have enough credit on your network provider's account. Contact your network provider for support.

Failure to make an outgoing call

1. Ensure you have entered the correct phone number you wish to dial.
2. Ensure you have enough credit on your network provider's account. Contact your network provider for support.
3. Your signal strength may be weak. Check your signal strength and contact your network provider.

Cannot receive calls

1. Ensure your mobile phone is switched on.
2. Ensure you have enough signal strength to receive calls.
3. Ensure you do not have the phone in flight mode.
4. Ensure your SIM card is installed correctly.

Cannot hear anyone on the call

1. Ensure your call volume is adjusted to your requirements. Using the volume keys on the left side of the phone
2. Ensure you have sufficient signal strength.

The other party cannot hear you on the call

1. Ensure your hand or fingers are not covering the microphone.
2. Ensure you are speaking directly into the microphone.
3. Ensure you have not muted the call.
4. Ensure the other party has their volume turned up to their desired level.

Mobile Phone will not charge

1. Ensure the power plug is inserted in the wall socket correctly and the wall switch is turned on.
2. Ensure the wall power socket is working by testing another device or a separate power socket.

3. Ensure you have inserted the micro-USB cord into the phone correctly.
4. Ensure there is no dirt or dust accumulated in the phones power socket.
5. Ensure you have left the phone on charge for at least 10 minutes as the battery may have run out of charge completely.

Mobile phone will not connect via Bluetooth

1. Ensure you have turned on and activated the Bluetooth setting.
2. Ensure you follow the Bluetooth instructions above.
3. Ensure the other device has Bluetooth enabled.
4. Your Bluetooth device may be too far away from the other device to connect. Ensure you are within range of this device to connect.

Mobile phone will not connect to Wi-Fi

1. Ensure you have turned on and activated Wi-Fi on your phone. See Wi-Fi guide in the manual.
2. Ensure the Wi-Fi you are connecting to is working.
3. Your device may be too far away from the Wi-Fi Router. Ensure you are within range of this device to connect